


がいこくじん べんりちょう  
外国人のためのくらしの便利帳

# Living Guide for International Residents



 Hachioji City  
April, 2022



# Dear Hachioji Residents

This Living Guide for International Residents is a useful resource with full of information on municipal administration, services and facilities including various applications and registrations. This guide book will be a helpful resource for international residents.

Each topic has contact information. Please contact individual sections, departments and agencies for further details.

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# 1. Hachioji City Guide

## City Profile

### Location (City Office)

East longitude 139°18'57"      North latitude 35°40'00"

### Altitude

Maximum 862.7m / Minimum 63.0m

### Area

186.38km<sup>2</sup>

### Circumference

95.8km

### Households

267,020

\*According to the census report (October 1, 2020)

### Population

579,355 (Male 291,307 / Female 288,048)

\*According to the census report (October 1, 2020)

### International Residents

12,853 (As of October 31, 2021)

|                             |       |       |       |             |       |
|-----------------------------|-------|-------|-------|-------------|-------|
| China<br>(including Taiwan) | 5,044 | Korea | 1,707 | Philippines | 1,330 |
| Vietnam                     | 1,251 | Nepal | 497   | Others      | 3,024 |

### Sister Cities

Tomakomai City (August 10, 1973)

Nikko City (April 1, 1974, re-established on October 1, 2006 due to a merger)

Odawara City (October 1, 2016)

Yorii Town (October 1, 2016)

## International Friendship Cities

### **Tai'an City (China) 【Established on September 23, 2006】**

- Population 5,472,000
- Area 7,762 km<sup>2</sup>
- A tourist destination with the World Heritage "Mount Tai"

### **Kaohsiung City (Taiwan) 【Established on November 1, 2006】**

- Population 2,744,000
- Area 2,946 km<sup>2</sup>
- An International city with modern industry and a harbor

### **Siheung City (South Korea) 【Established on November 7, 2006】**

- Population 510,000
- Area 139 km<sup>2</sup>
- A future city with rich nature and hope

### **Wriezen City (Germany) 【Established on July 10, 2017】**

- Population 7,000
- Area 95 km<sup>2</sup>
- A historical city with rich nature where Doctor KOENUMA Nobutsugu is resting

# Hachioji Vision 2022

## The Fundamental Ideas of the Hachioji Vision 2022

The City of Hachioji, the leading city of the western metropolitan area, has set its administrative goals for community development with strategic foresight in this Hachioji Vision 2022 and it includes fundamental ideas of comprehensive and systematic municipal administration that are inevitable for the realization of the goals.

The following principle and city visions serve as guidelines for the independent community development and the civic activities.

## The Principle for the Community Development

### **“Hachioji, where people and nature thrive together for the happiness for all”**

The City of Hachioji is blessed with rich natural resources, including beautiful mountains of Takao and Jimba, and Asakawa River with its clean headstreams. Our forerunners have developed the city into a transportation hub which attracts variety of people by making the best of their knowledge and the city’s natural resources.

This principle is committed to passing on our rich nature and history to younger generations, cultivating mutual support, and securing bonds and joy among people for our new chapter of life.

With this in mind, both citizens and administration share a common goal of building a vibrant and independent city, by making our roles and responsibilities clear and by developing our city under community-based cooperation.

## City Visions We Aim to Develop

Accordingly to the city development principle, the city visions have been identified for the 6 main administrative policies.

- 1 City of mutual support and cooperation
- 2 City of active and joyful bonds
- 3 City of raising and educating children to be active and emotionally intelligent
- 4 City of security, comfort, and local diversity
- 5 City of vitality with attractive industries
- 6 City of individual efforts for going green

## The City Office and Branch Offices

### Hachioji City Office

**3-24-1 Motohongo-cho, 192-8501 TEL 042-626-3111**

City Office hours are from 8:30AM to 5PM and closed on weekends, public and the Year-End/New Year holidays. The tax consultation and payment windows of the Tax Collection Section are open on Sundays from 8:30AM to 5PM (the reception is closed at 4:30 PM).

### Directions

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[By foot]

20 minutes from Nishi-Hachioji Station North Exit

[By bus]

#### **From Hachioji Station/Keio Hachioji Station**

Take a bus bound for “Matsue Jutaku”(Matsue Housing Complex), “Yokokawa-machi Jutaku Junkan” (Yokokawa-cho Housing Complex Loop), or “Takao Eki Minamiguchi”(Takao Station South Exit) via City Office Entrance from Hachioji Station North Exit Bus Stop 8 or Keio Hachioji Station Central Exit Bus Stop 2, and get off at “Shiyakusho Iriguchi Motohongo Koen Higashi”(City Office Entrance Motohongo Park East).

#### **From Nishi-Hachioji Station**

Take a bus bound for “Narahara-machi” or “Kawaguchi Shogakkou” (Kawaguchi Elementary School) via City Office Entrance from North Exit Bus Stop 1, and get off at “Hachioji Shiyakusho”(Hachioji City Office). You can also take a bus bound for “Matsue Jutaku”(Matsue Housing Complex) from North Exit Bus Stop 2, and get off at “Shiyakusho Iriguchi Motohongo Koen Higashi”(City Office Entrance Motohongo Park East).

#### **From Takao Station**

Take a bus bound for “JR/Keio Hachioji Station (via City Office Entrance)” from North Exit Bus Stop 3 or South Exit Bus Stop 5, and get off at “Shiyakusho Iriguchi Motohongo Koen Higashi”(City Office Entrance Motohongo Park East).

### Branch Offices

Branch office hours are from 8:30AM to 5PM and closed on Saturdays, Sundays and public and the Year-End/New Year holidays.

\*Hachioji Station South Exit General Branch Office is open until 7 PM on weekdays and until 5 PM on Saturdays and Sundays for partial services. The office is closed if a public holiday falls on a Saturday but open if it falls on a Sunday (except during the New Year holidays).

\*Minamiosawa Branch Office is open on Sundays from 8:30 to 17:00 for partial services even

when a public holiday falls on a Sunday (except during the Year-End/New Year holidays).  
Please contact individual offices for the availability of their services.

### **Hachioji Station South Exit General Branch Office**

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The Southern Sky Tower Hachioji, 4-7-1 Koyasu-machi, 4th Floor, 192-0904  
TEL 042-620-1150 / FAX 042-620-1151

**[Hours]**

Monday-Friday: 8:30AM-7PM

Saturday/Sunday: 8:30AM-5PM (Services are limited on weekends.)

\*Closed on public and the Year-End/New Year holidays. Open if a public holiday falls on a Sunday.

\*Services are limited on Saturdays, Sundays and after 5 PM on weekdays.

**[Directions]**

By foot

1 minute from JR Hachioji Station South Exit

\*The office does not have visitor parking but there are pay parking in the area.

### **Asakawa Branch Office**

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1652-1 Takao-machi, 193-0844 TEL 042-661-1231 / FAX 042-662-2933

**[Directions]**

By foot

8 minutes from Takao Station North Exit

### **Yokoyama Branch Office**

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15-15 Namiki-cho, 193-0831 TEL 042-661-1281 / FAX 042-662-2962

**[Directions]**

By Bus

Take a bus bound for "Tategaoka Danchi" (Tategaoka Housing Complex) from Keio Hachioji Station, Hachioji Station North Exit or Nishi-Hachioji Station Entrance, and get off at "Yokoyama Jimusho" (Yokoyama Branch Office).

By foot

20 minutes from Nishi-Hachioji Station North Exit

### **Tate Branch Office**

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156 Tate-machi, 193-0944 TEL 042-665-4511 / FAX 042-662-2977

**[Directions]**

By bus



Take a bus bound for “Hachioji Eki Minamiguchi (Wada Keiyu)” (Hachioji Station South Exit via Wada) from Mejirodai Station and get off at “Omaki Kannon/Tate Jimusho” (Omaki Kanon/Tate Branch Office).

### **Yugi Branch Office**

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2-10-6 Shimo Yugi, 192-0372 TEL 042-676-8911 / FAX 042-674-8688

**[Directions]**

By bus

Take a bus bound for “Minamiosawa Eki” (Minamiosawa Station) from Hachioji Station South Exit, and get off at “Yugi Orikaeshi Jo” (Yugi Turnaround).

### **Yugi Higashi Branch Office**

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111-1 Kashima, 192-0353 TEL 042-675-5711 / FAX 042-674-8115

**[Directions]**

By bus

Take a bus bound for “Toyoda Eki Kitaguchi” (Toyoda Station North Exit) from Tama Center Station, and walk 1 minute after getting off at “Otsuka Bashi” (Otsuka Bridge).

By foot

7 minutes from Tama Monorail Otsuka/Teikyo Daigaku Station, and 5 minutes from Matsugaya Station

### **Minamiosawa Branch Office**

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The Fresco Minamiosawa, 2-27 Minamiosawa, 1st Floor, 192-0364  
TEL 042-679-2207 / FAX 042-679-2216

**[Hours]**

Sunday-Friday: 8:30AM-5PM

\*Closed on public and the Year-End/New Year holidays.

\*Open if a public holiday falls on a Sunday

**[Directions]**

By foot

4 minutes from Minamiosawa Station

\*The office does not have visitor parking but there are pay parking in the area.

### **Motohachioji Branch Office**

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419-1 Dairakuji-machi, 193-0816 TEL 042-624-3278 / FAX 042-627-5878

[Directions]

By bus

Take a bus bound for “Takao Eki Minamiguchi Motohachi Jimusho Keiyu” (Takao Station South Exit via Motohachioji branch office) from Keio Hachioji Station or Hachioji Station North Exit, and get off at “Motohachi Jimusho” (Motohachi Branch Office). You can also take a bus bound for “Hoshoji Danchi” (Hoshoji Housing Complex), and walk 5 minutes after getting off at “Yotsuya”.

### **Ongata Branch Office**

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3395 Shimo Ongata-machi, 192-0154 TEL 042-651-3200 / FAX 042-652-0966

[Directions]

By bus

Take a bus bound for “Okubo” from Keio Hachioji Station or Hachioji Station North Exit, or take a bus bound for “Okubo/Jimba Kogen Shita Reien Seimon Keiyu” (Okubo/Jimba Plateau Bottom via Cemetery Main Entrance) from Takao Station North Exit, and get off at “Ongata Jimusho” (Ongata Branch Office).

### **Kawaguchi Branch Office**

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908-1 Kawaguchi-machi, 193-0801 TEL 042-654-4011 / FAX 042-654-7229

[Directions]

By bus

Take a bus bound for “Musashi Itsukaichi Eki” (Musashi Itsukaichi Station) or “Kamikawa Reien” (Kamikawa Cemetery) from Keio Hachioji Station or Hachioji Station North Exit, and get off at “Kawaguchi Jimusho” (Kawaguchi Branch Office). You can also take a bus bound for “Kawaguchi Shogakko” (Kawaguchi Elementary School), and walk 5 minutes after getting off at the last stop.

### **Kasumi Branch Office**

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1-170-2 Kasumi-machi, 192-0004 TEL 042-691-2373 / FAX 042-691-7677

[Directions]

By bus

Take a bus bound for “Tobuki Hiyodoriyama Tonneru Keiyu” (Tobuki via Hiyodoriyama Tunnel) from Keio Hachioji Station or Hachioji Station North Exit, and walk 1 minute after getting off at “Kasumi Shogakko” (Kasumi Elementary School).

### **Kitano Branch Office**

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549-5 Kitano-machi, 192-0906 TEL 042-645-8711 / FAX 042-645-3213

[Directions]

By foot

3 minutes from Kitano Station North Exit

### **Yui Branch Office**

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119-4 Katakura-machi, 192-0914 TEL 042-635-3208 / FAX 042-635-6909

[Directions]

By bus

Take a bus bound for “Mejirodai Eki Wada Keiyu” (Mejirodai Station via Wada) from Hachioji Station South Exit, and walk 1 minute after getting off at “Tokita”.

By foot

10 minutes from Keio Katakura Station

15 minutes from Katakura Station

30 minutes from Hachioji Minamino Station

### **Ishikawa Branch Office**

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**481 Ishikawa-machi, 192-0032 TEL 042-645-8721 / FAX 042-642-2668**

[Directions]

By bus

Take a bus bound for “Utsukidai Owada Keiyu” (Utsukidai via Owada) from Keio Hachioji Station or Hachioji Station North Exit, and walk 2 minutes after getting off at “Tajimabashi” (Tajima Bridge).

## 2. Emergencies

### Emergency Medical Service

#### Medical Emergencies on Sundays, Public and the Year-End/New Year Holidays

[Walk-in hours: 9AM–5PM]

Holiday emergency medical treatment services are provided by clinics and hospitals in Hachioji.

Please check the city's official website for the schedule.



▶Regional Treatment Policy Section TEL 042-620-7292 / FAX 042-621-0279

#### Emergency Medical Centers

[24 hours]

▶Tokyo Fire Department Emergency Consultation Center TEL # 7119 / 042-521-2323

▶Hachioji Fire Station TEL 042-625-0119

▶Tokyo Metropolitan Government Medical Institution Information Service “Himawari”

TEL 03-5272-0303

Telephone Consultation in foreign languages TEL 03-5285-8181 (9 AM-8 PM)

Supported languages: English/Chinese/Korean/Thai/Spanish



#### Holiday Emergency Dentist

[Walk-in hours: 9AM–4PM]

▶Holiday Dental Treatment Center 4-33-13 Dai-machi

Pediatrics and Disability Medical Center, After-Hour Treatment Wing 2F TEL 042-622-7026

#### After-Hour Emergency Medical Treatment Services

[8PM-11PM (everyday)]

▶ After-Hour Treatment Center (Pediatrics/Internal medicine) 4-33-13 Dai-machi

Pediatrics and Disability Medical Center, After-Hour Treatment Wing 1F TEL 042-625–9910

[24 hours everyday]

▶ Minamitama Hospital (Pediatrics) 3-10-1 Sanda-machi TEL 042-663-0111

[From 11PM until the next morning of the odd-numbered days]

▶ Tokai University Hachioji Hospital (Pediatrics) 1838 Ishikawa-machi TEL 042-639-1111

[From 11PM until the next morning of the even-numbered days]

▶Tokyo Medical University Hachioji Medical Center (Pediatrics)

1163 Tate-machi TEL 042-665-5611

## Emergency Medical Helplines

Doctors and nurses are standing by to take your questions about high fever and more during after-hours.

[8PM-10:30PM (7 days a week)]

▶After-Hour Treatment Center TEL 042-622-9910

[After 11PM until the next morning and holidays of odd-numbered days]

▶Tokai University Hachioji Hospital TEL 042-639-1111

[After 11PM until the next morning and holidays of even-numbered days]

▶Tokyo Medical University Hachioji Medical Center TEL 042-665-5611

## Disaster Preparation

### Designated Evacuation Area

Evacuation areas are designated separately for cases of earthquake and severe weather (flood/inundation/landslide). Please visit the city's official website for the details.

▶Disaster Prevention Section TEL 042-620-7208 / FAX 042-626-1271



### Designated Evacuation Sites (Wide Area Evacuation Site)

A wide area evacuation site is an outdoor place that provides increased protection from earthquake related fire and toxic gas to the public. Large parks and university campuses (outside) are often designated.

### Designated Emergency Evacuation Sites (Temporary Evacuation Site)

In the event of an earthquake:

A temporary evacuation site is a place to go first during the uncertainty phase after an earthquake or other emergency events to obtain information. It serves as an information center/regional relief activity base. Outdoor schoolyard of municipal elementary/junior high schools and metropolitan high schools are often designated.

In times of a storm and flood:

A temporary evacuation site is a facility for people to stay when an evacuation advisory or order is issued. Indoor gymnasiums of municipal elementary/junior high schools and community centers are often designated.

## Designated Evacuation Shelter (Evacuation Shelter)

An evacuation shelter is an indoor place for people to live temporarily when they are unable to live in their own residence during an emergency. It also serves as a shelter when flood and storm related disasters are predicted. The gymnasiums of municipal elementary and junior high schools and community centers are designated.

## Temporary Dwelling

Temporary Dwelling is a place for people to stay temporarily when public transportation is suspended.

## Disaster information

### **[Playbacks of Announcements Aired on Anti-Disaster Radio Communication System]**

Anti-Disaster Radio Communication System Automated Playback Service

TEL 042-620-7397 (rate applies)

The playbacks of emergency announcements are available on the CosmoCast App.

