

Abridged Edition

Hachioji Multicultural Policy (Revision)

FY 2018-2022

To realize a multicultural community where everyone feels
welcome and benefits from each other with their culturally and
ethnically diverse backgrounds



March, 2018
Hachioji City

Policy Goals and Revision Objectives

The time has come to embrace cultural breadth and diversity in daily life through the recent globalization that has led people to discover their new life in Japan. The city of Hachioji established the Multicultural Policy as the fundamental strategy of multicultural society development in March, 2013.

The social environment within the scope of the multicultural development has been changing dramatically due to the international tourism growth led by the Tokyo 2020 Olympic and Paralympic Games as well as the population growth of the international residents including international students studying at universities and language schools in the city. The original plan has been revised this time in March, 2018, the interim year of the original policy term, to reflect those changes in the social environment and the progress made so far since the establishment.

Policy Principle

Realizing a multicultural community where everyone feels welcome and benefits from each other with their culturally and ethnically diverse backgrounds

Basic Objectives

Basic Objective 1 :
A welcoming and inclusive community

Basic Objective 2 :
A community that fosters citizens' international perspectives

Key Actions

We have set three distinct aspects to this policy based on the principle and basic objectives by taking advantage of our city's unique characteristics.

I Language and communication support

We will ensure non-native Japanese speakers' accessibility to the administrative services by offering information in multiple languages as well as basic Japanese. We will also provide social engagement opportunities for foreign residents.

II Life support

Taking opinions and proposals of "International Residents' Forum", "Multicultural Society Promotion Council", surveys, etc. on board, this policy is committed to improve various kinds of support such as education, medical, welfare, housing, work, disaster prevention, and international student assistance that will deliver positive results to an increasing number of foreign residents.

III Multicultural awareness, international understanding and exchange

We will promote pathways to multicultural awareness, international understanding and competence by arranging various cultural exchange programs among friendship cities and our residents from culturally and linguistically diverse backgrounds.

Indexes for the Basic Objectives

Basic Objective 1 :

A welcoming and inclusive community for everyone including foreign residents

Index	Current Value 【FY2016】	Desired Value 【FY2022】
Percentage of foreign residents who would like to continue living in Hachioji	75.4% * I	85%
Number of volunteer interpreter and translator	225 * II	300
Percentage of foreign residents who join residents' association and town assembly	26.8% * III	40%

Basic Objective 2 : A Community that fosters citizens' international perspectives

Index	Current Value 【FY2016】	Desired Value 【FY2022】
Percentage of residents who said their international perspectives have been developing	31.9% * IV	50%
Number of attendees to international events and seminars organized by the city and Hachioji International Association	7,962	9,700

I The percentage of people who answered that they would like to continue living in Hachioji on the Hachioji Foreign Residents Survey conducted in 2016.

II As of March 31, 2017

III The percentage of people who answered that they know about residents' association and town assembly and also are a member of either one on the National Foreign Residents Survey conducted by the Ministry of Justice in 2016.

IV The percentage of people who answered that they already have a global perspective, their global perspective has been developing or their global perspective might have been developing on the 2nd Municipal Opinion Survey conducted in 2016.

Priority Actions

Key Action I Language and Communication Support	
No.3	Train and leverage volunteer interpreters and translators
No.5	Disseminate the use of the basic Japanese
No.9	Support international residents' social engagement
Key Action II Life Support	
No.20	Improve recruitment and work environment for foreign residents
No.27	Support international students' career
No.28	Revitalize local communities by leveraging skills and knowledge of international students
Key Action III Multicultural awareness, international understanding and exchange	
No.31	Cultivate human resources that can deliver multicultural awareness
No.33	Promote international understanding
No.35	Enrich tourist information resources for foreign tourists

Table of Actions

Principle	Basic Objectives	Key Actions	Themes	We will:			
M u l t i c u l t u r a l C o m m u n i t y D e v e l o p m e n t	<Objective 1> A welcoming and inclusive community	I Language and communication support	1 . Multilingual information	1	Offer administrative information and application forms in multiple languages.		
				2	Offer administrative services in multiple languages.		
				3	train and leverage volunteer interpreters and translators.	[Key]	
				4	install multi-lingual signs.		
				5	disseminate the use of the basic Japanese.	[Key]	
			2 . Japanese learning	6	train and leverage Japanese learning support volunteers.		
				7	provide opportunities to learn Japanese for international residents.		
				3 . Social engagement of international residents	8	enhance local networking among international residents.	
					9	encourage social engagement of international residents.	[Key]
					10	encourage international residents to join residents' association.	
		II Life support	1 . Education	11	ensure information provision to returning and international students.		
				12	provide study support in Japanese for returning and international students.		
				13	provide assistance for homeschool children.		
				14	improve academic/career guidance programs for returning and international students.		
			2 . Medical and welfare	15	provide multilingual medical institution information.		
				16	enrich medical, welfare and childcare information for international residents.		
				17	provide language and communication support for non-Japanese speaking patients.		
			3 . Housing	18	enrich everyday life information in multiple languages.		
				19	eliminate housing discrimination and provide housing support for international residents.		
			4 . Work and career	20	improve career opportunities and work environment for international residents.	[Key]	
	21			assist foreign workers and their families.			
	5 . Disaster preparations and management		22	develop easy-to-understand information provision systems in times of disaster.			
			23	ensure international residents' preparedness to cope with natural disasters.			
			24	develop a support system for foreigners in times of disasters.			
			25	train and support disaster relief interpreters.			
	6 . International student assistance		26	support international students' lives.			
			27	support international students' career.	[Key]		
			28	revitalize local communities by leveraging skills and knowledge of international students.	<New>[Key]		
		29	support international students studying at language schools.	<New>			
	<Objective 2> A community that fosters citizens' international perspectives	1 . Multicultural awareness	30	develop citizens' multicultural awareness through enlightenment projects.			
			31	cultivate human resources that can deliver multicultural awareness.	[Key]		
			32	establish the multicultural awareness week (month).	<New>		
		2 . International understanding /cooperation	33	promote international understanding.	[Key]		
			34	provide international development assistance and raise awareness in cooperation with other development aid agencies.			
		3 . <i>Omotenashi</i> "Japanese hospitality" for foreign tourists	35	enrich tourist information resources for foreign tourists.	[Key]		
			36	promote <i>Omotenashi</i> "Japanese hospitality" mind.	<New>		
			37	provide support and coordination for International business events.	<New>		
		4 . Interaction among international friendship cities, etc.	38	promote international exchanges with international friendship cities.			
			39	encourage international culture/sports exchanges among youth.			
	40		support civic organizations and groups involved in international exchange activities.				

*<New> Actions newly added to the revision. [Key]The key actions determined in the article 6 of the chapter 3.

Hachioji City Multicultural Society Promotion Section

3-24-1 Motohongo-cho, Hachioji-shi, Tokyo 192-8501

Phone 042-620-7437 FAX 042-626-0253 E-mail b051400@city.hachioji.tokyo.jp

The cover illustration designed by Isamu Takahash, Tokyo Salesian College of Technology design major