


がいこくじん べんりちょう
外国人のためのくらしの便利帳

Living Guide for International Residents



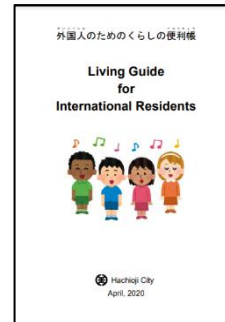
 Hachioji City
March, 2024

Resources for International Residents

Living Guide for International Residents

Aiming to create a welcoming and inclusive community for international residents, we have been updating this guidebook covering what you need to know about living in Hachioji from municipal and medical services to disaster management.

Language: English/Chinese



Hachioji News "Ginkgo"

This bilingual newsletter "Ginkgo" brings you the latest information on municipal services, facilities, events and more.

Language: Japanese-English/Japanese-Chinese/
Japanese-Korean/Japanese-Spanish



General Disaster Prevention Guidebook

This guidebook is the best resource to learn about disaster prevention and management. It includes hazard maps for flood and landslide disasters. Read this thoroughly and take actions to prepare yourself for eventualities.

Language: Japanese/English/Chinese



A Beginner's Guide to Taking Out the Garbage

For international residents new to Japan, waste disposal rules may be confusing. With this guidebook, you will learn the ABCs of Hachioji's waste disposal rules.

Language:
Japanese/English/Chinese/Korean/Vietnamese/Nepali



Information Services in English

English

Hachioji City's various information sources available in English



Facebook [Hachioji City English News]

(Information on general matters, disaster prevention and more!)



English E-Mailing Service

(List of clinics offer holiday emergency medical treatment/event info)



Register by sending a blank e-mail to t-icho@sg-p.jp

Machine Translation is available for the Hachioji City's Website!

The official website of the Hachioji city offers machine translation into English, Chinese and Korean.



click here



Dear Hachioji Residents

This guidebook is full of information on municipal services, facilities, various applications, registrations and more. Keep this where it is readily available for future reference. If you would like further details, contact the respective section, department and agency listed for each topic.

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1. General Information for International Residents

Living Information for International Residents

Resident Registration (Jumin-toroku)

A resident card (zairyu-card) is issued at the airport when entering Japan. All international residents are required to register residency within 14 days of finding a place to settle down. To do so, visit a municipal office of your residence with your resident card. Once you file the registration, you can request a copy of residence certificate (Jumin-hyo). All residents are required to report change of address when moving in to Hachioji from another city, ward, town or village, moving within the city and moving out of the city. Visit the Civic Affairs Section (City Office 1F) or the 14 branch offices to make the report. Please note that some offices have different opening hours.

*The resident registration requirements do not apply to temporary visitors and short-term visa (3 months or less) holders.

▶ **Civic Affairs Section TEL 042-620-7232 / FAX 042-626-2381**

"Hachioji Free Wi-Fi" Is Available Around the Hachioji Station

"Hachioji Free Wi-Fi" offers free public Wi-Fi hotspots around the Hachioji Station. Look out for this sign!

▶ **Central District Development Section
TEL 042-620-7305 / FAX 042-627-5931**



Living Information for International Residents

The Immigration Services Agency's portal site "A Daily Life Support Portal for Foreign Nationals" offers daily life information for international residents.



Hachioji City Emergency Medical Treatment Information

Visit the Hachioji City's website for the monthly holiday emergency medical treatment information in English, Chinese and Korean.



Consultation Services for International Residents

General Consultations

Support Desk for International Residents (NPO Hachioji International Association)

The support desk offers general consultation and advisory service on daily life problems. For the topics like labor, employment, education, childcare, medical service, they assist you in finding an appropriate professional service.

- Hours 10AM-5PM Mon-Sat

(except holidays, New Year/ Year-end holidays and building closure days)

- Language

English/Chinese *Machine interpretation is available for other languages. *In-person interpretation for languages other than English and Chinese are available upon request.

- TEL 042-642-7091

Tokyo Multilingual Consultation Navi

Their service is to take general questions and provide advice on daily life problems.