▶**Disaster Prevention Section TEL 042-620-7207 / FAX 042-626-1271**

### **[Hachioji City Official Website]**

URL: <https://www.city.hachioji.tokyo.jp/>

▶**Digital Promotion Section TEL 042-620-7444 / FAX 042-627-5939**



### **[Disaster Information E-mailing Service]**

Hachioji City provides disaster/alert information via e-mail.

Visit the webpage with your smart/mobile phone to subscribe.



The contents of the e-mailing service are available on the city's official twitter (@hachioji\_bousai) and the facebook page (@hachioji.bousaijoho).

▶**Disaster Prevention Section TEL 042-620-7207 / FAX 042-626-1271**

### **[Emergency Alert]**

An emergency alert is being sent to mobile devices within the city when a warning, evacuation advisory or other life-threatening emergency notice is issued. This service is available for NTTdocomo, KDDI (au), Soft Bank and some other companies' mobile phones. Please contact your carrier for the details including eligibilities and settings.

▶**Public Relations Promotion Section TEL 042-620-7228 / FAX 042-626-3858**

### **[General Disaster Prevention Guidebook (Hazard Map)]**

In addition to disaster preparedness information, hazard map and other disaster related information are offered in this guidebook. It is available in the Catalog Pocket, the multilingual e-book app.



▶**Disaster Prevention Section TEL 042-620-7207 / FAX 042-626-1271**

## Pack an Emergency Kit

Pack an emergency kit and prepare for an emergency. For yourself and your family, prepare essentials and supplies that you may need at an evacuation shelter.  
Do not forget to include warm clothes during winter.

### First Aid Kit <Items to take with you when first evacuating>

#### Valuables

Cash (¥10 coins for payphone), passbooks, important documents, driver's license, seal, IDs

#### Radio

Preferably two band receiver for both AM/FM, spare batteries

#### Flashlight

With spare batteries

#### Emergency food

Hardtack, canned food, bottled water

#### First aid medicine

Medicines for chronic medical conditions

#### Others

Underwear, tissues, plastic wraps, feminine hygiene products, phone charger, masks

### Secondary Items <Items to for you to survive at least 3 days without infrastructures>

#### Food

Processed and instant rice, snacks and candies

#### Fuels

Tabletop gas stove, potable gas stove, solid fuels

#### Drinking water

3 liters per person per day

#### Others

Water for domestic use, blankets, emergency toilet kits, toiletry items, soup pot, plastic sheets, buckets

#### For your pet

Pet food, crate, potty pads, leash, collar

### 3. Registration/ Administrative Procedures

#### Registration/Certificate

**[Legal ID is required for reports, registrations and requests]**

In order to prevent ID fraud like false reports and requests, everyone is asked to provide documents proving his/her identity when filing reports and registrations on family registry, resident record, etc. as well as when requesting certificates.

**[About family registry and change of address]**

▶Civic Affairs Section

Family Registry Subsection TEL 042-620-7233 / FAX 042-626-2381

Service and Mailing Subsection TEL 042-620-7232 / FAX 042-626-2381

**[About tax certificates]**

▶Resident Tax Section TEL 042-620-7218 / FAX 042-620-7493

**Registrations and Reports in Family Registry (Koseki)**

▶Family Registry Subsection, Civic Affairs Section

TEL 042-620-7233 / FAX 042-626-2381

**[Registries and Reports Regarding to Family Registry]**

| Registration      | When  | Who               | Where  | Documents/Things Required  |
|-------------------|---|-------------------|--|--|
| <b>Birth</b>      | Within 14 days of the child being born          | Father / Mother   | Municipal office for the area of the parent's permanent/ current address or the place of birth                             | <ul style="list-style-type: none"> <li>· Registration form</li> <li>· Maternal and Child Health Handbook</li> <li>· National Health Insurance card (for policyholders)</li> </ul>  |
| <b>Death</b>      | Within 7 days of becoming aware of a death      | Relative / Inmate | Municipal office for the area of the deceased's permanent address, current address of the registrant or the place of death | <ul style="list-style-type: none"> <li>· Registration form</li> <li>*Other registrations and reports may be required. Please contact us for the details. Please make cremation arrangements before registering the death.</li> </ul>   |
| <b>Marriage *</b> | Comes into force on the day of the registration | Husband and Wife  | Municipal office for the area of husband's or wife's permanent/ current address  | <ul style="list-style-type: none"> <li>· Report of marriage form (signed by 2 witnesses who are at least the age of majority)</li> <li>· Certified copy or all record certificate of family registry (not required if registering at one's permanent address)</li> <li>· Parental consent letter (for minors)</li> </ul> |



|                |                        |   |                       |   |   |
|----------------|------------------------|---|-----------------------|---|---|
| <b>Divorce</b> | <b>Mutual Consent*</b> | Comes into force on the day of the registration   | Husband and Wife      | Municipal office for the area of the husband's or wife's permanent/ current address | <ul style="list-style-type: none"> <li>· Report of divorce form (for divorce by mutual consent, the form must be signed by 2 witnesses who are at least the age of majority)</li> <li>· Certified copy or all records certificate of family registry (not required if registering at a municipal office for the area of the permanent address)</li> <li>· Copy of a record of a judicial settlement, acknowledgment or mediation or certificate of judgment (for divorce by mediation)</li> </ul> |
|                | <b>Mediation</b>       | Comes into force within 10 days of the settlement/ agreement, acknowledgment, final or binding judgment | Petitioner / Claimant |   |   |

\*All persons who are filing marriage and divorce by mutual consent are required to provide a legal ID such as driver's license.

### Request a Certified Copy of Family Registry

Please visit the Civic Affairs Section or branch offices to request certified copies of family registry. All persons who are to request a copy are required to provide documents proving their identity such as resident card.

►Service and Mailing Subsection, Civic Affairs Section  
TEL 042-620-7232 / FAX 042-626-2381

### Report Changes in Resident Record

►Service and Mailing Subsection, Civic Affairs Section  
TEL 042-620-7232 / FAX 042-626-2381

#### [Notifications Relating to Resident Record]

| Notification   | When  | Who   | Things/Documents Required  |
|--|---|---|--|
| <b>Moving-in Notification (when moving into Hachioji)</b>    | Within 14 days of the date you move in Hachioji                 | Person who moved in or Head of a household  | Moving out certificate (issued by the previous municipality) /National Health Insurance card (for policyholders)/ ID/ Pension book (for category I insured) /School enrollment certificate (for those who wish to transfer to a municipal elementary or junior high school) / Long-term care need certification (if you qualify) / Resident card or special permanent resident certificate (for international residents) /My Number notification card (if you have) /My Number card (if you have) / Basic resident registration card (if you have) |
| <b>Moving-out Notification (when moving out of Hachioji)</b> | Before moving out (from about 14 days to the day of moving-out) | Person who moves out or Head of a household | ID/ Seal registration certificate (for those who have registered one) /Pension book (for Category I insured) /National Health Insurance card (for policyholders) / Long life medical care insurance certificate (for policyholders) / Long-term care insurance certificate (for policyholders)   |

|  |                              |   |  |
|--|------------------------------|---|--|
| <b>Moving within the City Notification (when moving within Hachioji)</b>   | Within 14 days of moving     | Person who moved or Head of a household | The same as above (except Seal registration certificate)<br>School enrollment certificate (for those who are transferring elementary or junior high school) / My Number notification card (for those who have) / My Number card (for those who have) / Basic resident registration card (for those who have) |
| <b>Change in Household Notification (when changing head of a household or combining/ separating household units)</b> | Within 14 days of the change | Household member or Head of a household | ID/ National Health Insurance card (for policyholders)   |

### Request a Copy of Resident Certificate

All who requesting a copy of resident certificate other than the member of household must provide a proxy letter and other documents for approval.

Requests made by a third party will only be accepted when the purpose is clearly legitimate.

All who are requesting a copy will be asked to provide document(s) proving identity.

A copy of your and one's/ household members' resident certificate can be requested at any municipal offices in Japan with providing a photo ID (the information on the ID has to be up-to-date).

Fee 200 yen / copy

►Service and Mailing Subsection, Civic Affairs Section

TEL 042-620-7232 / FAX 042-626-2381

### Register your Seal/ Request a Certificate of your Seal

You can register your seal at the Civic Affairs Section or branch offices. You may grant a proxy to act on your behalf with providing a letter of proxy if there is a compelling reason. All persons are required to provide documents proving their identity.

Who can register

All who are on the Basic Resident Registration Network (excluding U-15 and adult wards)

Registration fee 100 yen

How to write a letter of proxy

A grantor must write a letter of proxy with all the following:

- The proxy agent's name/address/date of birth
- Description of the mandate (registering/unregistering a seal)
- The grantor's name/address
- Effective date
- Stamp of to-be-registered/registered seal

Upon registering your seal  
Only one seal can be registered per person

Request a seal registration certificate (200 yen / copy)  
You can request a seal registration certificate at the Civic Affairs Section or branch offices. You (or your agent) will be asked to provide your seal registration card. Your registered seal will not be necessary.

►Service and Mailing Subsection, Civic Affairs Section TEL 042-620-7232 / FAX 042-626-2381

### Certificate Issuance at Convenient Stores

With your My Number (individual number) card, you can print out official copy of municipal certificates at any convenience stores that have a multicopy machine.

#### Printable certificates

Copy of resident certificate, seal registration certificate, municipal and metropolitan inhabitant tax (exemption) certificate (of the latest one fiscal year), Certified record of family registry history for individual members/ for all members, Family registry certificate for individual members/ for all members

#### Eligible Convenience Stores

Any convenience stores with a multicopy machine including 7-Eleven, Lawson, FamilyMart, MINISTOP and more.

#### Service hours

6:30AM-11PM (except for New Year holidays and system maintenance day)

►Service and Mailing Subsection, Civic Affairs Section TEL 042-620-7232 / FAX 042-626-2381

►Resident Tax Section (Municipal/Metropolitan inhabitant tax (exemption) certificate)  
TEL 042-620-7218 / FAX 042-620-7493

### Request Certificates with Your Smartphone

With your My Number (individual number) card and smartphone, you can request official copy of municipal certificates to be mailed to you (postage fee applies). The payment is only accepted with credit cards.

#### Eligible certificates

Copy of resident certificate, seal registration certificate, municipal and metropolitan inhabitant tax (exemption) certificate (of the latest one fiscal year)

►Service and Mailing Subsection, Civic Affairs Section TEL 042-620-7232 / FAX 042-626-2381

►Resident Tax Section (Municipal/Metropolitan inhabitant tax (exemption) certificate)  
TEL 042-620-7218 / FAX 042-620-7493

## My Number Card Application

My Number card contains name, address, date of birth, sex and a facial photo on the face and the Individual Number (My Number) on the back. It also has an IC chip with e-certificate that allow card holders to use various electronic application services including e-tax.

Issuance Fee: Free for the first issue and a renewal

Replacement Fee: 1,000 yen (including electronic certificate replacement fee)

Who can apply

All who are on the Basic Resident Registration Network (for U-15 and adult wards, an application has to be filed by their legal representatives)

How to apply

· At the window

The Civic Affairs Section of the City Office 1st Floor, Hachioji Station South Exit General/Asakawa/Yugi/Minamiosawa/Motohachioji/Kitano Branch Office

· By mail

· Online

\*In any cases, the card will not be issued on the very same day that applications are received.

\*You must provide your facial photo (which is taken within 6 months without a cap/hat in full-face view directly facing the camera in front of a plain background and it should be 3.5 cm width x 4.5 cm height in size).

▶Civic Affairs Section My Number Call Center TEL 042-620-7474 / FAX 042-626-2381

## Tax

### Municipal and Metropolitan Inhabitant (Resident) Tax

All Hachioji city residents as of January 1 of the year are liable to pay Municipal and Metropolitan Inhabitant Tax. Please report your annual financial statement of the previous year regardless of your income amount. You will be asked to provide your My Number and a legal ID.

\*In order to claim dependent/spouse/disabled/spouse special tax exemption for a relative living overseas, you are required to provide a document proving the relationship and money transfer receipts.

No need to file a report if you:

· have already filed your tax return.

· did not earn any income other than employment income and your salary statement has been submitted by your employer.

· did not earn any income other than national pension and your pension statement has been submitted by the Ministry of Health, Labour and Welfare.

Your Municipal and Metropolitan inhabitant tax (exemption) certificate, a required document for child allowance, daycare, public housing and visa renewal applications, will not be issued if you fail to file your report.

Report period is from February 1 to March 15 (except for weekends and public holidays) every year.

Those who are planning to leave their jobs and go back to their country, please contact the Resident tax Section before leaving Japan.

▶Resident Tax Section TEL 042-620-7219, 7354 / FAX 042-620-7493

### Light Motor Vehicle Tax

All who own a registered under 50 cc motorcycle, light motor vehicle (k-car), small-sized special motor vehicle or small-sized motor vehicle with 2 wheels on April 1 of the year are liable to pay Light Motor Vehicle Tax.

▶Resident Tax Section TEL 042-620-7353 / FAX 042-620-7493

### Fixed Assets Tax/ City Planning Tax

All who own a piece of land and building on January 1 of the year are liable to pay Fixed Assets (Property) Tax. The tax also applies to (depreciable) assets for commercial use.

▶General Affairs Subsection, Property Tax Section TEL 042-620-7251 / FAX 042-620-7493

▶Land Subsection, Property Tax Section TEL 042-620-7222, 7355 / FAX 042-620-7493

▶Buildings Subsection, Property Tax Section TEL 042-620-7223, 7356 / FAX 042-620-7493

▶Depreciable Assets Subsection, Property Section TEL 042-620-7221 / FAX 042-620-7493

### How to Pay Your Tax

You can pay your taxes by cash, using your payment slip (nofu-sho) at the City Office, a branch office, bank, post office or convenience store. Cashless payment options including credit cards, LINE Pay, PayPay, au Pay, NTT docomo's d-barai, J-coin Pay, are also available. Please visit the city's official website for the details.



To set up a direct debit on your bank account, please visit the Tax Payment Section (City Office 2nd floor), a branch office, bank or post office with your ATM card and a seal (inkan) registered with the bank. Online set-up is also available. Please visit the official website of the city for the details. With the direct debit service, your taxes due are automatically withdrawn from your bank account on each due date.



▶Tax Payment Section TEL 042-620-7224 / FAX 042-626-4640

## Multilingual Information Sheet at the Tax Certificate Service Counter

Multilingual information sheets (English, Chinese, Korean and Spanish) are available at the tax certificate service counter for non-Japanese speakers.

►Resident Tax Section TEL 042-620-7218 / FAX 042-620-7493

## Request a Copy of Tax Certificates

You can request a copy of tax certificates at the Resident Tax Section. Municipal and Metropolitan inhabitant tax (exemption) certificates of the latest fiscal year can be printed at a convenience store or requested online. Please see the page 16 for the details.

►Resident Tax Section TEL 042-620-7218 / FAX 042-620-7493

## National Pension

### Joining National Pension

The National Pension is a public pension system which provides supports for retirement, disabilities due to accident and householder's death. All registered residents aged 20 to 59 years are required to join the system.

►National Pension Subsection, Insurance and Pension Section  
TEL 042-620-7238 / FAX 042-626-8421

### Premium Exemptions

#### Legal Exemption

Persons who are on basic disability pension or public assistance (excluding international residents) are eligible.

#### Exemption/Payment Postponement

Lower income households may be qualified to be fully or partially exempt from contribution payments. Postponement may be granted for those who are under 50 years old.

#### Special Postponement for Students

This postponements of tax payments are for students whose income is below the income cap. (Limited to students of eligible schools)

#### Lump-Sum Withdrawal Payment

Foreign nationals who made payment for national or social pension for a set period of time and left Japan with losing the qualification of Japanese pension may claim Lump-Sum

Withdrawal Payment up to 2 years after losing Japanese residency.

\*Please visit the Japan Pension Service website for the details.

#### International Social Security Agreement

International Social Security Agreements are concluded to eliminate dual social security taxation and to avoid wasting paid contribution payments by regarding the qualified period of Japanese pension as that of a country that concludes the agreement with Japan to fill a gap for one's coverage (aggregation of coverage periods).

\*Please visit the Japan Pension Service website for the details.

