



	Support Name, etc.	Support Details	Contact Information
Disease / Testing / Preventive Measures			
<p>If you have suspected symptoms such as a fever, be sure to contact your primary doctor or a medical institution before your visit.</p> <p>If you do not have a primary doctor, please call Tokyo Fever Consultation Center for people with potential exposure to COVID-19 at 03-5320-4592. The hotline is available 24/7.</p> <p>*Please see #7 for the details.</p>			
1		<ul style="list-style-type: none"> ■ Consultations related to disease prevention ■ Information on livelihood support 	Hachioji City Novel Coronavirus Disease Call Center TEL 042-620-7253 FAX 042-620-7322 8:30-17:00 (including weekends and holidays)
2	General Disease Helplines (For those have concerns without symptoms)		Tokyo Metropolitan Government Novel Coronavirus Call Center Multilingual Helpline 0570-550571 9:00-22:00 (including weekends and holidays) [Supported languages] Japanese, English, Chinese, Korean, Vietnamese, Tagalog, Nepali, Myanmar, Thai, French, Portuguese, Spanish
3		General consultations on prevention, testing, medical care, etc.	Ministry of Health, Labour and Welfare Telephone Consultation Service 0120-565653 [Japanese, English, Chinese, Korean, Portuguese, Spanish] 9:00-21:00 (including weekends and holidays) [Thai] 9:00-18:00 (including weekends and holidays) [Vietnamese] 10:00-19:00 (including weekends and holidays)


	Support Name, etc.	Support Details	Contact Information
4		For those have history of visiting or living in a Covid-19 hot spot as well as had a close contact with someone who tested positive for COVID-19	COVID-19 Medical Helpline (Hachioji City Public Health Center) 042-645-5195 8:30-17:15 (weekdays only)
5	Disease Medical Helplines (For those have suspected symptoms as well as received a "Possible Close Contact with COVID-19 Positive Users" notification from the Contact-Confirming App, etc.)	For those have suspected symptoms such as a fever but do not have a primary doctor or aren't sure who to consult with	Tokyo Metropolitan Government COVID-19 Hotline for Those with a Fever 03-5320-4592 (24 hours, including weekends and holidays) [Supported languages] Japanese, English, Chinese, Korean, Vietnamese, Tagalog, Nepali, Myanmar, Thai, French, Portuguese, Spanish
6		For those received a "Possible Close Contact with COVID-19 Positive Users" Notification from the COVID-19 Contact-Confirming App (COCOA)	Contact "Tokyo Metropolitan Government COVID-19 COCOA Hotline for Those with a Fever" at the phone number shown in the notification.
7	(Tokyo Metropolitan Government) Medical Institution Information Service "HIMAWARI"	Information such as locations, telephone numbers, fields of specialty, days/hours of operation of medical institutions, etc.	TEL: 03-5272-0303 FAX: 03-5285-8080 24 hours/day


	Support Name, etc.	Support Details	Contact Information
COVID-19 Vaccinations			
1	COVID-19 Vaccination Helplines	About the vaccination program	Hachioji City COVID-19 Vaccination Program Call Center 0120-383-183 9:00-17:00 (including weekends and holidays) 【Supported language】 Japanese, English, Chinese, Korean
2		About the vaccine in general	The Ministry of Health, Labour and Welfare COVID-19 Vaccine Call Center 0120-761-770 9:00-21:00 (including weekends and holidays) 【Supported language】 Japanese, English, Chinese, Korean, Portuguese, Spanish, Thai, Vietnamese
3		About side effects of the vaccine	Tokyo Metropolitan Government Coronavirus Vaccine Side Effects Hotline TEL: 03-6258-5802 FAX: 03-5388-1396 24 hours/ 7 days a week 【Supported languages】 Japanese, English, Chinese, Vietnamese, Tagalog, Nepali, Burmese (Myanmar), Thai, French, Spanish, Portuguese
4		About vaccination scams	The National Consumer Affairs Center, COVID-19 Vaccine Scam Hotline 0120-797-188 10:00-16:00 (including weekends and holidays)