- Hours Mon-Fri 10AM-4PM

- Language

Simple Japanese/English/Chinese/Korean/Portuguese/Spanish/Thai/Russian/
Tagalog/Vietnamese/Hindi/Nepali/French/Indonesian/Burmese

- TEL 03-6258-1227

Foreign Residents Support Center (FRESC)

FRESC provides consultation service on various topics such as visa status, employment and legal issues.

- Hours Mon-Fri 9AM-5PM

(An appointment required. Please call the below phone number to book one.)

- TEL 03-5363-3025

Japan Legal Support Center Multilingual Information Service

The center answers questions on Japanese legal system and assists you in finding an appropriate professional service through an interpreter.

- Hours Mon-Fri 9AM-5PM

- Language

English/Chinese/Korean/Portuguese/Spanish/Vietnamese/Tagalog/Nepali/Thai/Indonesian

- TEL 0570-078377

Tokyo Medical Information Services Center (Himawari)

The center provides information on Multilingual medical facilities and answers questions on Japanese medical system in below languages.

■ Hours Everyday 9AM-8PM

■ Language

English/Chinese/Korean/Thai/Spanish

■ TEL 03-5285-8181

AMDA International Medical Information Center

The center's medical consultation service in Simple Japanese answers general questions on medical matters and assist you in finding multilingual hospitals and clinics.

■ Hours Mon-Fri 10AM-4PM

■ TEL 03-6233-9266

2. About Hachioji City

Basic information

Location (City Office)

East longitude 139°18' 57" North latitude 35°40' 00"

Altitude

Maximum 862.7m/Minimum 63.0m

Area

186.38 km²

Circumference

95.8km

Number of Households

267,020

*According to the census report (as of October 1, 2020)

Population

579,355 人 (Male 291,307/Female 288,048)

*According to the census report (as of October 1, 2020)

International Residents

15,442 (As of November 30, 2023)

China (including Taiwan)	5,957	Korea	1,825	Philippines	1,483
Vietnam	1,636	Nepal	719	Other	3,822

Sister Cities

Tomakomai City (Since August 10, 1973)

Nikko City (Since April 1, 1974)

*The agreement was re-established on October 1, 2006 due to a merger

Odawara City (Since October 1, 2016)

Yorii Town (Since October 1, 2016)

International Friendship Cities

Tai'an City , China [Since September 23, 2006]

Population 5,401,000

Area 7,762 km²

A tourist destination with the World Heritage "Mount Tai"

Kaohsiung City, Taiwan [Since November 1, 2006]

Population 2,730,000

Area 2,946 km²

An international city with modern industry and a harbor

Siheung City, Korea [Since November 7, 2006]

Population 582,000

Area 139 km²

A future city with rich nature and hope

Wriezen City, Germany [Established on July 10, 2017]

Population 7,000

Area 95 km²

A historical city with rich nature where KOENUMA Nobutsugu is resting

Hachioji Future Design 2040

A blueprint for the future Hachioji reflecting residents' voice

The Hachioji Future Design 2040 is the fundamental plan that outlines the administrative goals of the city and a range of planning objectives towards the goals. It has been developed reflecting residents' voice to serve as a blueprint for the future Hachioji that shares the fundamental idea with everyone for working toward the same goals.

The Fundamental Ideas

In this plan, Hachioji City, as a leading city of the western part of Tokyo, has set its community development goals with strategic foresight as well as the basis for the comprehensive and systematic municipal administration to realize the goals.

The following principle and city visions serve as guidelines for independent community growth and civic activities.

The Principle for the Community Development

“Hachioji, where people and nature thrive together for the happiness for all”

Our city Hachioji is blessed with rich natural resources, including beautiful mountains of Takao and Jimba, and Asakawa River and its clean headwaters. With making the best of these natural resources, our forerunners have developed the city into a transportation hub which attracted people from all over.

This principle is committed to passing on our rich natural resources and history to younger generations, cultivating mutual support, and securing bonds and joy among people for our new chapter of life. With this in mind, both citizens and administration share a common goal of building a vibrant and independent city, by making our roles and responsibilities clear and by developing our city under community-based cooperation.