\*Japan Pension Service Website (available in 14 languages including English, Chinese and Korean)



▶**National Pension Subsection, Insurance and Pension Section**

**TEL 042-620-7238 / FAX 042-626-8421**

## National Health Insurance

### Joining National Health Insurance (NHI) System

#### Outline

National Health Insurance (NHI) system serves to reduce policyholders' medical expenses in case of their illness or injury. It is operated by tax paid by policyholders and subsidies from national and metropolitan government. Policyholders are provided with an insurance card.

All residents are required to be enrolled in NHI except:

- Policyholders of any employer-sponsored social health insurance and their dependents
- Persons on a welfare program
- Foreigners staying Japan for less than 3 months or with short-term visas

#### Enrollment

All residents are required to enroll/withdraw from NHI within 14 days of becoming eligible/ineligible at the Insurance and Pension Section (City Office 1st floor) or branch offices. Visit the Civic Affairs Section (City Office 1st floor) if you are joining/withdrawing due to moving in/out.

#### NHI card renewal

If the expiration date of your NHI card is the following day of the expiration date of your period of stay and extend your period of stay, please apply for renewal of the insurance card with your new resident card. You can apply for renewal from the day following of the date on which extension has been granted.

▶**Tax Qualification Subsection, Insurance and Pension Section**

**TEL 042-620-7236 / FAX 042-626-8421**

## Insurance Tax Calculation

A head of a household is liable to pay NHI tax from the month in which any of the household member becomes eligible. Long-Term Care Insurance tax premium is added for policyholders who are between 40 to 64 years old. Tax is calculated by the number of policyholders and the previous year's income.

▶**Tax Qualification Subsection, Insurance and Pension Section**  
TEL 042-620-7236 / FAX 042-626-8421

## Tax Exemption

You may be eligible for tax exemption if your income decreases substantially due to a disaster (e.g. property damage), job loss, illness, injury or any other exceptional circumstances.

▶**Tax Qualification Subsection, Insurance and Pension Section**  
TEL 042-620-7236 / FAX 042-626-8421

## How to Pay Your Taxes

You can pay your taxes by cash, using your payment slip (nofu-sho) at the City Office, a branch office, bank, post office or convenience store. Cashless payment options including credit cards, LINE Pay, PayPay, au Pay, NTT docomo's d-barai, J-coin Pay, are also available. Please visit the city's official website for the details.



To set up a direct debit on your bank account, please visit the Tax Payment Section (City Office 2nd floor), a branch office, bank or post office with your ATM card and a seal registered with the bank (inkan). Online set-up is also available. Please visit the official website of the city for the details. With the direct debit service, your taxes due are automatically withdrawn from your bank account on each due date.



▶**Tax Payment Section** TEL 042-620-7224 / FAX 042-626-4640

## National Health Insurance Tax Payment Certificate

Tax payers can request a National Health Insurance Tax Payment Certificate.

▶**Resident Tax Section** TEL 042-620-7218 / FAX 042-620-7493

## When Seeing a Doctor

Provide your NHI card at a medical facility. You are liable to pay a part of the cost.

▶**Benefit Subsection, Insurance and Pension Section**  
TEL 042-620-7235 / FAX 042-626-8421



## What NHI Does Not Cover

NHI cannot be used in the following cases:

- Treatments which cannot be covered by health insurance and private or semi-private room charges during hospitalization
- Health examinations and vaccinations
- Cosmetic surgeries and orthodontic works
- Normal pregnancy checkups and vaginal delivery
- Work-related illness or injury, etc.

NHI benefits may be limited in the following cases:

- Injury or illness due to a crime or suicide
- Injury due to a fight or alcohol intake
- Failure to follow doctor's instructions, etc.

► **Benefit Subsection, Insurance and Pension Section**  
**TEL 042-620-7235 / FAX 042-626-8421**

## 4. Welfare/ Health/ Medical/ Childcare

### For Your Health

#### Health Consultation at Public Health Center

In order to ensure healthy lives for all at all ages, Public Health Center conducts following consultations.

- Consultation on early intervention and developmental support for children need professional help
- Consultation on home care for patients of intractable disease and their family
- Mental health consultation (doctor consultation is available upon reservation)

▶**Health Measures Section, Public Health Center TEL 042-645-5196 / FAX 042-644-9100**

#### Medical Checkups/ Cancer Screening

The city subsidizes various checkups and screenings. Persons who are offered similar medical checkups and screenings at workplace are not eligible for the benefit. Please check the municipal newsletter “Koho Hachioji” or the Medical Screening Guide for details including eligible periods.

▶**Adult Medical Checkup Section TEL 042-620-7428 / FAX 042-621-0279**

#### Countermeasures against Infectious Disease/ Tuberculosis

Infectious disease and tuberculosis consultations and recuperation support are available.

▶**Health Measures Section, Public Health Center TEL 042-645-5195 / FAX 042-644-9100**

#### Counter Measures against AIDS/STDs

The city offers HIV (Human Immunodeficiency Virus) and STD (Sexually Transmitted Disease) testing. Consultations on HIV and STDs are also available.

HIV/ STD Testing (confidential/free)

HIV and STD testing (Syphilis/Chlamydia/Neisseria gonorrhoeae) may be provided at the same time. Testing is available during 1:30PM-3:30PM on Wednesdays (closed on public holidays). (Appointment required.) The test results will be ready on Wednesday of the following week.

▶**Health Measures Section, Public Health Center TEL 042-645-5195 / FAX 042-644-9100**

## Medical Helpline

### ▶Medical Safety Support Center (Public Health Center) TEL 042-645-5118

Hours

Monday-Friday (closed on public holidays) : 8:30AM -12PM / 1PM-5PM

\*Multilingual helplines are available as follows.

### ▶Tokyo Metropolitan Medical Institution Information Service “Himawari”

TEL 03-5285-8181

The center provides information on Japanese medical institutions and medical system in foreign languages.

Hours Everyday 9AM-8PM

Languages English/ Chinese/ Korean/ Thai/ Spanish

### ▶AMDA International Medical Information Center TEL 03-6233-9266

The center’s medical consultation service in Easy Japanese includes information service to find hospitals and clinics with foreign language speaking staff.

Hours Monday-Friday 10AM-4PM

## Childbirth/Child-Rearing

### Child-Rearing Support Guidebook

This guidebook provides a wide range of information on child-rearing and parenting including support for pregnancy and childbirth, information on daycare centers and kindergartens, consultation services, and child-rearing plazas for parents and children. The guidebook is available in nine languages (English, Korean, Traditional Chinese, Simplified Chinese, Thai, Portuguese, Spanish, Indonesian, and Vietnamese) with the multilingual e-book app "Catalog Pocket."



### ▶Children's Happiness Section TEL 042-620-7391 / FAX 042-627-7776

### Pregnancy Report/ Maternal and Child Health Handbook

When your doctor approves your pregnancy, please submit pregnancy report to Health & Welfare Centers, the Civic Affairs Section of the City Office 1st floor or branch offices. The Maternal and Child Health Handbook will be issued to you. Pregnancy consultation service is available at the Health & Welfare Centers and a small gift package called “Hachi Baby Gift” will be given to all who received a consultation.

The 14 prenatal checkup tickets, a prenatal cervical cancer screening ticket, an ultrasound test ticket and a newborn hearing screening ticket will be issued when you submit the report. With those tickets, you can receive subsidies on your checkups, screening, and test fees. The detailed amounts of those subsidies are indicated on each ticket. For those with a multiple-

pregnancy will be provided with an additional ultrasound test ticket (total of two tickets) at the pregnancy consultation. Maternal and Child Health Handbook is available in 9 languages (English, Spanish, Portuguese, Chinese, Korean, Thai, Tagalog, Indonesian, and Vietnamese).

- ▶Oyoko Health & Welfare Center TEL 042-625-9200 / FAX 042-627-5887
- ▶Higashi Asakawa Health & Welfare Center TEL 042-667-1331 / FAX 042-667-7829
- ▶Minamiosawa Health & Welfare Center TEL 042-679-2205 / FAX 042-679-2214

### In-Hospital Midwifery Care

For persons who cannot afford childbirth at a clinic or a hospital, the city subsidizes a part of fees at a designated facility. Income must be below certain established limits.

- ▶Mother/Father-Child Independence Support Subsection, Child Welfare Service Section  
TEL 042-620-7362 / FAX 042-621-2711

\*If you are on a public assistance program, please consult with your case worker of the First or Second Regional Social Welfare Section.

### Medical Expense Subsidy for Specific Pediatric Chronic Diseases

Medical Expense Subsidy pays for a part of the medical fees when children with a chronic disease receive medical treatments.

- ▶Public Health Center Health Measures Section TEL 042-645-5162 / FAX 042-644-9100

### Well-Baby Visit

A home visiting instructor or a public health nurse, to whom you can address your concerns and ask questions, visits all families with new born babies.

- ▶Oyoko Health & Welfare Center TEL 042-625-9200 / FAX 042-627-5887
- ▶Higashi Asakawa Health & Welfare Center TEL 042-667-1331 / FAX 042-667-7829
- ▶Minamiosawa Health & Welfare Center TEL 042-679-2205 / FAX 042-679-2214

### Infant Checkup

List of Checkups

- 3 - 4 Month Checkup
- 6 - 7 Month / 9 - 10 Month Checkup (at designated medical institutions)
- 18 Month Checkup
- 36 Month Checkup

- ▶Oyoko Health & Welfare Center TEL 042-625-9200 / FAX 042-627-5887
- ▶Higashi Asakawa Health & Welfare Center TEL 042-667-1331 / FAX 042-667-7829
- ▶Minamiosawa Health & Welfare Center TEL 042-679-2205 / FAX 042-679-2214

### Vaccination for Children

The city sends vaccination reminders to parents and guardians of applicable children. The reminders are mailed out in the month when a child turns two months old for Rotavirus, Hepatitis B, Haemophilus influenza type B, Pediatric pneumococcal, the 4-in-1 (diphtheria/tetanus/pertussis/polio), Tuberculosis (BCG). Reminders are mailed in the applicable year's birth month for MR first term, Varicella, Mumps first term, Japanese encephalitis first and second term and the 2-in-1 (diphtheria/ tetanus) second term and in April of the applicable year for MR second term and Mumps second term. For Human Papillomavirus vaccine, a reminder is sent to girls in grade 6 and 10 in April. Please read each reminder through, make an appointment with a designated medical institution and have your child vaccinated for all vaccines included in the municipal vaccination program. Vaccination screening forms are available at designated medical institutions.

- ▶Public Health Center Health Policy Section TEL 042-645-5102 / FAX 042-644-9100

### Postpartum Care Program

Various resources including information on child-rearing and parenting, consultation services and child-rearing support voucher will be provided to those who return a survey on their eligible 12 month old child.

- ▶Oyoko Health & Welfare Center TEL 042-625-9200 / FAX 042-627-5887
- ▶Higashi Asakawa Health & Welfare Center TEL 042-667-1331 / FAX 042-667-7829
- ▶Minamiosawa Health & Welfare Center TEL 042-679-2205 / FAX 042-679-2214

### First-Birthday Support Program

Those who answer a questionnaire on current child-rearing situation for 12 month old children are provided with related information, consultation support and a child-rearing support voucher.

- ▶Oyoko Health & Welfare Center TEL 042-625-9200 / FAX 042-627-5887
- ▶Higashi Asakawa Health & Welfare Center TEL 042-667-1331 / FAX 042-667-7829
- ▶Minamiosawa Health & Welfare Center TEL 042-679-2205 / FAX 042-679-2214

### Multiple-Birth Family Support (Transportation Benefit)

A prepaid transportation IC card is provided to those families with multiple children under the age of three after an interview.

- ▶Oyoko Health & Welfare Center TEL 042-625-9200 / FAX 042-627-5887
- ▶Higashi Asakawa Health & Welfare Center TEL 042-667-1331 / FAX 042-667-7829
- ▶Minamiosawa Health & Welfare Center TEL 042-679-2205 / FAX 042-679-2214

### Baby Flat (Baby Nursing Rooms)

Baby Flats with changing tables and nursing areas are open for all parents and babies.

- ▶Children's Happiness Section TEL 042-620-7391 / FAX 042-627-7776

## Daycare Programs/Early Childhood Education

### Daycare Centers

Daycare centers provide daycare services for parents and guardians who are unable to take care of their children due to work, illness, and other reasons.

- ▶Preschool Section TEL 042-620-7369 / FAX 042-621-2711

### Kindergarten

Kindergartens are educational institutions that provide early childhood education for children aged three to five. All kindergartens in Hachioji are private. Please contact individual kindergartens for inquiries on enrollment.

- ▶Individual Kindergartens or Preschool Section TEL 042-620-7248 / FAX 042-621-2711

### Certified Children Center (Nintei Kodomoen)

Certified Children Centers, which have both features of kindergarten and daycare center, contribute to local child-rearing by providing early childhood education and daycare services.

- ▶Preschool Section TEL 042-620-7369 / FAX 042-621-2711

### Certified Daycare Center (Ninsho Hoikujo)

Certified Daycare Centers are certified by Tokyo Metropolitan Government under qualifications of being accessible for pick-up and drop-off of children and their extended service hours. Subsidies are available for registered Hachioji residents who use their services.

- ▶Preschool Section TEL 042-620-7248 / FAX 042-621-2711

### **Family Child Care Home**

Family Child Care Homes provide care for children of 0-2 years old, with a maximum of five children under a family-like environment.

►Preschool Section TEL 042-620-7369 / FAX 042-621-2711

### **Small-Scale Child Care**

Small-Scale Child Care provides care for small number of children (maximum of 6-19) of 0-2 years old.

►Preschool Section TEL 042-620-7369 / FAX 042-621-2711

### **On-Site Child Care**

Local employers offer child care program for their employees and local children of 0 to 2 years.

►Preschool Section TEL 042-620-7369 / FAX 042-621-2711

### **Temporary Day Care Service**

In case nursery care at home becomes difficult temporarily due to work, injury, illness, ceremonial occasions, parental fatigue and other reasons, temporary day care service is available at daycare centers for a fee.

►Preschool Education and Childcare Promotion Section  
TEL 042-620-7447 / FAX 042-621-2711

### **Sick and Convalescent Child Daycare Service**

Daycare services for sick and convalescent child are available for a fee for parents and guardians with a child who is older than 57 days and younger than 3rd elementary grade in case nursery care at home becomes difficult temporarily due to work and other reasons. (Users must register with the city in advance and provide medical certificate issued by a physician on the day of use.)

►Preschool Section TEL 042-620-7248 / FAX 042-621-2711

### **Family Support Center**

This municipal mutual support childcare system is functioning by registered members who are willing to help other members who are seeking help. The center manages registrations and matching of members based on their needs. Registration is required.

▶Family Support Center Hachioji  
(Children and Family Support Center, Create Hall 1st basement floor)  
TEL 042-648-2157 / FAX 042-656-8226

#### Short Stay: Twilight Stay

Day care services are provided for parents when they are not available to care for their children during and overnight due to their illness, childbirth, work, parenting fatigue and other reasons.

▶Children and Family Support Center (Create Hall 1st basement floor)  
TEL 042-656-8225 / FAX 042-656-8226

## Children's Hall/After-School Daycare Center

#### Children's Hall “Jido-Kan”

Children's Halls are for every child aged between 0 and 18.

▶Children and Juvenile Section TEL 042-620-7435 / FAX 042-627-7776

#### After-School Daycare Center “Gakudo-Hoikujo”

After-school daycare centers provide daycare services for elementary school students whose parents are not home due to illness, work and various other reasons after school.

▶Children and Juvenile Section TEL 042-620-7246 / FAX 042-627-7776

## Aids/Allowances for Children

#### Child Allowance “Jido-Teate”

Child Allowance is paid to parents and guardians who are raising a child below junior high school age. Income must be below certain established limits (Special Interim Allowance “tokurei-kyufu” is paid for those who earn more than the income cap). Both parent/guardian and child have to have a long-term visa to be qualified.

▶Child Welfare Services Section TEL 042-620-7368 / FAX 042-621-2711

#### Special Child-Rearing Allowance “Tokubetsu-Jido-Fuyo-Teate”

Special Child Rearing Allowance is paid to parents and guardians who take care of a child who is under 20 years old and with disabilities: Physical Disability Certificate



(Shintai-Shogaisha-Techo) class 1, 2 or 3 or Intellectual Disability Certificate (Ai-no-Techo) class 1, 2 or 3. Income must be below certain established limits.