Support Name, etc.	Support Details	Contact Information
Benefit Payments		
<p>1 (Tokyo Metropolitan Government) Tokyo Metropolis Infection Expansion Prevention Supported Fund</p> 	<p><<For restaurants and the like>> An assistance payment is provided to business owners of restaurants and the like who thoroughly cooperate in shortening their business hours or suspending their business in response to requests by the Tokyo Metropolitan Government.</p> <p>Requested period: June 21- July 11, 2021 Application period: August 18- September 17, 2021 Payment amount <For small and medium sized businesses> 525,000 yen-4,200,000 yen/ location <For corporations> Up to 4,200,000 yen/ location</p> <hr/> <p><<For restaurants and the like>> An assistance payment is provided to business owners of restaurants and the like who thoroughly cooperate in shortening their business hours or suspending their business in response to requests by the Tokyo Metropolitan Government.</p> <p>Requested period: July 12- August 31, 2021 Application period: September 15- October 15 <For small and medium sized businesses> 2,040,000 yen-10,200,000 yen/ location <For corporations> Up to 10,200,000 yen/ location (the amount will be calculated based on the decrease in daily sales)</p>	<p>Tokyo Metropolitan Government Sticker Application and Infection Expansion Prevention Supported Fund Consultation Center 03-5388-0567 9:00-19:00 (including weekends and holidays)</p>


	Support Name, etc.	Support Details	Contact Information
1	<p>(Continued from the previous page)</p> <p>(Tokyo Metropolitan Government) Tokyo Metropolis Infection Expansion Prevention Supported Fund</p>	<p><<For restaurants and the like>> An assistance payment is provided to business owners of restaurants and the like who thoroughly cooperate in shortening their business hours or suspending their business in response to requests by the Tokyo Metropolitan Government.</p> <p>Requested period: September 1-30, 2021 Application period: October 14-November 15 <For small and medium sized businesses> 1,200,000 yen-6,000,000 yen/ location <For corporations> Up to 6,000,000 yen/ location (the amount will be calculated based on the decrease in daily sales)</p> <hr/> <p><<For small and medium sized businesses other than restaurants>> An assistance payment is provided to small and medium sized business owners and sole proprietors who thoroughly cooperate in suspending their business in response to requests by the Tokyo Metropolitan Government.</p> <p>Requested period: May 12-31, 2021 Application period: August 2-September 30, 2021 Payment amount: 20,000 yen/ day for each location</p>	<p>Tokyo Metropolitan Government Sticker Application and Infection Expansion Prevention Supported Fund Consultation Center 03-5388-0567 9:00-19:00 (including weekends and holidays)</p>


	Support Name, etc.	Support Details	Contact Information
1	<p>(Continued from the previous page)</p> <p>(Tokyo Metropolitan Government) Tokyo Metropolis Infection Expansion Prevention Supported Fund</p> 	<p><<For large-scale facilities>> An assistance payment is provided to business operators of large-scale facilities and its tenant retailers who thoroughly cooperate in suspending their business in response to requests by the Tokyo Metropolitan Government.</p> <p>Requested period: May 12-31, 2021 Application period: August 2-September 30, 2021 Payment amount <For large-scale facilities requested to suspend their business and their tenant retailers> Large-scale facilities: 200,000 yen/ day for every 1,000 square meters of closed area Tenant retailers: 20,000 yen/ day for every 100 square meters of a closed area <For tenant retailers of a large-scale facility requested to shorten their business hours> (20,000 yen/ day) x (a percentage of shortened business hours out of their normal business hours) for every 100 square meters</p>	<p>Tokyo Metropolitan Government Sticker Application and Infection Expansion Prevention Supported Fund Consultation Center 03-5388-0567 9:00-19:00 (including weekends and holidays)</p>


	Support Name, etc.	Support Details	Contact Information
1	<p>(Continued from the previous page)</p> <p>(Tokyo Metropolitan Government) Tokyo Metropolis Infection Expansion Prevention Supported Fund</p> 	<p><<For large-scale facilities>> An assistance payment is provided to business operators of large-scale facilities and their tenant retailers who thoroughly cooperate in shortening their business hours or suspending their business on Sundays and Saturdays in response to requests by the Tokyo Metropolitan Government.</p> <p>Requested period: June 1-20, 2021 Application period: September 15-November 30, 2021 Payment amount <For large-scale facilities> (200,000 yen/ day) x (a percentage of shortened business hours out of their normal business hours) for every 1,000 square meters <For tenant retailers> (20,000 yen/ day) x (a percentage of shortened business hours out of their normal business hours) for every 100 square meters</p>	<p>Tokyo Metropolitan Government Sticker Application and Infection Expansion Prevention Supported Fund Consultation Center 03-5388-0567 9:00-19:00 (including weekends and holidays)</p>