City Visions We Aim to Develop

Accordingly to the principle, a city vision has been identified for each of the city's 6 main administrative policies.

1. City of mutual support and cooperation
2. City of healthy, active and supportive bonds
3. City of raising and educating children to be active and emotionally intelligent
4. City of security, comfort, and local diversity
5. City of vitality with attractive industries
6. City of individual efforts for going green

Hachioji City Office and Branch Offices

Hachioji City Office

3-24-1 Motohongo-cho, 192-8501 TEL 042-626-3111

Office hours are from 8:30AM to 5PM and closed on weekends and national, the year-end and the New Year holidays.

The Tax Collection Section offers drop-in tax consultation and accept payments on Sundays from 8:30AM to 5PM (the reception closes at 4:30PM).

Directions to the City Office

[By foot]

20 minutes from Nishi-Hachioji Station North Exit

[By bus]

From Hachioji and Keio Hachioji Station

From Hachioji Station North Bus Stop 8 or Keio Hachioji Station Central Bus Stop 2, take a bus bound for "Yokokawa-machi Jutaku Shiyakusho Iriguchi Keiyu" (Yokokawa Housing Complex via City Office Entrance) to "Shiyakusho Iriguchi" (City Office Entrance).

From Nishi-Hachioji Station

From North Bus Stop 1, take a bus bound for "Narahara-machi" or "Kawaguchi Shogakko" (Kawaguchi Elementary School) via City Office Entrance to "Hachioji Shiyakusho" (Hachioji City Office).

From North Bus Stop 2, take a bus bound for "Matsue-Jyutaku" (Matsue Housing Complex) to "Shiyakusho" Minami" (Hachioji City South).

Branch Offices

Office hours are from 8:30AM to 5PM and closed on weekends, national, the year-end and the New Year holidays.

*Hachioji Station South Exit General Branch Office is open until 7PM on weekdays and open from 8:30AM to 5PM on Saturdays and Sundays for partial services. The office opens if a national holiday falls on a Sunday (except during the year-end and New Year holidays).

*Minamiosawa Branch Office is open on Sundays from 8:30AM to 5PM for partial services. The office opens if a national holiday falls on a Sunday (except during the year-end and New Year holidays).

Please contact each office for their availability of the services.

Hachioji Station South Exit General Branch Office

The Southern Sky Tower Hachioji, 4-7-1 Koyasu-machi, 4F, 192-0904
TEL 042-620-1150/FAX 042-620-1151

[Office hours]

Monday-Friday 8:30AM-7PM

Sunday 8:30-5PM (partial services only)

*The office is closed on national, the year-end and the New Year holidays. It opens if a national holiday falls on a Sunday.

*The services are limited after 5PM on weekdays and on Sundays.

[Directions]

By foot: a minute from JR Hachioji Station South Exit

*There is no visitor parking available. Please use a pay parking in the area.

Asakawa Branch Office

1652-1 Takao-machi, 193-0844 TEL 042-661-1231/FAX 042-662-2933

[Directions]

By foot: 8 minutes from Takao Station North

Yokoyama Branch Office

15-15 Namiki-cho, 193-0831 TEL 042-661-1281/FAX 042-662-2962

[Directions]

By Bus: From Keio Hachioji Station, Hachioji Station North or Nishi-Hachioji Station, take a bus bound for "Tategaoka Danchi" (Tategaoka Housing Complex) to "Yokoyama Jimusho" (Yokoyama Branch Office).

By foot: 20 minutes from Nishi-Hachioji Station North

Tate Branch Office

156 Tate-machi, 193-0944 TEL 042-665-4511/FAX 042-662-2977

[Directions]

By bus: From Mejirodai Station, take a bus bound for "Hachioji Eki Minamiguchi (Wada Keiyu)" (Hachioji Station South via Wada) to "Omaki Kannon/Tate Jimusho" (Omaki Kanon/Tate Branch Office).