▶**Welfare for Disabled Section** TEL 042-620-7245 / FAX 042-623-2444

**Medical Expense Subsidy for Infants, Toddlers and Preschool Children  
("Maru-Nyu" Medical Certificate)**

Medical Expense Subsidy pays for medical fees (not including food expense deductible during hospitalization) when infants, toddlers and preschool children receive medical treatments using health insurance. The certificate is valid until March 31 after the sixth birthday. Although there is no certain established limit of income for this program, applicants must provide their income statement.

▶**Child Welfare Services Section** TEL 042-620-7368 / FAX 042-621-2711

**Medical Expense Subsidy for Children Attending Compulsory Education  
("Maru-Ko" Medical Certificate)**

Medical Expense Subsidy pays for hospital and pharmacy charges (not including food expense deductible during hospitalization) when elementary and junior high school children receive medical treatments using health insurance. The certificate is valid from April 1 after the sixth birthday until March 31 after the 15th birthday. For hospital visit, certificate holders are liable to pay 200 yen deductible. Although there is no certain established limit of income for this program, applicants must provide their income statement.

▶**Child Welfare Support Section** TEL 042-620-7368 / FAX 042-621-2711

## Consultations/Fureai Plaza and Playground for Children & Parents

**Children and Family Support Center**

Professional consultation services are available for children under 18 years old and the family. Consultation hours are from 9AM to 7PM (to 5PM on Sundays and public holidays). Playgrounds for infants and toddlers and their parents "Fureai Plaza for Children and Parents (Oyako-Fureai-Hiroba)" are open from 9AM to 5PM.

Closed on the first Tuesday of the month (the second Tuesday if the first Tuesday falls on a public holiday) and the Year-end and New Year holidays

▶**The Create Hall, 5-6 Azuma-cho, 1st Basement Floor**

**TEL 042-656-8225 / FAX 042-656-8226**

**(Fureai Plaza for Children and Parents "Kuri-chan Hiroba" is on the 1st floor)**

## Regional Children and Family Support Center

Consultation services are available for children under 18 years old and their family. Consultation hours are from 9AM to 5PM. Playgrounds for infants and toddlers and parents "Fureai Plaza for Children and Parents" are also open from 9AM to 5PM.

Closed on Sundays, public holidays and the Year-end and New Year holidays

▶**Regional Children and Family Support Center Tate**

156 Tate-machi (Tate Branch Office 2nd floor) TEL 042-661-0072 / FAX 042-661-0089

▶**Regional Children and Family Support Center Ishikawa**

481 Ishikawa-machi (Ishikawa Branch Office 2nd floor)

TEL 042-648-0040 / FAX 042-648-0028

▶**Regional Children and Family Support Center Minamino**

6-1-1 Minamino TEL 042-635-4152 / FAX 042-635-4153

▶**Regional Children and Family Support Center Minamiosawa**

2-17-15 Minamiosawa TEL 042-678-3100 / FAX 042-678-3102

(Fureai Plaza for Children and Parents Minamiosawa: 2-16 Minamiosawa)

▶**Regional Children and Family Support Center Motohachioji**

419-1 Dairakuji-machi (Motohachioji Branch Office 2nd floor)

TEL 042-624-8300 / FAX 042-624-8302

## Playground for Children & Parents "Oyako-Tsudoi-no-Hiroba"

Playgrounds for children and parents are open for around 0-3 year old children and parents.

Closed on Sundays, public holidays, the Year-end and New Year holidays

Hours 10AM-4PM (10AM-5PM for Yume Kids)

▶**Playground for Children and Parents Yume Kids**

The CELEO Hachioji North Wing, 1-1 Asahi-cho, 6th Floor TEL 042-686-3356

▶**Playground for Children and Parents Horinouchi**

The Kaneko Sports Horinouchi bldg., 3-29-16 Horinouchi, 1st Floor

TEL 042-670-9190

▶**Playground for Children and Parents Nishi Hachioji**

The Chatelet Nishi-Hachioji, 3-16-20 Sanda-machi, 1st Floor TEL 042-673-5688

▶**Playground for Children and Parents Narahara**

The Iwasaki bldg., 539-3 Narahara-machi, 1st Floor TEL 042-621-0822

▶**Playground for Children and Parents Owada**

The SYOJI bldg., Owada-machi 5-10-2, 2nd Floor TEL 042-649-5785

## For Single Parent Families

### Child Rearing Allowance “Jido-Fuyo-Teate”

Child Rearing Allowance is paid to father, mother or guardian of single parent family (and two-parent families with a severely disabled parent) until the end of March after the child’s 18th birthday (until the 20th birthday for children with disabilities.) Income must be below certain established limits.

▶Child Welfare Services Section TEL 042-620-7368 / FAX 042-621-2711

### Child Raising Allowance “Jido Ikusei Teate”

Child Raising Allowance is paid to father, mother or guardian of single parent family (and two-parent families with a severely disabled parent) until the end of March after the child’s 18th birthday. Income must be below certain established limits.

▶Child Welfare Services Section TEL 042-620-7368 / FAX 042-621-2711

### **Medical Expense Subsidy for Single-Parent Families ("Maru-Oya" Medical Certificate)**

This Medical Expense Subsidy pays for a part of medical fees when a child, father, mother or guardian of single parent families (and two-parent families with a severely disabled parent) receives medical treatments using health insurance. The subsidy supports a single parent family until the end of March after the child's 18th birthday (until the 20th birthday for a child with disabilities.) Income must be below certain established limits.

▶**Child Welfare Support Section TEL 042-620-7368 / FAX 042-621-2711**

### **Welfare Fund Loan for Mother/Father and Child**

A father or mother of single parent families with a child under 20 years old can borrow money for tuition, moving, etc. without interest. A guarantor may be required.

▶**Child Welfare Services Section Telephone Consultation**  
**TEL 042-620-7362 / FAX 042-621-2711**  
**Repayment TEL 042-620-7300 / FAX 042-621-2711**

### **Chore Service for Single Parent Families**

Chore service is available for single parent who need help with basic everyday housework due to work and other reasons. Those who have been a single parent for 2 years or less with a child who is junior high school age or younger are eligible for the service. Eligibility continues after 2 years of being a single parent as long as the child is elementary school age or younger. The service is provided for free for those who have income below certain established limits.

▶**Child Welfare Services Section TEL 042-620-7300 / FAX 042-621-2711**

### **Water and Sewerage Bill Waiver**

Policyholders who receive Child Rearing Allowance are eligible for water and sewerage basic service fee waiver upon request.

▶**Bureau of Waterworks Tokyo Metropolitan Government Tama Customer Service Center**  
**TEL From landline phones, call 0570-091-101 (Navi-dial)**  
**From cell phones, call 042-548-5110 or the above phone number / FAX 042-548-5115**

### **Transportation Ticket Discount**

JR offers discounted commuter pass fares for members of a household that receives Child Rearing Allowance. Toei Transportation offers one free pass for those households.

▶**Child Welfare Service Section TEL 042-620-7368 / FAX 042-621-2711**

## Certificates for People with Disabilities

### Physical Disability Certificate/Intellectual Disability Certificate (Ai-no-Techo)

Presentation of the certificate allows persons who have intellectual disability or disabilities in upper and lower limbs, main body, sight, hearing, balance, voice, language and speech, mastication, heart, kidney, respiratory, liver, bladder, rectum, small intestine, immunity function to receive various supports.

►Welfare for Disabled Section TEL 042-620-7245 / FAX 042-623-2444

### Mental Disability Welfare Certificate

This certificate verifies that holders have certain disabilities and allows them to receive various supports as needed.

►Welfare for Disabled Section TEL 042-620-7245 / FAX 042-623-2444

## Medical Expense Subsidies for People with Disabilities

### Medical Expense Subsidy for People with Disabilities (“Maru-Sho” Medical Certificate)

Health insurance policyholders who are under 65 years old and provided with Physical Disability Certificate Class 1 or 2 (1, 2 or 3 for internal dysfunctions in heart, kidney, liver, respiratory organs, bladder, rectum, small intestine and immune system); Intellectual Disability Certificate (Ai-no-Techo) class 1 or 2; or Mental Disability Welfare Certificate Class 1 are eligible for this subsidy. The subsidy pays for a part of medical fees when they receive medical treatments using health insurance. Income must be below certain established limits.

►Welfare for Disabled Section TEL 042-620-7245 / FAX 042-623-2444

### Independence Support Medical Treatment (Physical Rehabilitation)

When Physical Disability Certificate holders aged 18 years and over seek medical treatment including a surgery for disabilities listed on the certificate and its recovery is prospected, the medical fee is partly subsidized.

►Welfare for Disabled Section TEL 042-620-7366 / FAX 042-623-2444

### Independence Support Medical Treatment (Physical Rehabilitation for Children)

Subsidies on medical treatment fees to reverse congenital disabilities of the under 18 year old children are available with an approval of a physician of designated medical facilities.

**Health Measures Section, Public Health Center TEL 042-645-5162 / FAX 042-644-9100**

### Independence Support Medical Treatment (Psychiatric Rehabilitation)

The subsidy pays for a part of psychiatric rehabilitation fees at medical institutions.

**►Welfare for Disabled Section TEL 042-620-7245 / FAX 042-623-2444**

### Bronchial Asthma caused by Air Pollution

Non-smokers who have been living in Tokyo for more than one year (6 months for children under 3 years old) and diagnosed with an air pollution related illness (bronchial asthma, chronic bronchitis, asthmatic bronchitis or emphysema) are eligible for the medical subsidy. A new application is only accepted from persons under 18 years old.

**Health Measures Section, Public Health Center TEL 042-645-5162 / FAX 042-644-9100**

## Allowances for People with Disabilities

### Allowances

| Allowance   | For   |
|---|---|
| Special Child Rearing Allowance<br>“Tokubetsu-Jido-Fuyo-Teate”        | Parent/guardian of a child who are under 20 years old and applicable to 1, 2 or 3 (income must be below certain established limits)<br>1.Physical Disability Certificate Class 1, 2 or 3 (Individuals with a class 4 lower limb disability may be eligible in some cases.)<br>2.Intellectual Disability Certificate (Ai-no-Techo) Class 1, 2 or 3<br>3.Internal dysfunctions/mental disabilities  |
| Child Raising Allowance (Disability Allowance)<br>“Jido-Ikusei-Teate” | Parent/guardian of a child who are under 20 years old and applicable to either one of the following (income must be below certain established limits)<br>1.Physical Disability Certificate Class 1 or 2<br>2.Intellectual Disability Certificate (Ai-no-Techo) Class 1, 2 or 3<br>3.Cerebral palsy/progressive muscle atrophy<br>4.Receiving Special Child Rearing Allowance due to intellectual disabilities<br>*Please inquire if receiving Class 1 Special Child Rearing Allowance due to physical disabilities. |

| Allowance  | For   |
|--|---|
| Severe Disability Allowance<br>"Judo-Shinshin-Shogaisha-Teate"                               | Persons who are under 65 years old, need extensive professional care and applicable to 1, 2 or 3 (income must be below certain established limits)<br>1. Persons who suffer from severe intellectual disabilities and psychological symptoms and need extensive care<br>2. Suffering from both severe intellectual and physical disabilities<br>3. Poor sitting posture due to severe upper and lower limb dysfunctions |
| Disability Welfare Allowance<br>"Shinshin-Shogaisha-Fukushi-Teate"                           | Persons who are aged between 20 and 64 years and applicable to 1, 2 or 3 (income must be below certain established limits)<br>1. Physical Disability Certificate Class 1 or 2<br>2. Intellectual Disability Certificate (Ai-no-Techo) Class 1, 2 or 3<br>3. Cerebral palsy/progressive muscle atrophy   |
| Special Disability Allowance<br>"Tokubetsu-Shogaisha-Teate"                                  | Persons aged 20 years and over who are applicable to 1 or 2 and need special extensive care for daily activities (income must be below certain established limits)<br>1. Physical Disability Certificate Class 1 or 2 and Intellectual Disability Certificate (Ai-no-Techo) Class 1 or 2<br>2. Persons with mental disabilities or diseases equivalent to 1   |
| Disability Welfare Allowance for Children<br>"Shogaiji-Fukushi-Teate"                        | Persons under 20 years old who are applicable to 1, 2 or 3 and need special extensive care for daily activities (income must be below certain established limits)<br>1. Physical Disability Certificate Class 1 or 2<br>2. Intellectual Disability Certificate (Ai-no-Techo) Class 1 or 2<br>3. Persons with mental disabilities or diseases equivalent to 1 or 2   |
| Welfare Allowance for Patients of Specific Diseases<br>"Tokutei-Shippei-Kanja-Fukushi-Teate" | Medical Certificate for Certain Medical Expense (intractable disease) or "Maru-To" Medical Certificate holders under 65 years old who suffer from certain diseases designated by city (income must be below certain established limits)   |

- ▶Welfare for Disabled Section TEL 042-620-7245 / FAX 042-623-2444
- ▶Child Welfare Service Section for Child Raising Allowance (Disability Allowance)  
TEL 042-620-7368 / FAX 042-621-2711

**Other**

Contact the Welfare for Disabled Section for other support program, allowances and welfare services for people with disabilities.

- ▶Welfare for Disabled Section TEL 042-620-7245 / FAX 042-623-2444

## Long-term Care Insurance

All the residents aged 40 years and over are liable to pay the insurance premium. When a policyholder is qualified for care, 70, 80 or 90% of the expense is covered by the insurance.

### Insurance Certificate (Insurance Card)

For persons aged 65 years and over (the first degree insured) an insurance card is issued on 65th birthday or on a day when a person becomes newly qualified due to moving in to the city. For persons aged between 40 and 64 years (the second degree insured), an insurance card is issued when a person joins a health insurance system and is qualified for care due to certain diseases (16 kinds).

▶**Long-term Care Insurance Section TEL 042-620-7415 / FAX 042-620-7418**

### Insurance Premium

The Long-term Care Insurance system is operated by insurance premium paid by policy holders. All residents aged 40 years and over are liable to pay insurance premium determined according to one's income.

▶**Long-term Care Insurance Section TEL 042-620-7415 / FAX 042-620-7418**

### Long-Term Care Qualification Request

Before policyholders can use services provided by Long-term Care Insurance system, qualification request is required in order to determine classification of care. Request is accepted at the Senior Citizen Welfare Section, branch offices and Senior Consultation Centers (Community Support Centers).

▶**Senior Citizen Welfare Section TEL 042-620-7420 / FAX 042-624-7720**

▶**Long-term Care Insurance Section TEL 042-620-7414 / FAX 042-620-7418**

### Using Services Provided by Long-Term Care Insurance System

Services of the long-term care insurance are given based on an individual "care plan (nursing care service plan)". Those qualified for "yo-kaigo (requiring nursing care)" has to have a designated home care support service provider while those qualified for "yo-shien (requiring support)" has to have a senior consultation center (koreisha-anshin-sodan center) to create a plan.

▶**Long-term Care Insurance Section TEL 042-620-7416 / FAX 042-620-7418**



### **Partial Exemption from Meal Cost/Residence Fees**

Meal cost and residence fees at Long-term Care Insurance facilities and short-term stay services are partially exempted for persons whose household and spouse are both qualified for exemption from paying municipal tax and bank account balance is below certain limit. Application is accepted at the Senior Citizen Welfare Section and Hachioji Station South Exit General Branch Office.

▶**Long-term Care Insurance Section TEL 042-620-7416 / FAX 042-620-7418**

### **Partial Exemption from Fees for Low Income Policyholders**

All policyholders have obligations to pay copayment when they use services provided by Long-term Care Insurance system; however, the copayments are reduced for low income policyholders. Income and bank account balance must be below certain established limits. Facilities and services are limited to be qualified for the partial exemption. Applications are accepted at the Senior Citizen Welfare Section and Hachioji Station South Exit General Branch Office.

▶**Long-term Care Insurance Section TEL 042-620-7416 / FAX 042-620-7418**

## **For Seniors**

### **Influenza Vaccination**

When persons aged 65 years or older and persons aged between 60 and 64 on the day of the inoculation with heart/ kidney/respiratory/immune system disorder, which is equivalent to Physical Disability Certificate class 1, receive flu vaccine, a part of the fee is subsidized. Visit a designated medical institution for an inoculation.