	Support Name, etc.	Support Details	Contact Information
1	<p>(Continued from the previous page)</p> <p>(Tokyo Metropolitan Government) Tokyo Metropolis Infection Expansion Prevention Supported Fund</p> 	<p><<For large-scale facilities>> An assistance payment is provided to business operators of large-scale facilities in Tokyo (except ones in Hinohara village and Okutama town) and their tenant retailers who thoroughly cooperate in shortening their business hours or suspending their business on Sundays and Saturdays in response to requests by the Tokyo Metropolitan Government. Requested period: June 21-July 11, 2021 Application period: September 15-November 30, 2021 Payment amount <For large-scale facilities> (200,000 yen/ day) x (a percentage of shortened business hours out of their normal business hours) for every 1,000 square meters <For tenant retailers> (20,000 yen/ day) x (a percentage of shortened business hours out of their normal business hours) for every 100 square meters</p>	<p>Tokyo Metropolitan Government Sticker Application and Infection Expansion Prevention Supported Fund Consultation Center 03-5388-0567 9:00-19:00 (including weekends and holidays)</p>



	Support Name, etc.	Support Details	Contact Information
1	<p>(Continued from the previous page)</p> <p>(Tokyo Metropolitan Government) Tokyo Metropolis Infection Expansion Prevention Supported Fund</p> 	<p><<For large-scale facilities>> An assistance payment is provided to business operators of large-scale facilities larger than 1,000 square meters and their tenant retailers who thoroughly cooperate in shortening their business hours in response to requests by the Tokyo Metropolitan Government, according to their business scale and percentage of their shortened business hours out of their normal hours. Requested period: July 12-August 31, 2021 Application period: To be announced Payment amount <For large-scale facilities> (200,000 yen/ day) x (a percentage of shortened business hours out of their normal business hours) for every 1,000 square meters <For tenant retailers> (20,000 yen/ day) x (a percentage of shortened business hours out of their normal business hours) for every 100 square meters</p>	<p>Tokyo Metropolitan Government Sticker Application and Infection Expansion Prevention Supported Fund Consultation Center 03-5388-0567 9:00-19:00 (including weekends and holidays)</p>




	Support Name, etc.	Support Details	Contact Information
1	<p>(Continued from the previous page)</p> <p>(Tokyo Metropolitan Government) Tokyo Metropolis Infection Expansion Prevention Supported Fund</p> 	<p><<For large-scale facilities>> An assistance payment is provided to business operators of large-scale facilities larger than 1,000 square meters and their tenant retailers who thoroughly cooperate in shortening their business hours in response to requests by the Tokyo Metropolitan Government, according to their business scale and percentage of their shortened business hours out of their normal hours. Requested period: September 1-30, 2021 Application period: To be announced Payment amount <For large-scale facilities> (200,000 yen/ day) x (a percentage of shortened business hours out of their normal business hours) for every 1,000 square meters <For tenant retailers> (20,000 yen/ day) x (a percentage of shortened business hours out of their normal business hours) for every 100 square meters</p>	<p>Tokyo Metropolitan Government Sticker Application and Infection Expansion Prevention Supported Fund Consultation Center 03-5388-0567 9:00-19:00 (including weekends and holidays)</p>



	Support Name, etc.	Support Details	Contact Information
2	(Ministry of Economy, Trade and Industry) Monthly Support Fund for Small and Medium-scale Companies and Sole Proprietors 	Monthly support is provided to small and medium-sized companies, sole proprietors etc. whose revenue have decreased by 50% or more due to the impact of "suspending their restaurant business or shortening their business hours" and "staying at home" during the state of emergency as well as the quasi-state of emergency declared after April 2021. Application period For April and May: June 16-August 15 For June: July 1-August 31 For July: August 1-September 30 Payment amount For small and medium-sized companies and the like: 200,000 yen/ month For sole proprietors and the like: 100,000 yen/ month	Ministry of Economy, Trade and Industry 0120-211-240 (for IP phones) 03-6629-0479 8:30-19:00 (including weekends and holidays)