Yugi Branch Office

2-10-6 Shimo Yugi, 192-0372 TEL 042-676-8911/FAX 042-674-8688

[Directions]

By bus: From Hachioji Station South, take a bus bound for “Minamiosawa Eki” (Minamiosawa Station) to “Yugi Orikaeshi Jo” (Yugi Turnaround) and walk one minute.

Yugi Higashi Branch Office

111-1 Kashima, 192-0353 TEL 042-675-5711/FAX 042-674-8115

[Directions]

By bus: From Tama Center Station, take a bus bound for “Toyoda Eki Kitaguchi” (Toyoda Station North) to “Otsuka Bashi” (Otsuka Bridge) and walk 1 minute.

By foot: 7 minutes from Tama Monorail Otsuka/Teikyo Daigaku Station; or 5 minutes from Matsugaya Station

Minamiosawa Branch Office

The Fresco Minamiosawa, 2-27 Minamiosawa, 1F, 192-0364

TEL 042-679-2207/FAX 042-679-2216

[Office Hours]

Sunday-Friday 8:30AM-5PM

*The office is closed on national, the year-end and the New Year holidays. It opens if a national holiday falls on a Sunday.

*The services are limited on Sundays.

[Directions]

By foot: 4 minutes from Minamiosawa Station

*There is no visitor parking available. Please use a pay parking in the area.

Motohachioji Branch Office

419-1 Dairakuji-machi, 193-0816 TEL 042-624-3278/FAX 042-627-5878

[Directions]

By bus:

From Keio Hachioji Station or Hachioji Station North

Take a bus bound for “Takao Eki Minamiguchi (Motohachi Jimusho Keiyu)” (Takao Station South via Motohachioji Branch Office) to “Motohachi Jimusho” (Motohachi

Branch Office); or take a bus bound for “Hoshoji Danchi” (Hoshoji Housing Complex) to “Yotsuya” and walk 5 minutes.

From Nishi-Hachioji Station North

Take a bus bound for “Gurintaun Terada” (Green Twon Terada) to “Motohachi Jimusho” (Motohachi Branch Office).

From Takao Station North:

Take a bus bound for “Keio Hachioji Eki” (Keio Hachioji Station) to “Motohachi Jimusho” (Motohachi Branch Office).

Ongata Branch Office

3395 Shimo Ongata-machi, 192-0154 TEL 042-651-3200/FAX 042-652-0966

[Directions]

By bus:

From Keio Hachioji Station or Hachioji Station North

Take a bus bound for “Okubo” to “Ongata Jimusho” (Ongata Branch Office); or from Takao Station North, take a bus bound for “Okubo/Jimba Kogen Shita (Reien Seimon Keiyu)” (Okubo/Jimba Plateau Bottom via Cemetery Main Entrance) to “Ongata Jimusho” (Ongata Branch Office).

Kawaguchi Branch Office

908-1 Kawaguchi-machi, 193-0801 TEL 042-654-4011/FAX 042-654-7229

[Directions]

By bus: From Keio Hachioji Station or Hachioji Station North, take a bus bound for “Musashi Itsukaichi Eki” (Musashi Itsukaichi Station) or “Kamikawa Reien” (Kamikawa Cemetery) to “Kawaguchi Jimusho” (Kawaguchi Branch Office); or take a bus bound for “Kawaguchi Shogakko” (Kawaguchi Elementary School) to the last stop and walk 5 minutes.

Kasumi Branch Office

1-170-2 Kasumi-machi, 192-0004 TEL 042-691-2373/FAX 042-691-7677

[Directions]

By bus: From Keio Hachioji Station or Hachioji Station North, take a bus bound for “Tobuki (Hiyodoriyama Tonneru Keiyu)” (Tobuki via Hiyodoriyama Tunnel) “Kasumi Shogakko” (Kasumi Elementary School) and walk 1 minute.

Kitano Branch Office

549-5 Kitano-machi, 192-0906 TEL 042-645-8711/FAX 042-645-3213

[Directions]

By foot: 3 minutes from Kitano Station

Yui Branch Office

119-4 Katakura-machi, 192-0914 TEL 042-635-3208/FAX 042-635-6909

[Directions]

By bus: From Hachioji Station, take a bus bound for “Mejirodai Eki Wada Keiyu” (Mejirodai Station via Wada) to “Tokita” and walk 1 minute.