▶**Public Health Center Health Policy Section TEL 042-645-5102 / FAX 042-644-9100**

### **Pneumococcal Conjugate Vaccination**

The subsidy pays for a partial cost of the first Pneumococcal Conjugate Vaccine inoculation for persons aged 65, 70, 75, 80, 85, 90, 95 and 100 years of age as of the end of the applicable fiscal year and persons aged between 60 and 64 as of the end of the applicable fiscal year, with heart/ kidney/respiratory disorder, which is equivalent to Physical Disability Certificate class 1. Visit a designated medical institution for an inoculation.

▶**Public Health Center Health Policy Section TEL 042-645-5102 / FAX 042-644-9100**

## **Financial Support on Diaper Purchase for Seniors at Home**

Financial support is available on purchase of adult diapers and pads for persons aged 65 years and older living at home and qualified for yo-kaigo (requiring nursing care) level 1 and up and whose entire household is exempted from resident tax (municipal inhabitant tax). The maximum purchase amount is limited to 4,400 yen and service users are liable to pay 20% of the cost. Application is accepted at the Senior Citizen Welfare Section, the Hachioji Station South Exit General/ Asakawa/ Yugi/ Motohachioji/ Kitano/ Minamiosawa Branch Office and the Senior Consultation Centers (Community Support Centers).

▶**Senior Citizen Welfare Section TEL 042-620-7420 / FAX 042-624-7720**

## **Home Renovation for Senior Independence Support**

For those who are 65 plus years old and have qualified for long-term care insurance, the program subsidizes the cost of house renovation, such as replacement of a bathtub with a lower and shallower one. The subsidy covers 90% of the cost if the amount is below certain established limits for each category. Please contact the Senior Consultation Centers (Community Support Centers) or your care manager for the details.

▶**Long-term Care Insurance Section TEL 042-620-7416 / FAX 042-620-7418**

## **Short-Stay Care Service**

When family members are unable to provide at home nursing care for 65+ seniors (except for Long-term Care qualified) temporarily due to illness and ceremonial occasions or wish to have a health control opportunity for them, day care services are available at local welfare-based (yogo) nursing homes. Fees of 2,080 yen apply per day. The service period may be extended up to 7 days in a row at a time. Consultation and application are accepted at the Senior Consultation Centers (Community Support Centers).

▶**Senior Citizen Welfare Section TEL 042-620-7420 / FAX 042-624-7720**

## **Emergency Reporting System for Senior Citizens**

This reporting system is available for persons aged 65 years and over who suffer from a chronic disease that requires extensive attention and whose household members are all 65 years and older. It directly informs Metropolitan Fire Board by pressing the button or pendant at home in case of an emergency. Once a month telephone visit and health consultation is available for service users. The service costs 462 yen (including tax) monthly. Consultation and application are accepted at the Senior Consultation Centers (Community Support Centers).

▶**Senior Citizen Welfare Section TEL 042-620-7420 / FAX 042-624-7720**

## Nursing Homes

There are four types of nursing homes: welfare-based (yogo), special welfare-based (tokubetsu-yogo), low-cost (keihi) and fee-based (yuryo). Contact the Senior Citizen Welfare Section for the details about welfare-based nursing homes. Contact individual facilities for the details of other three types of nursing homes.

▶Senior Citizen Welfare Section TEL 042-620-7420 / FAX 042-624-7720

## Senior Citizen Health Insurance Program

Persons aged 75 years and over and who are 65 years and older with certain disabilities and acknowledged by the integrated administration (except for those who are on a welfare program) may be qualified for this program to receive medical treatments with only paying a part of the medical bill. Policyholders must provide their insurance card at a medical facility in order to use the insurance and are liable to cover copayments and food expenses during hospitalization.

▶Insurance Pension Section TEL 042-620-7364 / FAX 042-626-8421

## Human Resources for Senior Citizens

### Silver Human Resources Center

The center provides seniors with job opportunities by sharing job advertisements listed by families, public organizations and corporations.

▶11-35 Oyoko-cho (Oyoko Health and Welfare Center)  
TEL 042-626-1274 / FAX 042-626-5159

## Senior Consultation Centers (Community Support Centers)

The centers provide consultations on health care, well-being and welfare services in order for senior citizens to be able to live comfortably at their own home. Consultations on preventive care are also available for senior citizens who have likelihood to become qualified for Long-term Care and their family members. The service is available for those who are 65 years and older and their family members. Please inquire your local center for the details.

| Center Name | Contact Information  |
|-------------|--|
| Asahi-cho   | The Hiruma bldg., 8-10 Asahi-cho, 3rd Floor<br>TEL 042-648-8331 FAX 042-648-5260               |
| Oiwake      | The City Court Nishi-Hachioji, 7-17 Oiwake-cho, 1st floor<br>TEL 042-686-1713 FAX 042-686-1783 |

| Center Name      | Contact Information   |
|------------------|---|
| Oyoko            | Oyoko Health and Welfare Center, 11-35 Oyoko-cho, 4th Floor<br>TEL 042-634-8666 FAX 042-634-8880                        |
| Owada            | The Growing City Owada, 4-5-4 Owada-machi, J002<br>TEL 042-649-3280 FAX 042-649-3281                                    |
| Koyasu           | The Nishimura bldg., 4-10-9 Koyasu-machi, 4th Floor<br>TEL 042-649-6020 FAX 042-649-6021                                |
| Nakano           | The Bonnard HONDA, 4-27-4 Nakanokami-cho, 1st floor<br>TEL 042-620-0860 FAX 042-620-0861                                |
| Ishikawa         | Ishikawa Branch Office, 481 Ishikawa-machi<br>TEL 042-631-0071 FAX 042-631-0072   |
| Sanyu            | 372-4 Sanyu-machi<br>TEL 042-692-3211 FAX 042-692-3467  |
| Takao            | Higashi-Asakawa Health and Welfare Center<br>551-1 Higashiasakawa-machi, 2nd Floor<br>TEL 042-668-2288 FAX 042-668-2298 |
| Terada           | 137-1 Terada-machi<br>TEL 042-673-6425 FAX 042-673-6561   |
| Nagafusa         | The Copio Nagafusa, 340 Nagabusa-machi, 2nd Floor<br>TEL 042-629-2530 FAX 042-629-2577                                  |
| Mejiro           | 2-55-5 Mejirodai<br>TEL 042-669-3070 FAX 042-667-1186   |
| Ongata           | Ongata Branch Office, 3395 Shimo Ongata-machi<br>TEL 042-659-0314 FAX 042-659-0315                                      |
| Kawaguchi        | Kawaguchi Branch Office, 908-1 Kawaguchi-machi<br>TEL 042-654-5475 FAX 042-654-5476                                     |
| Motohachioji     | Motohachioji Branch Office, 419-1 Dairakuji-machi<br>TEL 042-623-1021 FAX 042-623-1022                                  |
| Motohachi Minami | The Miyazaki bldg., 2-1964-2 Motohachioji-machi, #101<br>TEL 042-673-6241 FAX 042-673-6482                              |
| Katakura         | 440-2 Katakura-machi<br>TEL 042-632-6331 FAX 042-632-6352   |
| Naganuma         | The 16th Toei Naganuma Daini Apt., 1302-1 Naganuma-machi, 1st Floor<br>TEL 042-648-4340 FAX 042-648-4323                |
| Horinouchi       | 1206 Horinouchi<br>TEL 042-679-1114 FAX 042-670-2212  |

| Center Name  | Contact Information   |
|--------------|---|
| Minamiosawa  | 2-17-5 Minamiosawa<br>TEL 042-678-1880 FAX 042-678-1889                         |
| Yugi Higashi | Yugi Higashi Branchi Office, 111-1 Kashima<br>TEL 042-689-6070 FAX 042-689-6071 |

## For the Poor

### Social Welfare Council Tokyo Loan Program (Living and Welfare Fund)

This program is for low income households, households that have a member with disabilities and household with seniors who require nursing care. Not all loan applicants will be approved to receive the loan.

Welfare Fund

Education Support Fund

Comprehensive Support Fund

Real Estate Secured Fund

►Livelihood Support Consultation Subsection, Social Welfare Council

TEL 042-620-7282 / FAX 042-622-2701

### Independence Assistance Consultation Service

The service is for those who suffer from life problems of various circumstances and yet not under a welfare program to create a support plan through consultation sessions and to provide assistance of becoming independent.

►Independence Subsection, Independence Support Section

TEL 042-620-7462 / FAX 042-627-5956

### Welfare Program (Public Assistance)

The welfare program guarantees the minimum standards of wholesome and cultured living for those households in need due to death, illness and injury of a householder and other various reasons. Application is accepted at the Consultation Subsection of the Independence Support Section. Income and assets are reviewed and compared to the minimum standard of living for qualification.

►Consultation Subsection, Independence Support Section

TEL 042-620-7443 / FAX 042-627-5956

## 5 . Environment/ Hygiene/ Roads

### Trash/Recyclables

Trash and recyclables have to be sorted and disposed accordingly to the specific rules. Burnable, non-burnable and oversized trash are collected for a fee and recyclables are collected for free.

#### Designated Trash Bags

Burnable and non-burnable trash has to be put out for collection in a designated trash bag, which is available for purchase at supermarkets and convenience stores.

►Refuse Reduction Control Section TEL 042-620-7256 / FAX 042-626-4506

#### [Designated Trash Bag Size and Price (10 bags/a package)]

|                       | Mini (5 liter) | Small (10 liter) | Medium (20 liter) | Large (40 liter) |
|-----------------------|----------------|------------------|-------------------|------------------|
| Burnable (Blue)       | 90 yen         | 180 yen          | 370 yen           | 750 yen          |
| Non-burnable (Yellow) | 90 yen         | 180 yen          | 370 yen           | 750 yen          |

\*Some retailers offer to sell large bags (40 liter) by one for 75 yen.

#### Trash and Recycling Calendar

Trash and recyclables have to be put out in designated area by 8:30AM of a collection day. Collection schedule differs based on service areas. Please refer to your area's trash and recycling calendar for the annual collection schedule. If you live in an apartment or condominium, ask your landlord or management company where to put out trash. If you live in a house, put out trash on your property facing a street.

A multilingual supplementary booklet in 9 languages (English, Chinese, Korean, Tagalog, Spanish, Portuguese, Vietnamese, Nepali and Cambodian (Khmer)) is a useful resource along with the trash and recycling calendar available online at the city's official website. If you would like a printed copy, please visit city office or a branch office.



►Refuse Reduction Control Section TEL 042-620-7256 / FAX 042-626-4506

#### Oversized Trash Collection/ Trash and Recycling Helpline

You can call the helpline for an oversized trash pickup appointment and any questions on trash and recycling, including trash disposal.

►Refuse General Consultation Center

TEL 0570-550-530 (Navi-dial) or 042-696-5377 / FAX 042-692-0900

## "Reuse Mart" where you can buy and sell second-hand goods

Reuse Mart displays and arranges sales of unwanted furniture, electronics and more.

▶Kitano Residual Heat Use Center "Attaka Hall" TEL 042-645-0025 / FAX 042-645-0133

## Water Supplies/Sewers

The sewerage service charge is collected together with the water charge. Application for water service also serves as for sewerage service.

### Water/Sewerage Service Application

You need to make an application under following cases by mail, a phone call or visiting the website of the Bureau of Waterworks Tokyo Metropolitan Government.

- When you wish to start the service
- When you wish to stop the service
- When there is any update in your status, etc.

▶Bureau of Waterworks Tokyo Metropolitan Government Tama Customer Center  
TEL (From landline phones) 0570-091-100 (Navi-dial)  
(From cell phones) 042-548-5110 or the above phone number / FAX 042-548-5115

### Water and Sewerage Bill Waiver

Policyholders who are on a welfare program or receiving Child Rearing Allowance, Special Child Rearing Allowance might be eligible for water and sewerage basic service fee waiver upon request.

▶Bureau of Waterworks Tokyo Metropolitan Government Tama Customer Center  
TEL (From landline phones) 0570-091-101 (Navi-dial)  
(From cell phones) 042-548-5100 or the above phone number / FAX 042-548-5115

## Pet

### When Bringing a New Dog Home

When you bring a new dog home, register the dog (once in a lifetime) within 30 days, vaccinate it against rabies yearly and have it wear dog tag and rabies vaccination certificate.

▶Animal Hygiene Subsection, Life Hygiene Section, Public Health Center  
TEL 042-645-5113 / FAX 042-644-9100

## For Dog Owners

All dog owners must vaccinate their dogs against rabies yearly during April and June and receive rabies vaccination certificate. Vaccines are available at veterinary clinics and group administration venues. If you lose a dog tag or rabies vaccination certificate, request a replacement. Report any updates on owner's name or address, or a death of a dog.

▶ **Animal Hygiene Subsection, Life Hygiene Section, Public Health Center**  
**TEL 042-645-5113 / FAX 042-644-9100**

## For Dog Owners Moving into Hachioji

If you newly moved into Hachioji with your dog, visit the Life Hygiene Section of the Public Health Center, the Welfare Policy Section of the City Office 1st floor or a branch office with its dog tag to register the address change.

▶ **Animal Hygiene Subsection, Life Hygiene Section, Public Health Center**  
**TEL 042-645-5113 / FAX 042-644-9100**

## When Your Dog or Cat Dies

Collection (2,500 yen / body)

▶ **North side of Asakawa river and Minami Asakawa river:**

**Tobuki Refuse Collection Office TEL 042-691-2891 / FAX 042-691-7678**

▶ **South side of Asakawa and Minami Asakawa river (including Tama New Town area):**

**Tate Refuse Collection Office TEL 042-665-2531 / FAX 042-662-2926**

Drop-off (1,000 yen / body)

▶ **Tobuki Clean Center TEL 042-692-5389 / FAX 042-691-8678**

## Dog/Cat Adoption

▶ **Tokyo Metropolitan Animal Care Consultation Center Tama Branch Office**  
**TEL 042-581-7435**

# Hygiene

## Prohibition of Street Smoking

Smoking while walking is prohibited in Hachioji in order to prevent unfortunate incidents caused by cigarette fire. Additionally, in the bustling areas around Hachioji, Minamiosawa, Nishi-Hachioji and Takao Station not only smoking while walking but also smoking on streets is prohibited. Smoking areas can be found within those street smoking prohibition areas.



## Belt-Line Community Bus Service

### Hachi-Bus

Hachi-Bus is a community bus service aiming to help increasing opportunities for seniors and persons with disabilities to go out especially in the areas lacking public transportations.

Fares ¥100 (the base fare), ¥170 or ¥200 when distance fare applies. (Discounted half fares are for elementary schoolers and persons with disabilities. Preschool children ride free.)

\*Silver-pass, IC Card (Suica, PASMO, etc.) are accepted.

#### Routs

- Northbound: Nishi-Hachioji Station, Hachioji City Office, Tama Hospital, Roadside Station Hachioji Takiyama, Kita-Hachioji Station, Tokai University Hachioji Hospital
- Westbound: Kita-no-Ne East (Kawaguchi-machi), Narahara-machi, Tokyo Tenshi Hospital, Motohachi Branch Office, Yokokawa, Nishi-Hachioji Station
- Eastbound: JR Katakura Station, Kitano Station North, Attaka Hall, Naganuma Station, NEC Housing Complex East
- West-Southbound: Takao Station South, Gryo-Sando, Shiroyamate Chuo, Sakuradai Housing Complex, Matsukomai Jichikaikan

**Traffic Affairs Section TEL042-620-7432 / FAX 042-626-3137**

## Bicycle

### Bicycle Parking

Bicycle parking and corrals are available around each train stations. Some offer free parking for a set period of time. When biking to a train station, please use one of those facilities.

▶**Bicycle Measures Subsection, Transportation Project Section**  
TEL 042-620-7257 / FAX 042-626-3137

### Removal of Illegally Parked Bicycles

The city removes bicycles and motorcycles illegally parked on streets and public spaces. Especially those parked in parking prohibited areas around train stations are removed daily. Removed ones are kept in a storage center for 60 days and in order for a withdrawal, removal fees, bicycle/motorcycle key and document proving your name and address are necessary.