	Support Name, etc.	Support Details	Contact Information
3	<p>(Tokyo Metropolitan Government) Monthly Support Fund for Small and Medium-scale Business Owners</p> 	<p>Monthly support is provided to small and medium-sized companies, etc. whose revenue have decreased due to the impact of suspending their restaurant business or shortening their business hours and staying at home during the state of emergency as well as the quasi-state of emergency declared after April 2021 to offer additional amount to the national government's monthly support as well as to aid businesses which are not eligible for the national government's support.</p> <p><For April, May and June> Application period: July 1-October 31</p> <p>Payment amount (maximum monthly amount) <For businesses that suffered revenue reduction of 50 % or more during April, May and June></p> <p>For small and medium businesses (liquor distributors): 200,000 yen For small and medium businesses (other than liquor distributors): 50,000 yen For sole proprietors (liquor distributors): 100,000 yen For sole proprietors (other than liquor distributor): 25,000 yen</p> <p><For businesses that suffered revenue reduction of 30-49 % during April, May and June> For small and medium businesses (of any industry): 100,000 yen For sole proprietors (of any industry): 50,000 yen</p>	<p>Tokyo Metropolitan Government Monthly Support Fund for Small and Medium-scale Business Owners Call Center 03-6740-5984 9:00-19:00 (including weekends and holidays)</p>

	Support Name, etc.	Support Details	Contact Information
3	<p>(Continued from the previous page)</p> <p>(Tokyo Metropolitan Government) Monthly Support Fund for Small and Medium-scale Business Owners</p> 	<p><For July and August> Application period: September 1, 2021-January 14, 2022 Payment amount (maximum monthly amount) (liquor distributors) Revenue reduction of 90 % or more -Small and medium businesses: 600,000 yen -Sole proprietors: 300,000 yen Revenue reduction of between 70-89 % -Small and medium businesses: 400,000 yen -Sole proprietors: 200,000 yen Revenue reduction of between 50-69 % -Small and medium businesses: 200,000 yen -Sole proprietors: 100,000 yen Continuous revenue reduction of between 30-49 % for two months -Small and medium businesses: 200,000 yen -Sole proprietors: 100,000 yen Continuous revenue reduction of between 15-29 % for two months -Small and medium businesses: 100,000 yen -Sole proprietors: 50,000 yen</p>	<p>Tokyo Metropolitan Government Monthly Support Fund for Small and Medium-scale Business Owners Call Center 03-6740-5984 9:00-19:00 (including weekends and holidays)</p>

	Support Name, etc.	Support Details	Contact Information
3	(Continued from the previous page) (Tokyo Metropolitan Government) Monthly Support Fund for Small and Medium-scale Business Owners 	(Other than liquor distributors) Revenue reduction of 50 % or more -Small and medium businesses: 100,000 yen -Sole proprietors: 50,000 yen Continuous revenue reduction of between 30-49 % for two months -Small and medium businesses: 150,000 yen -Sole proprietors: 75,000 yen (Any industry) Revenue reduction of between 30-49 % -Small and medium businesses: 100,000 yen -Sole proprietors: 50,000 yen	Tokyo Metropolitan Government Monthly Support Fund for Small and Medium-scale Business Owners Call Center 03-6740-5984 9:00-19:00 (including weekends and holidays)
4	(Ministry of Health, Labour and Welfare) National Health Insurance (NHI) Injury and Sickness Allowance 	Allowance is paid for salary-earning NHI policy holders who take a period of absence from work due to confirmed or suspected COVID-19. Advance consultation is required. Please make to contact the Payment Subsection of Insurance and Pension Section for the application details. Support period: An absence from work before June 30, 2021 The allowance is provided up to 18 months for cases involve prolonged hospitalization.	Hachioji City Medical Insurance Division Insurance and Pension Section Payment Subsection 042-620-7235 8:30-17:15 (weekdays only)