By foot: 10 minutes from Keio Katakura Station; or 15 minutes from Katakura Station; or 30 minutes from Hachioji Minamino Station

Ishikawa Branch Office

481 Ishikawa-machi, 192-0032 TEL 042-645-8721/FAX 042-642-2668

[Directions]

By bus: From Keio Hachioji Station or Hachioji Station North, take a bus bound for “Utsukidai (Tokai Daigaku Hachioji Byoin Keiyu)” (Utsukidai via Tokay University Hachioji Hospital) to “Tajimabashi” (Tajima Bridge) and walk 2 minutes.

3. Emergencies

Emergency Medical Services

For medical emergencies on Sundays and national, the year-end and the New Year holidays

[9AM-5PM (Some clinics may have different hours.)]

Holiday emergency medical treatment services are provided by local private medical facilities.

A schedule is updated monthly on the city's website.



▶ **Health and Medical Policy Section TEL 042-620-7292/FAX 042-621-0279**

Medical Information Helpline

[24Hours]

▶ Tokyo Fire Department Emergency Consultation Center TEL #7119 or 042-521-2323

▶ Hachioji Fire Department TEL 042-625-0119

▶ Medical Institution Information Service "Himawari" TEL 03-5272-0303

For English, Chinese, Korean, Thai and Spanish TEL 03-5285-8181(9AM-8PM)



Holiday Emergency Dental Service

[9AM-4PM]

▶ Holiday Emergency Dental Service Center

The Pediatrics and Disability Medical Center, 4-33-13 Dai-machi, 2F

TEL 042-622-7026

After-Hour Emergency Medical Treatment Service

[8PM-11PM (every day)]

▶ After-Hour Treatment Center (pediatrics and internal medicine)

Minamitama Hospital, 3-10-1 Sanda-machi, 1F TEL 042-663-9911

[24 hours a day, every day day]

▶ Minamitama Hospital (pediatrics), 3-10-1 Sanda-machi TEL 042-663-0111

[11PM until the next morning on odd-numbered days]

▶ Tokai University Hachioji Hospital (pediatrics), 1838 Ishikawa-machi

TEL 042-639-1111

[11PM until the next morning on even-numbered days]

▶ Tokyo Medical University Hachioji Medical Center (pediatrics), 1163 Tate-machi TEL 042-665-5611

Medical (Emergency) Helplines

On holidays and during night time, doctors and nurses are standing by to give you medical advise on medical conditions like a sudden fever.

[8PM-10:30PM (every day)]

▶ After-Hour Treatment Center TEL 042-663-9911

[11PM until the next morning and holidays of odd-numbered days]

▶ Tokai University Hachioji Hospital, 1838 Ishikawa-machi TEL 042-639-1111

[11PM until the next morning and holidays of even-numbered days]

▶ Tokyo Medical University Hachioji Medical Center, 1163 Tate-machi
TEL 042-665-5611

Disaster Preparation

Designated Emergency Evacuation Site

Evacuation sites are designated separately for cases of earthquake and severe weather. For details and lists of of the evacuation sites, please scan the matrix barcode to visit the city's website.



▶ **Disaster Prevention Section TEL 042-620-7208 / FAX 042-626-1271**

Designated Emergency Evacuation Site (Wide-Area Evacuation Site)

A Wide-Area Evacuation Site is a safe place to be during an emergency event, such as an earth quake induced fire and a toxic gas leak. Large parks, university campuses and other outdoor open areas are designated.

Designated Emergency Evacuation Site (Temporary Evacuation Site)

■ Earthquake

A Temporary Evacuation Site is where you should go first when an earthquake or other disasters strike. It serves as a information center as well as a community relief activity base. Outdoor schoolyards of municipal elementary schools and junior high schools and metropolitan high schools are designated.

■ Severe Weather

These Temporary Evacuation Sites are set up when an evacuation order, etc. is issued. Indoor gymnasiums of municipal elementary and junior high schools and community centers are designated.