▶**Bicycle Measures Subsection, Transportation Project Section**

TEL 042-620-7257 / FAX 042-626-3137

## 6. Life/Careers

### Consumer Life

#### Consumer Center

Professional advisors are available for consultations on consumer affairs, including concerns on quality of products/services and contractual problems.

Consultation Hours:

Monday-Saturday 9AM-4:30PM (closed on public and Year-end/ New Year holidays)

Telephone Consultation TEL 042-631-5455

▶The Create Hall, 5-6 Azuma-cho, 1st Basement Floor

TEL 042-631-5455 / FAX 042-643-0025

### Traffic Collision

#### Mutual Aid System for Traffic Collision (Chokotto Kyosai)

You can join this mutual aid system operated by all cities, towns and villages in Tokyo by simply paying 500 yen or 1,000 yen. A solatium is paid under the policy if you get involved in a traffic accident.

▶Civic Life Section TEL 042-620-7227 / FAX 042-626-2381

### Municipal Farmland Rental Program

#### Municipal Farmland Rental Program

Hachioji city rents out a piece of land for its residents to enjoy the joy of touching soil and harvesting. Rental period is about 2 years. Hiyodoriyama Farm is available for Tokyo residents for a period of about 3 years.

▶Agriculture and Forestry Section TEL 042-620-7250 / FAX 042-627-5951

### Career/Labor

#### Hachioji Public Employment Security Office (Hello Work Hachioji)

The center provides free employment support including job placement, job advertisements and employment training support for persons looking for employment opportunities,

employment insurance inspection/provision for employees, employer support for business owners and PC information services.

▶1-13-1 Koyasu-machi TEL 042-648-8609 / FAX 042-648-8613

#### **Hachioji New Graduates Support Hello Work**

Employment support service including job placement and consultation, etc. is available for students and new graduates (within three years of graduation) of a graduate school, university, college, technical college and training college.

▶The Hachioji TC Bldg., 10-2 Asahi-cho, 6th Floor  
TEL 042-631-9505 / FAX 042-680-8515

#### **Hachioji Employment Information Center**

General employment support including job placement and consultation services are available for persons who are looking for full-time/part-time jobs from 9AM to 5PM on weekdays. Professional support including job interview training and consultation are also available upon request.

▶The Hachioji TC Bldg., 10-2 Asahi-cho, 3rd Floor  
TEL 042-656-4788 / FAX 042-656-3957

#### **Labor Consultation Center Hachioji Office**

The Office provides general labor consultations on salary, retiring allowance, labor conditions and industrial relations. After-hour consultations are available on Wednesdays upon request. Various seminars and materials on Labor Law and labor issues are also available.

▶3-5-1 Myojin-cho TEL 042-643-0278 / FAX 042-645-7185

## Housing

### Construction, Extension and Reconstruction of Residence

All new, extended and reconstructed buildings' height, building coverage ratio and floor area ratio have certain established limits under the Building Standards Act. Owners must register before and after constructions.

▶**Building Screening Section** TEL 042-620-7266 / FAX 042-626-3616

### Fixed Assets Tax Reduction for Residence

When house owners undertake barrier-free repair work, insulation work to adapt to current energy saving standard (energy saving repair works), or seismic retrofitting work, the fixed assets tax (property tax) will be reduced for the house.

▶**Building Subsection, Property Tax Section** TEL 042-620-7356 / FAX 042-620-7493

### Subsidy for Seismic Capacity Evaluation/Repair Work of Wooden Residence and Block Wall Removal

The subsidy pays for a part of seismic capacity evaluation and anti-earthquake repair work costs for wooden residence as well as removals or replacement of block walls. Please confer with the Housing Policy Section in advance.

▶**Housing Policy Section** TEL 042-620-7260 / FAX 042-626-3616

## Funeral Halls

When a Hachioji resident unfortunately passed away, Hachioji Funeral Hall and Minamitama Funeral Hall provide crematory services for free. Family members can host a wake and funeral at the two halls and the Narahara Funeral Hall.

Contact each hall for a reservation.

| Name                    | Address                                | TEL          | FAX          |
|-------------------------|--|--------------|--------------|
| Hachioji Funeral Hall   | 1681-2 Yamata-machi                    | 042-664-5707 | 042-662-9672 |
| Minamitama Funeral Hall | 2147 Kamioyamada-machi,<br>Machida-shi | 042-797-7641 | 042-797-3421 |
| Narahara Funeral Hall   | 1578-5, Narahara-machi                 | 042-620-3101 | 042-620-3102 |

## 7 . Civic Partnership/Multicultural Society Development/ Gender Equality

### Residents Activity/ Civic Partnership

#### Residents Project Support Grant

Hachioji city provides grants for local NPOs aiming to solve local issues and to improve local environment. Grant winning projects are chosen from public entries.

▶Partnership Promotion Section    TEL 042-620-7401 / FAX 042-626-0253

#### Civic Activity Support Center

The center supports public benefit civil activities concerning city development, environment, education, information, welfare, international relations, culture, sports, etc. Conference rooms, folding machines, projectors, and information, consultation and instruction services are available for free and printers and copy machines are available for a fee.

Closed

Mondays (Tuesday if Monday falls on a public holiday) and Year-end/ New Year Holidays

Hours

10AM-9PM (close early at 5PM on Sundays and public holidays)

▶The Pharma 802 Bldg., 12-1 Asahi-cho, 5th Floor    TEL 042-646-1577 / FAX 042-646-1587

#### Community Participation Support Desk

The desk serves as a general information window for retirees aiming to make their local life fulfilling. A variety of regional information including town assembly/resident's association, NPOs, volunteering, health, employment, lifelong learning, hobby, sightseeing, etc. is available.

▶Hachioji City Office 7th Floor    TEL 042-627-0802 / FAX 042-626-0253

### Multicultural Society Development

#### International Resident Support Desk (NPO Hachioji International Association)

The desk provides consultations on daily life problems for international residents. Information and professional referral service are available for matters such as law, labor and employment.

Closed

Sundays, Public Holidays, Year-end/New Year Holiday and building closure days

Hours  
10AM-5PM

▶The Hachioji Square Bldg., 9-1 Asahi-cho, College Community Center 11th Floor  
TEL/FAX 042-642-7091

### International Exchange Support Desk

The desk intermediates exchanges with friendship cities (Tai'an City/China, Kaoshiung City/Taiwan, Siheung City/Korea, Wriezen City/Germany). It also provides friendship cities' event information and consultation regarding to international exchange grant.

▶Multicultural Society Promotion Section TEL 042-620-7437 / FAX 042-626-0253

## Gender Equality

### Gender Equality Center

Gender Equality Center has been established aiming to realize an equal society for both genders where everyone respects each other's ability and individuality regardless of gender. It hosts workshops, provide consultations for women and also serves as an information exchange hub. Daycare service is offered for preschoolers older than 1 year old while parent is studying in the Create Hall building or job hunting at the Employment Information Center.

Closed  
First Tuesday of the month and Year-end/New Year Holidays  
Hours  
9AM-7PM (9AM-5PM for Sundays and public holidays)

▶The Create Hall, 5-6 Azuma-cho, 8th Floor TEL 042-648-2230 / FAX 042-644-3910

## Town Assembly/Resident's Association

### Joining Town Assembly/Resident's Association

Town assembly and resident's association are organized voluntarily by local residents. Their aims are to improve living environments, prevent crimes and disasters and cultivate friendship of residents. Please contact the president or representatives of your local town assembly or resident's association to join. Contact the Partnership Promotion Section of the City Office if you would like to know the town assembly/resident's association of your region.

▶Partnership Promotion Section TEL 042-620-7401 / FAX 042-626-0253

## 8. Education

### Municipal Elementary/ Junior High School

#### All Children Regardless of Nationalities Are Welcomed to Join Municipal Elementary/Junior High School

Foreign national children are welcome to join Hachioji municipal elementary and junior high schools and applications are accepted at any time. Please contact the School Management Section for the details including application procedure.

►School Management Section TEL 042-620-7339 / FAX 042-627-8813

#### Entering Elementary and Junior High School

Admission letter will be mailed to applicable children by the end of January before the school year. Please contact the School Management Section if you do not receive the letter.

►School Management Section TEL 042-620-7339 / FAX 042-627-8813

#### Transferring from Out-of-City

When filing a moving-in notification, present a registration certificate and a certificate of receiving textbooks issued by the previous school at the School Management Section or a branch office to receive an admission letter. Then visit the new designated school and submit the admission letter, registration certificate together with other required documents.

►School Management Section TEL 042-620-7339 / FAX 042-627-8813

#### Transferring to Out-of-City

Submit a School Transfer/Withdrawal Notice to the current school and receive a registration certificate and a certificate of receiving textbooks. Then submit them to the Board of Education of the new school.

►Educational Support Section TEL 042-620-7339 / FAX 042-627-8813

#### Change of Designated School / School Choice Program (Junior High School)

Students who wish to attend a school other than the designated one in the district need to follow the procedures for the change of designated school or the school choice program (Junior High School). For new students, the city sends out documents explaining the program

details by postal mail prior to enrollment. If you are moving and wish to transfer to a new school, please contact us in advance.

▶**School Management Section TEL 042-620-7339 / FAX 042-627-8813**

### **Financial Assistance**

This financial assistance pays a part of school supplies and lunch for low income households with elementary/junior high school students. Income must be below certain established limits.

▶**School Management Section TEL 042-620-7339 / FAX 042-627-8813**

### **Takaosan Gakuen**

Takaosan Gakuen provides integrated elementary and junior high school curriculum for students who are unable to attend school due to various reasons. School curriculum including experience-based learning are designed to fit individual learning level.

▶**Takaosan Gakuen TEL 042-666-9325 / FAX 042-664-9600**

▶**Attendance Support Subsection, Educational Guidance Section  
TEL 042-663-3216 / FAX 042-663-3218**

### **Junior High School Night Course**

The city provides night class at Dai-Go Junior High School for those who did not finish junior high school due to health, family and other problems. Applications are welcomed at any time.

▶**Dai-Go Junior High School Night Course TEL 042-642-1635 / FAX 042-646-6473**

▶**School Management Section TEL 042-620-7339 / FAX 042-627-8813**

### **Japanese Class**

The classes at Yui Dai-ichi Elementary School and Uchikoshi Junior High School are available for international and returnee students, who have difficulty communicating in Japanese.

▶**School Management Section TEL 042-620-7339 / FAX 042-627-8813**

### **Education for Children with Disabilities**

The kotei-gakkyu (fixed class) and the tokubetsu-shien-kyoshitsu (special support class) for students with intellectual disabilities provide individualized support, modified learning environment and accommodations and more that are appropriate to the needs of each student. Tokyo Metropolitan Special Support School provides education for blind and deaf students as well as students with limb and intellectual disabilities.



► **Admission Consultation Subsection, Educational Guidance Section (Education Center)**  
**TEL 042-664-7524 / FAX 042-662-2988**

**General Education Consultation Service (Psychological and Educational consultation)**

Consultation service with a professional counselor is available for elementary and junior high school students and their parents and guardians who have concerns on their school life and individual lifestyle including school refusal, bullies and developmental delays.

► **General Education Consultation Office, Educational Guidance Section (Education Center)**  
**TEL 042-664-7524 / FAX 042-662-2988**

## 9. City Assembly/ Administrative Information of the City

### City Assembly

#### Hachioji City Assembly

Hachioji City Assembly, which consists of elected 40 citizens (the fixed number), serves as a legislative organ to decide the course of municipal administration with fully reflecting the voice of citizens. Its plenary session meets four times a year for regular meeting (February/June/September/November) and special meetings are held as needed.

▶Proceedings Section, Assembly Secretariat TEL 042-620-7312 / FAX 042-626-2458

#### City Assembly Information

Information on current activities of the city assembly is available in Shigikai Dayori "Hibiki", the municipal assembly newsletter which is issued after each regular assembly meetings as well as in the municipal assembly page of the city's official website. The live streaming of plenary sessions is also available on the website.



▶General Affairs and Inquiry Section, Assembly Secretariat  
TEL 042-620-7311 / FAX 042-626-2458

#### Attending City Assembly Sessions

Plenary, standing committee and special committee sessions are open to public. Before attending a session, register yourself at the Assembly Secretariat of the assembly building 3rd floor on the day of the session which you wish to attend.

▶Proceeding Section, Assembly Secretariat TEL 042-620-7312 / FAX 042-626-2458

#### Entreaty and Petition

Any opinions and requests in Japanese on municipal administration are welcomed at any time. The city assembly calls opinions and requests through assembly members as "entreaty" and others as "petition".

▶Proceeding Section, Assembly Secretariat TEL 042-620-7312 / FAX 042-626-2458

## Administrative Information of the City

### The Municipal Newsletter “Koho Hachioji”

The municipal newsletter “Koho Hachioji” is issued on 1st and 15th every month and is delivered to all individual residences in the city. It is also available at the City Office, the branch offices, the community centers, train stations, and some other places.

▶Public Relations Promotion Section TEL 042-620-7228 / FAX 042-626-3858

### Multilingual E-book App “Catalog Pocket”

Electric versions of “Koho Hachioji” and many other city’s publications are available for download to your smartphone, tablet and other devices with Catalog Pocket app. The following nine languages are supported: English, Chinese (simplified and traditional), Korean, Spanish, Portuguese, Vietnamese, Thai and Indonesian.

▶Public Relations Promotion Section TEL 042-620-7228 / FAX 042-626-3858

### Hachioji City Official Website

The website is fully updated with the city’s news, facility guide, information on tourism, events and holiday medical treatments and more. Online reservation system for facilities, lectures and medical check-ups are also available. All pages can be machine translated into English, Chinese (traditional, simplified), and Korean.



▶Digital Promotion Office TEL 042-620-7444 / FAX 042-627-5939

### E-mail Newsletter

Japanese newsletters deliver information on crime/suspicious individual, disaster prevention, and single parent family support and those of English and Chinese deliver holiday medical treatment and event information. Please scan the matrix barcode and visit the website to subscribe with your smartphone or cell phone. For a subscription with a PC, visit the city’s official website.



▶Multicultural Society Promotion Section TEL 042-620-7437 / FAX 042-626-0253

### City’s Official SNS Accounts

The city has official Twitter and Facebook accounts to offer various everyday life information. Please follow our English and Chinese Facebook page.

▶**Multicultural Society Promotion Section** TEL 042-620-7437 / FAX 042-626-0253

**Suggestion and Proposal E-mail/Letter for Municipal Administration**

Your suggestions and proposals for municipal administration are welcomed at any time. "Proposal Postcard" is available at municipal facilities including the branch offices and the community centers and train stations. Proposals are also accepted on Hachioji City Official Website, at individual sections and by mail and fax.

▶**Public Hearing Section** TEL 042-620-7411 / FAX 042-620-7322

## 10. Consultation/Facility Guide

### Consultation

From legal affairs to healthcare, we are here to help you.

( ) mark means the consultation is not available on public holidays.