	Support Name, etc.	Support Details	Contact Information
5	(Ministry of Health, Labour and Welfare) Housing Security Benefit 	System that provides persons who have reduced income due to suspension of business or employment and who can no longer pay their rent with three months' worth of rent (with a maximum limit), with the requirement that they are actively seeking employment. (There are income/asset restrictions) Application deadline: September 30, 2021	Hachioji City Welfare Division Independence Support Section Independence Subsection 042-620-7408 9:00-16:00 (weekdays only) Ministry of Health, Labour and Welfare Consultation Call Center for Housing Security Benefit 0120-23-5572 9:00-17:00 (weekdays only)
6	(Ministry of Health, Labour and Welfare) Support Fund and Allowance for Forced Leave 	Allowance is paid for employees of small and medium sized companies who were/are on leave under the instruction of the employer and have not being paid their wages (or leave allowance) for the leave.	Support Fund and Allowance for Forced Leave Call Center 0120-221-276 8:30-20:00 (weekdays) 8:30-17:15 (Saturdays, Sundays and holidays)
7	Hachioji City Families with Infants Support Fund 	Allowance is paid for childbearing and child-rearing families facing unprecedented stress due to COVID-19. For: Childrearing households that meets all of the following criteria -Rearing a child who was born between June 1-December 31, 2020 -The above child and the family members have been registered as Hachioji residents since the child's birth day Allowance: A gift card worth 100,000 yen for each eligible child Application deadline: September 30, 2021	Hachioji City Medical Insurance Division Oyoko Health and Welfare Center TEL: 042-625-9128 FAX: 042-627-5887 Higashiasakawa Health and Welfare Center TEL: 042-667-1331 FAX:042-667-7829 Minamiosawa Health and Welfare Center TEL: 042-679-2205 FAX:042-679-2214 8:30-17:00 (weekdays only) (Higashiasakawa Health and Welfare Center is closed on every second Monday of the month.)


	Support Name, etc.	Support Details	Contact Information
8	<p>Tokyo Metropolitan Government Childbearing Family Support Program</p> 	<p>100,000 yen worth of baby products and family support services are provided to support childbearing and child-rearing families For: Childrearing households that meets either of the following criteria</p> <ul style="list-style-type: none"> • Rearing a child who was born between January 1-March 31, 2021 and the child and the family are registered as Tokyo residents on the date of birth as well as on April 1, 2021 • Rearing a child whose birth day is between April 1, 2021-March 31, 2023 and the child and the family are registered as Tokyo residents on the date of birth 	<p>Tokyo Metropolitan Government Childbearing Family Support Program Call Center 0120-922-283 9:00-18:00 (except New Year holidays)</p> <p>Hachioji City Medical Insurance Division Oyoko Health and Welfare Center TEL: 042-625-9128 Higashiasakawa Health and Welfare Center TEL: 042-667-1331 Minamiosawa Health and Welfare Center TEL: 042-679-2205 8:30-17:00 (weekdays only)</p>
9	<p>COVID-19 Independence Support Fund</p> 	<p>An assistance payment is provided up to three months to job seekers and public assistance applicants whose application for the General Support Fund has been denied or whose maximum eligibility period has been elapsed. *Public assistance recipients are not eligible for this program.</p> <p>Application period: July 1-November 30, 2021</p>	<p>Hachioji City COVID-19 Independence Support Fund Call Center TEL: 042-620-7283 FAX: 042-627-5956 8:30-17:15 (weekdays only)</p>

	Support Name, etc.	Support Details	Contact Information
Loans			
1	Emergency Small Amount Fund (special loan)	Emergency and temporary loan to support livelihood of those facing a falling income due to suspension of business, etc. as a result of the novel coronavirus Loan amount up to 200,000 yen (lump sum loan)	Hachioji City Council of Social Welfare 042-620-7496 9:00-17:00 (weekdays only) [Appointment required] Chuo Labor Bank 0120-22-5755 9:00-17:00 (weekdays only) *Program details and application forms are available at the website of Tokyo Council of Social Welfare. (Inquiries regarding the program details) Ministry of Health, Labour and Welfare Call Center for Emergency Small Amount Fund/General Support Fund for Individuals 0120-46-1999 9:00-21:00 (including weekends and holidays)
2	General Support Fund (special loan)	Loan for households who find it difficult to maintain their daily life due to reduced income, unemployment, etc. as a result of the novel coronavirus Households of two or more persons: Up to 200,000 yen per month Single-person households: Up to 150,000 yen per month	Hachioji City Council of Social Welfare 042-620-7496 9:00-17:00 (weekdays only) [Appointment required] (Inquiries regarding details) Ministry of Health, Labour and Welfare Call Center for Emergency Small Amount Fund/General Support Fund for Individuals 0120-46-1999 9:00-21:00 (including weekends and holidays)