Designated Evacuation Shelter (Evacuation Shelter)

An Evacuation Shelter is a indoor space where evacuees who have lost their homes can live temporarily in the event of a large-scale disaster. Gymnasiums of municipal elementary and junior high schools and community centers are designated.

Temporary Accommodation

A temporary accommodation is a place for people to stay when public transportations are suspended.

Disaster Information

[Playback of the Emergency Municipal Radio Communication System's broadcast]

■ Emergency Municipal Radio Communication System Automated Answering System

TEL 042-620-7397 (rate applies)

■ A playback is also available on the smartphone App "CosmoCast"

▶ **Disaster Prevention Section TEL 042-620-7207 / FAX 042-626-1271**

Hachioji City's Website

URL: <https://www.city.hachioji.tokyo.jp/>

▶ **Digital Promotion Office TEL 042-620-7444 / FAX 042-627-5939**



[Disaster Information E-mailing Service]

The city provides disaster related information via e-mail.

Please scan the matrix barcode with your cell/smart phone to subscribe.

■ The same information is available on X (ex. twitter) as well as on Facebook

X (ex.twitter): hachioji.bousaijoho

Facebook: hachioji.bousaijoho

▶ **Disaster Prevention Section TEL 042-620-7207 / FAX 042-626-1271**



[Emergency Alert]

Emergency alerts are issued to provide you with critical information on an immediate threat, a warning, an evacuation order, etc. to mobile devices located within the city. The service is available for users of NTTdocomo, KDDI (au), Soft Bank, Rakuten mobile, etc. Please contact your mobile service provider for the details including eligible devices and settings.

▶ **Public Relations Section TEL 042-620-7228 / FAX 042-626-3858**

[General Disaster Prevention Guidebook (Hazard Map)]

This guidebook features hazard maps along with the information necessary for preparing in advance for variety of disasters.



Please download the Catalog Pocket app to read the guidebook in multiple languages.

▶ **Disaster Prevention Section TEL 042-620-7207 / FAX 042-626-1271**

Pack an Emergency Kit

A readily packed emergency kit will help you to evacuate without delay. Prepare essentials that you and your family may need at an evacuation shelter. Make sure to include warm clothings during winter.

Primary Items :Items to take with you to a shelter

Valuables

Cash (include 10 yen coins for payphone use), passbooks, legal documents, driver's license, seal, Ids, etc.

Portable Radio

AM/FM transistor Spare batteries

Flashlight

With spare batteries

Emergency food

Hardtack, canned food, bottled water, etc.

First aid medicine

Include medicine for chronic medical conditions

Other items

Underwear, tissues, plastic wraps, feminine hygiene products, phone charger, mask, etc.

Secondary Items: Items that support you for at least three days without infrastructures

Food

Rice (processed/instant), snacks, etc.

Fuels

Tabletop stove, portable stove, solid fuel, etc.

Drinking water

3 liters per person per day

Other items

Domestic water, blankets, emergency toilet kits, toiletry items, a soup pot, plastic sheets, buckets, etc.

Pet necessities

Pet food, a cage, toiletry kits, a collar and a leash, etc.

4. Application/Registration/Report/Request

Registration/Certificate

In order to prevent ID fraud such as false report and request, everyone will be asked to provide document(s) proving identity when filing a change in family registry or address as well as requesting a certificate .

[Inquiries on family registry]

▶ Family Registry Subsection, Civic Affairs Section

TEL 042-620-7233 / FAX 042-626-2381

[Inquiries on change of address notification]

▶ Service and Mailing Subsection, Civic Affairs Section

TEL 042-620-7232 / FAX 042-626-2381

[Inquiries on tax related certificates]

▶ Certificate Subsection, Resident Tax Section

TEL 042-620-7218 / FAX 042-620-7493

Filing a Change in Family Registry (Koseki)

▶ Family Registry Subsection, Civic Affairs Section

TEL 042-620-7233 / FAX 042-626-2381

[Registrations Relating to Family Registry]