Schedules are subject to change. Please check the municipal newsletter "Koho Hachioji" issued on the 1st every month for details.

| About                                    | Schedule  | Inquiries  |
|--|---|--|
| Human Rights                             | 10th of the month (the next business day if the 10th falls on weekend or a public holiday)  | General Administration Section<br>(TEL 042-620-7201) |
| Independence Support for the Poor        | (1) Monday-Friday (City Office Independence Support Section)<br>(2) 2nd / 4th Thursday of the month 1PM-4PM (Minamiosawa Branch Office)<br>(3) 1st/ 3rd/ 5th Thursday of the month 9AM-12PM (Hachioji Station South Exit General Branch Office) | Independence Support Section<br>(TEL 042-620-7462)   |
| Women's Welfare                          | Monday-Friday   | Independence Support Section<br>(TEL 042-620-7443)   |
| Telephone Consultation for Women         | Everyday  | Gender Equality Center<br>(TEL 042-648-2234)         |
| Consultation for Women                   | Thursdays   |  |
| Counseling for Women                     | Wednesdays/Saturdays  |  |
|  | 4th Monday of the month   |  |
|  | 2nd / 3rd Friday of the month   |  |
| Lawyer Consultation for Women            | 4th Saturday of the month   |  |
| LGBT Telephone Consultation              | 4th Wednesday of the odd numbered month   | Gender Equality Center<br>(TEL 042-648-2238)         |
| Law                                      | Monday-Friday   | Civic Life Section<br>(TEL 042-620-7227)             |
| Traffic Collision                        | 1st/ 2nd/ 4th Thursday of the month   |  |
| Tax                                      | 1st Wednesday of the month  |  |
| Real Estate                              | 1st / 3rd / 4th Tuesday of the month  |  |
| Judicial Scrivener's Consultation on Law | 4th Friday of the month   |  |

| <b>About</b>  | <b>Schedule</b>  | <b>Inquiries</b>   |
|---|--|--|
| Real Estate Registration  | 2nd Tuesday of the month   | Civic Life Section<br>(TEL 042-620-7227)   |
| Inheritance/Wills and Daily Life Formalities                      | Thursdays  |  |
| Pension/Employment Insurance/ Employment Conditions               | 2nd Friday of the month  |  |
| National Administrative Services                                  | 10th of the month (except Saturdays, Sundays and public holidays)  |  |
| Consumer Affairs  | Monday-Saturday  | Consumer Center<br>(TEL 042-631-5455)  |
| Lawyer Consultation on Consumer Affairs                           | 2nd Tuesday/ 4th Friday of the month   |  |
| Daily Life Consultation for International Residents               | Monday-Saturday<br>(except holidays , New Year/ Year-End holidays and building closure days)             | International Resident Support Desk<br>(NPO Hachioji International Association TEL 042-642-7091) |
| Administrative Scrivener Consultation for International Residents | 2nd Saturday of the month  |  |
| Lawyer Consultation for International Residents                   | 4 times a year<br>Please contact for the details.  |  |
| Community Participation   | Monday-Friday  | Partnership Promotion Section<br>( Support Desk TEL 042-627-0802)                                |
| Entrepreneurship  | 2nd/4th Tuesday of the month   | Cyber Silk Road Hachioji<br>(TEL 042-639-1009)   |
| Employment  | Monday-Friday  | Hachioji Employment Information Center<br>(TEL 042-656-4788)                                     |
| Residence and Block Walls   | Monday-Friday  | Housing Policy Section<br>(TEL 042-620-7260)   |
| Welfare and Nursing Care for Seniors                              | Monday-Friday  | Senior Citizen Welfare Section<br>(TEL 042-620-7420)   |
| Senior  | Monday-Saturday (Senior Consultation Center Takao closed on 2nd Monday and opens on the previous Sunday) | Senior Consultation Centers<br>(Community Support Centers)                                       |
| Conservatorship/Advocacy  | Monday-Friday  | Conservatorship Support Center Hachioji<br>(TEL 042-620-7365)                                    |
| Single Parent Family  | Monday-Friday  | Child Welfare Services Section<br>(TEL 042-620-7362)   |

| About   | Schedule  | Inquiries   |
|---|---|---|
| Children and Family                                 | Everyday (except 1st Tuesday of the month)  | Children and Family Support Center<br>(TEL 042-656-8225)  |
|   | Monday-Friday   | Each of the five Regional Children and Family Support Centers   |
| Education   | Monday-Friday   | Educational Instruction Section (Education Center)<br>(TEL 042-664-6949)  |
| Telephone Consultation for Children                 | Monday-Friday   | Educational Instruction Section (Education Center)<br>(Children Helpline TEL 042-664-3665)                                  |
| Mental Health Counseling                            | Tuesdays/Fridays  | City Office Consultation Office<br>(TEL 042-621-5657)   |
| Mental Health                                       | Monday-Friday<br>(Appointment is required.)   | Public Health Center Health Measures Section<br>(Regional Health Subsection TEL 042-645-5196)                               |
| HIV Consultation and Testing                        | Consultation: Monday-Friday<br>Testing: 1st Wednesday of the month (Appointment is required.) | Public Health Center Health Measures Section<br>(Consultation: TEL 042-645-5195, appointment for testing: TEL 042-645-5162) |
| Telephone Consultation on Medical Issues            | Monday-Friday   | Medical Safety Support Center<br>(Public Health Center TEL 042-645-5118)  |
| Health & Welfare/ Nutrition/ Dental Care            | Monday-Friday   | Oyoko Health and Welfare Center<br>(TEL 042-625-9200)   |
|   | Monday-Saturday (except 2nd Monday of the month)  | Higashi Askawa Health and Welfare Center<br>(TEL 042-667-1331)  |
|   | Monday-Saturday (except public holidays)  | Minamiosawa Health and Welfare Center<br>(TEL 042-679-2205)   |
| Health Consultation by Physical Therapist (for 65+) | Once a month  | Oyoko Health and Welfare Center<br>(TEL 042-625-9200)   |
|   | Once a month  | Higashi Asakawa Health and Welfare Center<br>(TEL 042-667-1331)   |

| About   | Schedule     | Inquiries   |
|---|--------------|---|
| Health Consultation by Physical Therapist (for 65+) | Once a month | Minamiosawa Health and Welfare Center<br>(TEL 042-679-2205) |

## Facility Guide

### Healthcare/Medical Care

| Name                                       | Address   | TEL  | FAX  |
|--|---|--|--|
| Public Health Center                       | 13-18 Asashi-cho  | 042-645-5111   | 042-644-9100   |
| After-Hour Treatment Center                |   | 042-625-9910   | —  |
| Holiday Dental Treatment Center            | 4-33-13 Dai-machi<br>(Night-Time  | 042-622-7026   | —  |
| Dental Clinic for People with Disabilities | Pediatrics and<br>Disability Medical<br>Center, After-Hour<br>Treatment Wing) | 042-620-7292<br>(Regional<br>Treatment<br>Policy<br>Section) | 042-621-0279<br>(Regional<br>Treatment<br>Policy<br>Section) |
| Municipal Nursing School                   | 1163 Tate-machi   | 042-663-7170   | 042-662-9691   |

### Trash/Sewerage/Road Maintenance

| Name  | Address                   | TEL   | FAX          |
|---|---------------------------|---|--------------|
| Refuse General Consultation Center                          |                           | 0570-550-530  | 042-692-0900 |
| Tobuki Refuse Collection Center<br>(Refuse Collection)      | 1916 Tobuki-machi         | 042-691-2891  | 042-691-7678 |
| Tate Refuse Collection Office<br>(Refuse Collection)        | 2700 Tate-machi           | 042-665-2531  | 042-662-2926 |
| Minamiosawa Refuse Collection Office<br>(Refuse Collection) | 3-20 Minamiosawa          | 042-674-0551  | 042-677-5971 |
| Kitano Disposal Center<br>(Refuse Disposal Facility)        | 596-3 Kitano-machi        | 042-642-7561  | 042-644-5152 |
| Maintenance Center<br>(Road Maintenance)                    | 4-10-15<br>Nakanokami-cho | 042-625-3526  | 042-625-7193 |
| Water Recycling Facility Section                            | 596-3 Kitano-machi        | 042-656-2282<br>(septic tank)<br>042-642-8427<br>(sewerage) | 042-644-2411 |



|                     |   |                   |              |              |
|---------------------|---|-------------------|--------------|--------------|
| Tobuki Clean Center | Tobuki Disposal Center (Burnable Items)                   | 1916 Tobuki-machi | 042-692-5389 | 042-691-8678 |
|                     | Tobuki Non-burnables Disposal Center (Non-burnable Items) |                   |              |              |
|                     | Plastic Recycling Center                                  | 1920 Tobuki-machi |              |              |

### Welfare/Life

| Name   | Address  | TEL          | FAX          |
|--|--|--------------|--------------|
| Children and Family Support Center                       | The Create Hall, 5-6 Azuma-cho, 1st Basement Floor           | 042-656-8225 | 042-656-8226 |
| Regional Children and Family Support Center Tate         | 156 Tate-machi (Tate Branch Office 2nd floor)                | 042-661-0072 | 042-661-0089 |
| Regional Children and Family Support Center Ishikawa     | 481 Ishikawa-machi (Ishikawa Branch Office 2nd floor)        | 042-648-0040 | 042-648-0028 |
| Regional Children and Family Support Center Minamino     | 6-1-1 Minamino   | 042-635-4152 | 042-635-4153 |
| Regional Children and Family Support Center Minamiosawa  | 2-17-5 Minamiosawa   | 042-678-3100 | 042-678-3102 |
| Regional Children and Family Support Center Motohachioji | 419-1 Dairakuji-machi (Motohachioji Branch Office 2nd floor) | 042-624-8300 | 042-624-8302 |
| Playground for Children and Parents Yume Kids            | The CELEO Hachioji North Wing, 1-1 Asahi-cho, 6th Floor      | 042-686-3356 | —            |
| Playground for Children and Parents Horinouchi           | The Kaneko Sports bldg., 3-29-16 Horinouchi, 1st Floor       | 042-670-9190 | —            |
| Playground for Children and Parents Nishi Hachioji       | The Chatelet Nishi-Hachioji, 3-16-20 Sanda-machi, 1st Floor  | 042-673-5688 | —            |
| Playground for Children and Parents Narahara             | The Iwasaki bldg., 539-3 Narahara-machi, 1st Floor           | 042-621-0822 | —            |
| Playground for Children and Parents Owada                | The SYOJI bldg., 5-10-2 Owada-machi, 2nd Floor               | 042-649-5785 | —            |
| Oyoko Health and Welfare Center                          | 11-35 Oyoko-cho  | 042-625-9128 | 042-627-5887 |
| Higashi Asakawa Health and Welfare Center                | 551-1 Higashi Asakawa-machi                                  | 042-667-1331 | 042-667-7829 |

| <b>Name</b>   | <b>Address</b>  | <b>TEL</b>   | <b>FAX</b>   |
|---|---|--------------|--------------|
| Minamiosawa Health and Welfare Center                           | The Fresco Minamiosawa Public Facility Wing, 2-27 Minamiosawa, 1st Floor                | 042-679-2205 | 042-679-2214 |
| Nagafusa Fureai Center  | The 1st Toei Nagafusa Apt. West, 588 Nagabusa-machi, 1st Floor                          | 042-669-1433 | 042-669-1434 |
| Ongata Senior Relaxation Center                                 | 3395 Shimo Ongata-machi (Ongata Branch Office 2nd floor)                                | 042-651-3961 | 042-651-3961 |
| Welfare Center for People with Mental and Physical Disabilities | 2-7-22 Dai-machi  | 042-624-5850 | 042-624-5954 |
| Social Welfare Council  | 3-24-1 Motohongo-cho (City Office)  | 042-620-7338 | 042-623-6421 |
| Volunteer Center  | The Kaneko bldg., 11-2 Yokoyama-cho, 4th floor  | 042-648-5776 | 042-648-6332 |
| Volunteer Center Minamiosawa Branch                             | 2-17-5 Minamiosawa (Regional Children and Family Support Center Minamiosawa)            | 042-679-2445 | 042-682-5540 |
| Hachimaru Comprehensive Support Center Ishikawa                 | 481 Ishikawa-machi (Ishikawa Branch Office)   | 042-649-3390 | 042-649-2850 |
| Hachimaru Comprehensive Support Center Kawaguchi                | 908-1 Kawaguchi-machi (Kawaguchi Branch Office)   | 042-652-9116 | 042-652-9226 |
| Hachimaru Comprehensive Support Center Asakawa                  | 1652-1 Takao-machi (Asakawa Community Center)   | 042-629-9444 | 042-629-9445 |
| Hachimaru Comprehensive Support Center Owada                    | 5-9-1 Owada-machi (Owada Community Center)  | 042-649-3228 | 042-649-3229 |
| Hachimaru Comprehensive Support Center Yui                      | 702-1 Katakura-machi (Yui Community Center)   | 042-683-2111 | 042-683-2112 |
| Hachimaru Comprehensive Support Center Yugi                     | 2-10-6 Shimo Yugi (Yugi Chuo Community Center)  | 042-670-9885 | 042-670-9886 |
| Hachimaru Comprehensive Support Center Yugi Higashi             | 111-1 Kashima (Yugi Higashi Branch Office)  | 042-682-4885 | 042-682-4886 |
| Hachimaru Comprehensive Support Center Daimachi                 | 3-20-1 Dai-machi (Daimachi Community Center 1st floor)                                  | 042-649-6955 | 042-649-6951 |
| Hachimaru Comprehensive Support Center Ongata                   | 3395 Shimo Ongata-machi (Ongata Branch Office)  | 042-659-1107 | 042-659-1108 |
| Hachimaru Comprehensive Support Center Nagafusa                 | The 1st Toei Nagafusa Apt. West, 588 Nagabusa-machi, 1st Floor (Nagafusa Fureai Center) | 042-629-9511 | 042-629-9512 |

| Name                                    | Address  | TEL  | FAX          |
|---|--|--|--------------|
| Asakawa Regional Social Welfare Council | 1652-1 Takao-machi (Asakawa Branch Office)         | 042-667-5669   | 042-667-5669 |
| Consumer Center                         | The Create Hall, 5-6 Azuma-cho, 1st Basement Floor | Consultation<br>042-631-5455<br>Office<br>042-631-5456 | 042-643-0025 |

## Culture

| Name   | Address   | TEL          | FAX          |
|--|---|--------------|--------------|
| Resident Activity Promotion Center                     | The Pharma 802 bldg., 12-1 Asahi-cho, 5th Floor   | 042-646-1577 | 042-646-1587 |
| Icho Hall (Art and Cultural Hall)                      | 24-1 Hon-cho  | 042-621-3001 | 042-621-3007 |
| J:COM Hall Hachioji (Civic Hall)                       | The Southern Sky Tower Hachioji, 4-7-1 Koyasu-machi, 4th Floor                                | 042-655-0802 | 042-655-0807 |
| Minamiosawa Cultural Hall                              | The Fresco Minamiosawa Public Facility Wing, 2-27 Minamiosawa                                 | 042-679-2202 | 042-679-2212 |
| College Community Center                               | The Hachioji Square bldg., 9-1 Asahi-cho, 11th/12th Floor                                     | 042-646-5611 | 042-646-2663 |
| Yume Art Museum  | The View Tower Hachioji, 8-1 Yoka-machi, 2nd Floor  | 042-621-6777 | 042-621-6776 |
| Hachioji International Association                     | The Hachioji Square bldg., 9-1 Asahi-cho, 11th Floor  | 042-642-7091 | 042-642-7091 |
| Gender Equality Center (Gender Equality Section)       | The Create Hall, 5-6 Azuma-cho, 8th Floor   | 042-648-2230 | 042-644-3910 |
| Lifelong Learning Center (Study Support Section)       | The Create Hall, 5-6 Azuma-cho, 4-11th Floor  | 042-648-2231 | 042-648-2151 |
| Lifelong Learning Center Minamiosawa Branch            | The Fresco Minamiosawa Public Facility Wing, 2-27 Minamiosawa, 2nd Floor                      | 042-679-2208 | 042-679-2218 |
| Lifelong Learning Center Kawaguchi Branch              | 3838 Kawaguchi-machi (Kawaguchi Yamayuri Center 2nd floor)                                    | 042-654-8450 | 042-654-8452 |
| Soto Japan Heritage Center Hachioji Museum "Hachihaku" | The Southern Sky Tower Hachioji, 4-7-1 Koyasu-machi, 3rd floor                                | 042-622-8939 | 042-627-5919 |
| Historical Museum (Office and reference room)          | Archaeological and cultural property management office, 2-37-1 Sanda-machi (Education Center) | 042-629-9896 | 042-629-9897 |
| Silk Road Museum                                       | 989-2 Yarimizu  | 042-676-4064 | —            |