	Support Name, etc.	Support Details	Contact Information
Payments / Deferments			
1	Municipal Tax Deferral	Deferment of payment for persons who fell ill due to the novel coronavirus, or who suffered significant business losses related to the novel coronavirus	Hachioji City Finance Division Tax Collection Section 042-620-7224 8:30-17:15 (weekdays) 8:30-17:00 (Sundays)
2	Exemption/Deferment of National Pension Premiums	If you are facing difficulty paying national pension premiums due to a substantial decrease in income as a result of a decrease in sales or loss of work that serves as a source of income because of the novel coronavirus, please use the exemption/deferment program or the special temporary procedure for the special student payment system.	Hachioji City Medical Insurance Division Insurance and Pension Section National Pension Subsection 042-620-7238 8:30-17:15 (weekdays only)
3	Deduction/Exemption of Long-term Care Insurance Premium	For persons whose income has decreased due to the novel coronavirus, there are cases where long-term care insurance premiums may be reduced or exempted. For details, please inquire with the Insurance Premium Subsection.	Hachioji City Welfare Division Long-term Care Insurance Section Insurance Premium Subsection 042-620-7415 8:30-17:15 (weekdays only)
4	Payment Deferment of Sewer Usage Fees	Deferment of payment for persons using sewerage and who are temporarily facing difficulty paying sewer usage fees due to the impact of the novel coronavirus (deferment of payment for up to 4 months from the date of application)	Tokyo Metropolitan Government Bureau of Waterworks Tama Customer Service Center 0570-091-101 or 042-548-5110 8:30-20:00 (excluding Sundays and holidays)
5	Payment Deferment of Septic Tank Usage Fees	Deferment of payment for persons who use septic tanks and who are temporarily facing difficulty paying septic tank usage fees due to the impact of the novel coronavirus (deferment of payment for up to 4 months from the date of application)	Hachioji City Water Circulation Division Sewerage Section 042-620-7290 8:30-17:15 (weekdays only)

	Support Name, etc.	Support Details	Contact Information
6	Deferment or Deduction/Exemption of Municipal Housing Rent (usage fees)	Deferment of payment or deduction/exemption of rent (usage fee) in cases where income of a tenant has decreased due to the spread of the novel coronavirus	Hachioji City Community Development Division Housing Policy Section 042-620-7385 8:30-17:15 (weekdays only)
7	(Tokyo Housing Supply Public Corporation) Special Measures Related to Payment of Rent, etc. for Public Rental Housing, etc.	Extension of payment deadline for rent, etc. in cases where payment of rent, etc. has become temporarily difficult	JKK Toyo Customer Center 0570-03-0031 9:00-18:00 (weekdays only)
8	Payment Deferment of Road Occupancy Fees	Deferment of payment for persons temporarily facing difficulty paying the fees due to the impact of the novel coronavirus (deferment of payment for up to 4 months)	Hachioji City Road Traffic Division Management Section Road Management Subsection 042-620-7274 8:30-17:15 (weekdays only)
9	Water fees		Tokyo Metropolitan Government Bureau of Waterworks Tama Customer Service Center 0570-091-101 or 042-548-5110 8:30-20:00 (excluding Sundays and holidays)
10	Electricity fees		TEPCO Energy Partner <ul style="list-style-type: none"> ■ Users of rate plans prior to electricity deregulation 0120-993-052 9:00-17:00 (excluding Sundays and holidays) ■ Users of new rate plans after deregulation 0120-995-113 9:00-17:00 (excluding Sundays and holidays)
11	Gas fees		Tokyo Gas Customer Center 0570-002211 03-3344-9100 (call this phone number if using an IP phone or calling from overseas.) <ul style="list-style-type: none"> ■ Monday to Saturday 9:00-19:00 ■ Sundays and holidays 9:00-17:00

	Support Name, etc.	Support Details	Contact Information
Consultations on Quality of Life and Livelihood Support			
1	Consumer Affairs Consultation	Consultations related to consumer affairs, such as purchased items and problems with contracts	Hachioji City Civic Affairs Division Consumer Center 042-631-5455 9:00-16:30 (excluding Sundays, holidays and New Year holidays)
2	Mental Health Consultation	Mental health consultations with a public health nurse (e.g. I have so many worries every day and can't sleep at night.)	Hachioji City Health Division Health Measures Section 042-645-5196 9:00-16:30 (weekdays only)
3	Consultations for the Poor and Needy	Consultation support for persons with financial difficulties (Consultations on employment and household expenses)	Hachioji City Welfare Division Independence Support Section Independence Subsection 042-620-7462 8:30-17:15 (weekdays only)
4	Public Assistance Consultations	Consultation service related to applying for public assistance	Hachioji City Welfare Division Independence Support Section Consultation Subsection 042-620-7443 8:30-17:15 (weekdays only)
5	Consultations for Single-parent Households	Consultations for single-parent households	Hachioji City Children and Family Division Child Welfare Service Section Mother/Father-Child Independence Support Subsection 042-620-7362 8:30-17:00 (weekdays only)