Registration	When	Who	Where	Things/Documents Required
Birth Registration	Within 14 days of a child being born	Father / Mother	Municipal office of parent's permanent or current address or where the child was born	<ul style="list-style-type: none"> •Registration form •Maternal and Child Health Handbook •National Health Insurance card (for policyholders)
Death Registration	Within 7 days of becoming aware of a death	Relative / A person who lived with the deceased	Municipal office of permanent or current address of the deceased, current address of the person registering, or the place of the death	<ul style="list-style-type: none"> •Registration form <p>*There may be other registrations and requests that have to be filed. Please contact the Civic Affairs Section for the details. Arrange cremation before registering a death.</p>
Marriage Registration *	It comes into force on the day of the registration.	Husband and Wife	Municipal office of the husband's or the wife's permanent or current address	<ul style="list-style-type: none"> •Registration form (must be signed by 2 witnesses who are over 18 years old) •Certified copy of family registry (Koseki-tohon or Koseki-zenbujikoshomeisho) *This is not necessary if registering at a municipal office of the permanent address.) •Parental consent letter (for those who are under 18 years old)

Divorce Registration	Mutual agreement*	It comes into force on the day of the registration.	Husband and Wife	Municipal office of the husband's or the wife's permanent or current address	<ul style="list-style-type: none"> •Registration form (if divorcing with mutual agreement, the form must be signed by 2 witnesses who are over 18 years old) •Certified copy of family registry (Koseki-tohon) or certificate of all records on family registry (Koseki-zenbujiko-shomeisho) *This is not necessary if registering at a municipal office of the permanent address.) •A certified copy of the mediation, settlement or admission; OR a written ruling or judgment; AND certificate of finality (in case of a judicial divorce)
	Judicial	It comes into force within 10 days of reaching a settlement or agreement; or final acknowledgment, ruling or judgment.	Plaintiff / Petitioner		

*Persons who are registering marriage or divorce by mutual consent must present a driver's license or other legal ID.

*Some other documents may be required for International residents to file a marriage. Please contact the Civic Affairs Section in advance for the details.

Request a Certified Copy of Family Registry

Please visit the Civic Affairs Section or branch offices to request a certified copy of family registry.

All will be asked to provide document(s) proving identity.

▶ **Service and Mailing Subsection, Civic Affairs Section**
TEL 042-620-7232 / FAX 042-626-2381

Filing a Change in Your Resident Record (Jumin-kiroku)

▶ **Service and Mailing Subsection, Civic Affairs Section**
TEL 042-620-7232 / FAX 042-626-2381

[Notifications Relating to Resident Record]

Notification	When	Who	Things/Documents Required
<p>Moving-in Notification (when moving into Hachioji)</p>	<p>Within 14 days of the settlement</p>	<p>Him(her)self or Head of the household</p>	<p>Moving-out certificate (issued by the municipal office of the previous address) / National Health Insurance card (for policyholders) /Document(s) proving identity/ Pension book (for category I insured) /School enrollment certificate (for those who wish to transfer to a municipal elementary or junior high school of Hachioji)/Long-term Care Insurance Certificate (for those who have been qualified) /Resident card or special permanent resident certificate (for international residents) /My Number notification card (for those who have one) / My Number card (for those who have one) /Basic resident registration card (for those who have one)</p>
<p>Moving-out Notification (when moving out of Hachioji)</p>	<p>Before moving out (from about 14 days to the day of moving-out)</p>	<p>Him(her)self or Head of the household</p>	<p>Document(s) proving identity/ Seal registration certificate (for those who have registered one) / Pension book (for Category I insured) / National Health Insurance card (for policyholders) /Long-life Medical Care Insurance Certificate (for policyholders) /Long-term Care Insurance Certificate (for policyholders)</p>
<p>Moving-within-the-City Notification (when moving within Hachioji)</p>	<p>Within 14 days of moving</p>	<p>Him(her)self or Head of the household</p>	<p>All the above except the seal registration certificate/ School enrollment certificate (for those who wish to transfer to another municipal elementary or junior high school) /My Number notification card (for those who have one) /My Number card (for those who have one) / Basic resident registration card (for those who have one)</p>
<p>Change-in-a-Household Notification (when changing the head of a household or combining/separating household units)</p>	<p>Within 14 days of the change</p>	<p>Him(her)self or Head of the household</p>	<p>Document(s) proving identity /National Health Insurance card (for policyholders)</p>

Request a Copy of Resident Certificate (Jumin-hyo)

A proxy letter and relevant documentations are required when someone other than a member of the household.