| <b>Name</b>   | <b>Address</b>  | <b>TEL</b>   | <b>FAX</b>   |
|---|---|--------------|--------------|
| Ruins of Hachioji Castle<br>Guidance Center                                 | 3-2664-2 Motohachioji-machi   | 042-663-2800 | 042-663-2800 |
| Central Library   | 3-3-6 Sennin-cho  | 042-664-4321 | 042-662-2789 |
| Lifelong Learning Center Library  | The Create Hall, 5-6 Azuma-cho, 2/3rd Floor                                       | 042-648-2233 | 042-648-2155 |
| Minamiosawa Library   | The Fresco Minamiosawa Public Facility Wing, 2-27 Minamiosawa, 1st Basement Floor | 042-679-2201 | 042-679-2211 |
| Kawaguchi Library   | 3838 Kawaguchi-machi<br>(The Kawaguchi Yamayuri Center)                           | 042-654-8448 | 042-654-8449 |
| Yugi Chuo Community Center Library  | 2-10-6 Shimo Yugi   | 042-676-1880 | 042-676-1880 |
| Ongata Community Center Library   | 260-4 Nishiterakata-machi   | 042-651-6211 | 042-651-6211 |
| Yui Community Center Minamino Library                                       | The Katayanagi Gakuen the 3rd Gakusei Kaikan, 1-7-1 Minamino, 2nd Floor           | 042-637-3150 | 042-637-3150 |
| Kitano Community Center Library   | The Kitano Town bldg.,<br>545-3 Kitano-machi, 7th Floor                           | 042-642-1350 | 042-642-1350 |
| Ishikawa Community Center Library   | 438 Ishikawa-machi  | 042-656-0666 | 042-656-0666 |
| Konica Minolta Science Dome<br>(Hachioji City Children's Museum of Science) | 9-13 Oyoko-cho  | 042-624-3311 | 042-627-5899 |
| Nagaike Park Nature Museum  | 2-58 Bessho   | 042-678-4616 | 042-678-4647 |
| Takao Komagino Garden   | 268-1 Uratakao-machi  | 042-663-3611 | 042-663-3621 |
| Education Center  | 2-37-1 Sanda-machi  | 042-664-1135 | 042-662-2988 |
| Himekidaira Nature Lodge  | 3515-29 Daimon, Nagawa-machi,<br>Chiisagata-gun, Nagano                           | 0268-69-2417 | 0268-69-2424 |
| Yuyake Koyake Fureai Village  | 2030 Kami Ongata-machi  | 042-652-3072 | 042-652-4155 |
| Takao 599 Museum  | 2435-3 Takao-machi  | 042-665-6688 | 042-668-8631 |
| Kitano Residual Heat Use Center<br>Attaka Hall                              | 596-3 Kitano-machi  | 042-645-0025 | 042-645-0133 |
| Ecology Center<br>(Environment Learning Center)                             | 596-3 Kitano-machi<br>(Attaka Hall 1st floor)                                     | 042-656-3054 | 042-631-9422 |
| Cool Center Hachioji<br>(Global Warming Conservation Center)                | 596-3 Kitano-machi<br>(Attaka Hall 2nd floor)                                     | 042-656-3103 | 042-649-2118 |

| Name                                   | Address                   | TEL          | FAX |
|--|---------------------------|--------------|-----|
| Ongata Agricultural Community Center   | 3247-2 Shimo Ongata-machi | 042-651-8496 | —   |
| Kamikawa Agricultural Community Center | 925-1 Kamikawa-machi      | 042-654-6561 | —   |

### Community Center

| Name                             | Address  | TEL          | FAX          |
|----------------------------------|--|--------------|--------------|
| Koyasu Community Center          | 2-6-1 Koyasu-machi   | 042-646-1220 | 042-649-4321 |
| Daimachi Community Center        | 3-20-1 Dai-machi   | 042-627-3808 | 042-686-3150 |
| Nakano Community Center          | 2726-7 Nakano-machi  | 042-627-6221 | 042-686-2810 |
| Owada Community Center           | 5-9-1 Owada-machi  | 042-645-8980 | 042-649-2900 |
| Asakawa Community Center         | 1652-1 Takao-machi<br>(Asakawa Branch Office)                            | 042-666-4700 | 042-673-3881 |
| Yugi Chuo Community Center       | 2-10-6 Shimo Yugi<br>(Yugi Branch Office)                                | 042-676-8123 | 042-682-3108 |
| Minamiosawa Community Center     | The Fresco Minamiosawa Public Facility Wing, 2-27 Minamiosawa, 3rd Floor | 042-679-2209 | 042-679-2209 |
| Yugi Higashi Community Center    | 111-1 Kashima<br>(The Yugi Higashi Branch Office)                        | 042-675-5911 | 042-682-2553 |
| Nagafusa Community Center        | 506-2 Nagabusa-machi   | 042-664-4774 | 042-673-7555 |
| Yokoyama Minami Community Center | 137-3 Kunugida-machi   | 042-666-0031 | 042-673-5651 |
| Motohachioji Community Center    | 747-1 Kamiichibukata-machi   | 042-651-3960 | 042-659-0331 |
| Ongata Community Center          | 260-4 Nishiterakata-machi  | 042-652-3333 | 042-659-2776 |
| Kawaguchi Community Center       | 3838 Kawaguchi-machi<br>(The Kawaguchi Yamayuri Center)                  | 042-654-0722 | 042-654-1410 |
| Kasumi Community Center          | 1-338 Kasumi-machi   | 042-691-5215 | 042-696-3203 |
| Yui Community Center             | 702-1 Katakura-machi   | 042-635-8028 | 042-638-8308 |

| Name                                    | Address   | TEL          | FAX          |
|---|---|--------------|--------------|
| Yui Community Center<br>Minamino Branch | Katayanagi Gakuen the 3rd<br>Gakusei Kaikan, 1-7-1 Minamino,<br>2nd Floor | 042-637-4122 | 042-638-8033 |
| Kitano Community Center                 | The Kitano Town bldg., 545-3<br>Kitano- machi, 7/8th Floor                | 042-643-0440 | 042-649-1088 |
| Ishikawa Community Center               | 438 Ishikawa-machi  | 042-642-0220 | 042-649-5611 |

### Recreation/Sports

| Name   | Address                 | TEL  | FAX          |
|--|-------------------------|--|--------------|
| Esforta Arena Hachioji<br>(General Gymnasium)  | 1453-1 Hazama-machi     | 042-662-4880                                   | 042-664-1501 |
| Fujimori Gymnasium   | 2-3-7 Dai-machi         | 042-625-2305                                   | 042-627-5935 |
| Konohora Gymnasium   | 2726-8 Nakano-machi     | Closed until September, 2022<br>for renovation |              |
| Takigahara Sports Field  | 2401 Takatsuki-machi    | 042-691-2432                                   | —            |
| Kunugida Sports Field  | 517-1 Kunugida-machi    | 042-666-6398                                   | —            |
| Kami Yugi Park Athletic<br>Field   | 2-40-1 Kami Yugi        | 042-675-0227                                   | 042-675-0228 |
| Kawamachi Sports Field   | 128 Kawa-machi          | 042-651-9488                                   | —            |
| Nishiterakata Ground   | 713 Nishiterakata-machi | 042-652-0464                                   | —            |
| Tobuki Sports Park<br>Soccer and Rugby Field   | 1746-1 Tobuki-machi     | 042-691-2288                                   | —            |
| Tobuki Sports Park<br>Skate Park   | 1746-1 Tobuki-machi     | 042-691-2288                                   | —            |
| ThreeBond Stadium<br>Hachioji<br>(Fujimori Park Baseball<br>Field)<br>(Outdoor Facilities<br>Subsection,<br>Sports Facility<br>Management Section) | 2-2 Dai-machi           | 042-622-6720                                   | 042-627-5935 |
| ThreeBond Baseball Park<br>Kamiyugi (Kami Yugi Park<br>Baseball Field)   | 2-51-1 Kami Yugi        | 042-675-0227                                   | 042-675-0228 |
| Kitano Park Baseball Field   | 585-1 Kitano-machi      | 042-646-4194                                   | —            |
| Takakura Park Baseball<br>Field<br>(Outdoor Facilities<br>Subsection, Sports Facility<br>Management Section)                                       | 10 Takakura-machi       | 042-622-6720                                   | 042-627-5935 |

| Name   | Address                     | TEL  | FAX          |
|--|-----------------------------|--|--------------|
| Otsuka Park Baseball Field   | 66 Matsugaya                | 042-675-5001   | —            |
| Kami Yugi Park Softball Field  | 2-19-1 Kami Yugi            | 042-675-0227   | 042-675-0228 |
| Fujimori Park Tennis Court   | 2-2 Dai-machi               | 042-622-8709   | —            |
| Otsuka Park Tennis Court   | 66 Matsugaya                | 042-675-5001   | —            |
| Tonoiri Chuo Park Tennis Court   | 2428 Tate-machi             | 042-662-8034   | —            |
| Matsuki Park Tennis Court  | 1-56-2 Bessho               | 042-674-0676   | —            |
| Bessho Park Tennis Court   | 2-33-2 Bessho               | 042-676-5974   | —            |
| Kuboyama Park Tennis Court   | 2-48 Kuboyama-cho           | 042-691-7107   | —            |
| Ohira Park Tennis Court  | 3-11 Minamiosawa            | 042-675-5002   | —            |
| Dairiyato Park Tennis Court  | 5-24 Minamiosawa            | 042-674-6878   | —            |
| Kami Yugi Park Tennis Court  | 2-51-1 Kami Yugi            | 042-675-0227   | 042-675-0228 |
| Tobuki Sports Park Tennis Court  | 1746-1 Tobuki-machi         | 042-691-2288   | —            |
| Ryonan Swimming Pool (outdoor)<br>(Outdoor Facilities Subsection, Sports Facility Management Section)      | 31 Higashi Asakawa-machi    | 042-664-5808<br>(call<br>042-622-6720<br>during the<br>time when it's<br>closed) | 042-627-5935 |
| Otsuka Park Swimming Pool (outdoor)<br>(Outdoor Facilities Subsection, Sports Facility Management Section) | 66 Matsugaya                | 042-676-4540<br>(call<br>042-622-6720<br>during the<br>time when it's<br>closed) | 042-627-5935 |
| Konohara Gymnasium Swimming Pool (indoor)  | 2726-8 Nakano-machi         | Closed until September, 2022<br>for renovation                                   |              |
| Kitano Residual Heat Use Center<br>Attaka Hall Swimming Pool (indoor)                                      | 596-3 Kitano-machi          | 042-645-0025   | 042-645-0133 |
| Oyoko Health & Welfare Center<br>Swimming Pool for Walking (indoor)  | 11-35 Oyoko-cho             | 042-625-9128   | 042-627-5887 |
| Higashi Asakawa Health & Welfare Center<br>Swimming Pool (indoor)  | 551-1 Higashi Asakawa-machi | 042-667-1331   | 042-667-7829 |

**Other**

| <b>Name</b>  | <b>Address</b>   | <b>TEL</b>   | <b>FAX</b>   |
|--|--|--------------|--------------|
| Hachioji Information Center  | JR Hachioji Station North Entrance Plaza Taxi Stand West | 042-622-1900 | 042-622-1900 |
| Takaosanguchi Information Center (Musasabi House)  | Keio Takaosanguchi Station                               | 042-673-3461 | 042-673-3462 |
| Public Interest Incorporated Association Hachioji Visitors & Convention Association              | The Celeo Hachioji North Wing, 1-1 Asahi-cho, 9th Floor  | 042-643-3115 | 042-643-3110 |
| General Incorporated Foundation Hachioji City Urban Development Public Corporation               | 13-17 Asahi-cho, 3rd Floor                               | 042-644-7611 | 042-644-7614 |
| Public Interest Incorporated Foundation Hachioji College Community and Culture Fureai Foundation | 24-1 Hon-cho (Icho Hall)                                 | 042-621-3004 | 042-621-3011 |
| Consortium of Universities in Hachioji   | The Hachioji Square bldg., 9-1 Asahi-cho, 11th Floor     | 042-646-5740 | 042-646-2663 |
| Gakuentoshi Daigaku (lifelong Learning Center) Office  | The Hachioji Square bldg., 9-1 Asahi-cho, 11th Floor     | 042-646-5621 | 042-646-2663 |
| Roadside Station Hachioji Takiyama   | 1-592-2 Takiyama-machi                                   | 042-696-1201 | 042-696-1207 |
| Higashi Asakawa Traffic Park   | 559 Higashi Asakawa-machi                                | 042-661-1085 | 042-661-1085 |
| Kiyokawa Traffic Park (Closed for the time being)  | 43-1 Kiyokawa-cho  | 042-625-8744 | 042-625-8744 |
| Hachioji City Funeral Hall   | 1681-2 Yamata-machi                                      | 042-664-5707 | 042-662-9672 |
| Minamitama Funeral Hall  | 2147 Kamioyamada-machi, Machida-shi                      | 042-797-7641 | 042-797-3421 |
| Narahara Funeral Hall  | 1578-5 Narahara-machi                                    | 042-620-3101 | 042-620-3102 |
| Midoricho Cemetery   | 222 Midori-cho   | 042-621-1359 | —            |
| Konohara Cemetery  | 2647-8 Nakano-machi                                      | 042-627-1199 | —            |
| Minamitama Urban Cemetery  | 3-1999-2 Minamiosawa                                     | 042-676-1981 | —            |



# 11. Living Guide for International Residents

## Living Information for Foreign Residents

### Resident Registration

A resident card is issued at the airport when entering Japan. All international residents are required to register residency at a municipal office within 14 days of finding a place to settle down. After the registration, one shall request a copy of residence certificate. It is also required to update address when moving into Hachioji from another city, ward, town or village, within the city or out of the city.

Visit the Civic Affairs Section (City Office 1st floor) or the 14 branch offices to register. Please inquire individual facilities for their opening hours.

\*The resident registration requirements do not apply to temporary visitors and short-term visa (3 months or less) holders.

▶ **Civic Affairs Section** TEL 042-620-7232 / FAX 042-626-2381

### Hachioji Free Wi-Fi Service is Available Around Hachioji Station

“Hachioji Free Wi-Fi” the free public Wi-Fi Hotspot is available around the Hachioji Station. Users are redirected to the welcome page introducing shops and events of the downtown area in English, Chinese, Korean and Thai. Look out for the Logo for free Wi-Fi!



▶ **Central District Development Section** TEL 042-620-7305 / FAX 042-627-5931

### Living Information for Foreign Residents

Council of Local Authorities for International Relations Incorporated Foundation provides information on daily life in Japan for foreign residents in multiple languages on their website.



### Hachioji City Emergency Medical Treatment Information

Holiday emergency medical information of the month is available in English, Chinese and Korean on the Hachioji City official website.



## Multilingual Consultation Services

### General Consultations

#### **International Resident Support Desk (NPO Hachioji International Association)**

General consultation on daily life problems and information and referral services to assist you in finding an appropriate specialized consultation window regarding labor, employment, education, child rearing, medical service and so on.

Hours

Mon-Sat (except national and New Year holidays and building closure days), 10AM-5PM

Language English/Chinese

\*For languages other than English and Chinese, tablet interpreting service is available at any time and face to face interpretation is available upon request.

TEL 042-642-7091

#### **Tokyo Multilingual Consultation Navi (TMC Navi)**

Advisory services on daily life issues, problems and questions

Hours Mon-Fri 10AM-4PM

Language

English/Chinese/Korean/Portuguese/Spanish/Thai/Russian/Tagalog/Vietnamese/Hindi/  
Nepali/French/Indonesian

TEL 03-6258-1227

#### **Foreign Residents Support Center (FRESC)**

Consultation on visa status, employment, legal issues and more

Hours Mon-Fri 9AM-5PM

TEL 0570-011000 (Navi-dial)

#### **Foreign Residents Support Center (FRESC) Help Desk**

Consultation service for those who lost their job due to COVID-19 and have concerns on visa status, employment, everyday life matters and more

Hours Mon-Fri 9AM-5PM

Language

English/Chinese/Korean/Spanish/Portuguese/Nepali/Thai/Indonesian/Tagalog/Myanmar/  
Khmer/Mongolian/French/Sinhalese/Urdu/Bengali

TEL 0120-76-2029

#### **Japan Legal Support Center Multilingual Information Service**

Information on Japanese legal system and referral services to assist you to find an appropriate consultation window

Hours Mon-Fri 9AM-5PM

Language English/Chinese/Korean/Portuguese/Spanish/Vietnamese/Tagalog/Nepali/Thai  
TEL 0570-078377

### **Tokyo Metropolitan Government Medical Institution Information Service “Himawari”**

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The center provides information on Japanese medical institutions and medical system in foreign languages.

Hours Everyday 9AM-8PM

Language English/Chinese/Korean/Thai/Spanish

TEL 03-5285-8181

### **AMDA International Medical Information Center**

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The center’s medical consultation service in Easy Japanese includes information service to find hospitals and clinics with foreign language speaking staff.

Hours Mon-Fri 10AM-4PM

Language Available languages differ every day.

TEL 03-6233-9266







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3-24-1 Motohongo-cho, Hachioji-shi, Tokyo 192-8501