Support Name, etc.		Support Details	Contact Information
Support /Consultation for Small- and Medium-Sized Business Operators *Details and links for each are also listed on the City's official website ► ►Hachioji City official website (internal link) 			
1	Safety Net Guarantee Nos. 4 and 5, Crisis-related Guarantee	Financing support measures for small and medium enterprises whose sales, etc. have decreased due to the novel coronavirus	Hachioji City Industry Promotion Division Industrial Policy Section 042-620-7252 9:00-17:00 (weekdays only)
2	(Tokyo Metropolitan Government) Special Consultation Service for Small and Medium Enterprises, etc. Related to the Novel Coronavirus	Special consultation service for support related to management and financing of small and medium enterprises, etc.	Tokyo Metropolitan Government Special Consultation Service for Small and Medium Enterprises, etc. ■ Consultations related to financing 03-5320-4877 9:00-17:00 (weekdays only) ■ Consultations related to business operation 03-3251-7881 9:00-17:00 (weekdays only)
3	(Ministry of Economy, Trade and Industry) Consultation Service for Small and Medium Enterprises and Small Business Operators Regarding the Novel Coronavirus	Consultation service for small and medium enterprises and small business operators who are or have the possibility of being impacted by the novel coronavirus	Japan Finance Corporation Hachioji Branch Micro Business and Individual Unit 042-646-7711 Shoko Chukin Bank Hachioji Branch 042-646-3131
4	Hachioji Chamber of Commerce	Consultations related to business, such as management, for all small and medium business operators in Hachioji City	Hachioji Chamber of Commerce 042-623-6311 9:00-17:30 (weekdays only)
5	Japan External Trade Organization (JETRO)	Consultation service for small and medium enterprises, etc. that takes into consideration the effects of the novel coronavirus	Japan External Trade Organization (JETRO) 03-3582-5651 9:00-12:00/13:00-17:00 (weekdays only)

	Support Name, etc.	Support Details	Contact Information
6	(Japan Tourism Agency) Special Consultation Service Related to the Novel Coronavirus	Special consultation service for hotel business operators who are or have the possibility of being impacted by the novel coronavirus	Ministry of Land, Infrastructure, Transport and Tourism Tourism Agency Kanto District Transport Bureau Tourism Division Tourism Planning Section TEL: 045-211-1255 FAX: 045-211-7270
7	(Ministry of Health, Labour and Welfare) Employment Adjustment Subsidy	A consultation service for employers who are forced to reduce their business activities due to COVID-19 and implement employment adjustment (temporary leave) based on labor-management agreement in order to maintain employees' employment status.	Ministry of Health, Labour and Welfare Call Center 0120-60-3999 9:00-21:00 (including weekends and holidays) Hello Work Hachioji 042-648-8609 8:30-17:15 (weekdays only)
8	(Japan Finance Corporation) Consultations Related to Financing, Repayment, etc.	Consultation service related to financing and repayment for small and medium enterprises, small business operators and agriculture/forestry business operators impacted by the novel coronavirus	Business Fund Consultation 0120-154-505 9:00-17:00 (weekdays only) *9:00-19:00 on weekdays for newly established businesses, private enterprises/small businesses
9	(Credit Guarantee Corporation of Tokyo) Management Consultations	Management consultation service for small and medium enterprises related to the novel coronavirus	Credit Guarantee Corporation of Tokyo (Hachioji Branch) 042-646-2511 9:00-18:00 (weekdays only)
10	(Small and Medium Enterprise Agency) Small Business Sustainability Subsidy	Subsidy aimed towards incurred in approaches such as market development, etc. by small business operators	Japan Chamber of Commerce and Industry Small Business Sustainability Subsidy Secretariat 03-6747-4602 9:30-12:00/13:00-17:30 (excluding weekends, holidays and New Year holiday)

	Support Name, etc.	Support Details	Contact Information
Sole Proprietorship / Worker Consultations			
1	(Tokyo Metropolitan Government) Special Consultation Center for Sole Proprietors, Including Freelancers	Special consultation center related to financing and management for sole proprietors, including freelancers	Tokyo Metropolitan Government Bureau of Industrial and Labor Affairs Financial Affairs Division Financial Affairs Section ■ Consultations related to financing 03-5320-4877 9:00-17:00 (weekdays only) ■ Consultations related to management 03-3251-7881 9:00-16:30 (weekdays only)
2	(Tokyo Labor Bureau) General Labor Consultation Corner	Matters related to the Labor Standards Act	Hachioji Labor Standards Inspection Office 042-680-8081 9:00-17:00 (weekdays only)
3	(Tokyo Metropolitan Government) Emergency Labor Consultation Service Related to Novel Coronavirus	Call center dedicated to consultations regarding handling of leaves, business suspension, workplace harassment, etc.	Tokyo Metropolitan Government "Rodo Hyakutoban" 110 0570-00-6110 *Please tell the operator that you are calling for a "consultation related to the novel coronavirus". ■ Mondays-Fridays 9:00-20:00 ■ Saturdays 9:00-17:00
Teleworking			
1	(Tokyo Metropolitan Government) Tokyo Telework Promotion Center	Consultations regarding introduction of teleworking	Tokyo Telework Promotion Center 03-3868-0708 9:00-17:00 (weekdays only)

	Support Name, etc.	Support Details	Contact Information
Schools			
1	Inquiries related to schools	Matters related to educational activities	Hachioji City School Education Division Educational Guidance Section 042-620-7412 8:30-17:15 (weekdays only)
2	School Lunch Food Suppliers	Consultations for school lunch food suppliers (Consultations on decreased revenue as a result of the school lunch cancelation)	Hachioji City School Education Division School Lunch Section 042-620-7331 8:30-17:15 (weekdays only)
Nursery Schools / After-School Care Centers			
1	Inquiries related to nursery schools	Handling of childcare leave as a measure against COVID-19 for children newly admitted to daycare service facilities	Hachioji City Children and Family Division Preschool Section 042-620-7369 8:30-17:15 (weekdays only)
2	Inquiries related to after-school care centers (Gakudo-Hoikujo)	Handling of childcare leave as a measure against COVID-19 for children newly admitted to after-school care centers	Hachioji City Children and Family Division Juvenile and Youth Section 042-620-7246 8:30-17:15 (weekdays only)
Support / Consultations for International Residents			
1	Consultations related to the novel coronavirus for foreign residents	Handling of various consultations from foreigners regarding concerns related to the novel coronavirus as well as impacts on life	Tokyo Multilingual Consultation Navi (TMC Navi) 03-6258-1227 10:00-16:00 (weekdays only) [Supported languages] Simple Japanese, English, Chinese, Korean, Vietnamese, Nepali, Tagalog, Portuguese, Spanish and more
2	Employment Continuation Support for Technical Interns, etc.	<ul style="list-style-type: none"> ■ Support for re-employment in specific industries ■ Support for employment continuation of foreigners in Japan, by granting them "Designated Activities (work allowed) (maximum 1 year)" visa 	Immigration Information Center 0570-013904 (03-5796-7112 from IP or PHS phone) 8:30-17:15 (weekdays only) [Supported languages] Japanese, English, Chinese, Korean, Spanish

	Support Name, etc.	Support Details	Contact Information
Distribution of Cloth Masks			
1	(Ministry of Health, Labour and Welfare) Cloth Mask Distribution	Inquiries regarding the distribution of cloth masks to all registered address in mid-April of 2020	Ministry of Health, Labour and Welfare Call Center for Cloth Mask Distribution 0120-829-178 9:00-18:00 (including weekends and holidays)
Other			
1	(Cabinet Office) DV Consultations	Implemented urgently due to concerns regarding an increase/worsening of DV while orders to remain at home and suspend businesses are in place to prevent the spread of the novel coronavirus	DV Consultation+ (Plus) 0120-279-889 24-hour support Supported languages: Japanese, English, Chinese, Korean, Spanish, Portuguese, Tagalog, Thai, Vietnamese, Indonesian, Nepali