Requests made by a third party will only be accepted when the purpose is clearly legitimate.

All will be asked to provide document(s) proving identity.

You can request a copy of your and your household member’s resident certificate at any municipal offices throughout the nation.

■ Fee 200 yen / copy

▶ **Service and Mailing Subsection, Civic Affairs Section**

TEL 042-620-7232 / FAX 042-626-2381

Register your Seal / Request a Seal Registration Certificate

You can register your seal at the Civic Affairs Section or branch offices. You may grant a proxy to act on your behalf to do so if there is a compelling reason. All will be asked to provide document(s) proving identity.

■ Eligibility

All who are on the Basic Resident Registration Network (excluding those who are under 15 years of age and adult wards)

■ Registration fee 100 yen

■ How to write a proxy letter

A grantor him(her)self must write a proxy letter with all the following:

- Name/address/date of birth of the agent
- Description of the mandate (registering/unregistering a seal)
- Name/address of the grantor
- Date
- Stamp of to-be-registered /to-be-unregistered seal

■ Upon registering your seal

Only 1 seal can be registered per person

■ Request a seal registration certificate (200 yen /copy)

Requests are accepted at the Civic Affairs Section and branch offices. You (or your agent) will be asked to provide your seal registration card.

Your registered seal itself will not be necessary.

▶ **Service and Mailing Subsection, Civic Affairs Section**

TEL 042-620-7232 / FAX 042-626-2381

Self-Service Certificate Issuing at Convenience Stores

With your My Number card, you can print out municipal certificates at a convenient store that has a multi-copy machine.

■ Printable Certificates

A copy of resident certificate /Seal registration certificate /Municipal and metropolitan

taxation (exemption) certificate (for the latest year) / Certificate of all records on family registry (for all or for a partial members)/ Certified copy of family registry (for all or for a partial members)

■ Available Stores

Seven-Eleven, Lawson, Family Mart, Ministop and all the convenience stores nation wide that have a multi-copy machine.

■ Service Hours

6:30AM-11PM (except for the year-end and New Year holidays and system maintenance days)

▸ Service and Mailing Subsection, Civic Affairs Section

TEL 042-620-7232 / FAX 042-626-2381

▸ Certificate Subsection (Municipal and Metropolitan Taxation (Exemption)

Certificate), Resident Tax Section TEL 042-620-7218 / FAX 042-620-7493

Smartphone Certificate Request Service

With your My Number card, smartphone and credit card, you can request some of the municipal certificates to be delivered to your home (a postal fee applies).

■ Available certificates

A copy of resident certificate /Municipal and metropolitan taxation (exemption) certificate (for the latest year)

▸ Service and Mailing Subsection, Civic Affairs Section

TEL 042-620-7232 / FAX 042-626-2381

▸ Certificate Subsection (Municipal and Metropolitan Taxation (Exemption)

Certificate) , Resident Tax Section TEL 042-620-7218 / FAX 042-620-7493

Expiration date of your My Number card and residence card

The expiration date of your My Number Card is the same as that of your residence card at the time when your My Number card is issued.

When you apply for your residence card renewal, please remember to apply for My Number Card extension before it expires.

	Full Extension	Temporary Extension
For	Those who completed the residence card renewal: apply to extend the expiration date of My Number card to the same date as that of their residence card.	Those who have My Number card that is expected to expire while waiting on the residence card renewal application to be approved: apply to extend the expiration date of My Number card by two months.

New expiration date will be	The same date of the new residence card. *Or the 10th birthday (5th birthday for minors) after the original issuance of the My Number card	Two months after the current expiration date
Who	Him(her)self or legal representatives	Him(her)self or legal representatives
Required documents	Residence card, My Number card	A document proving your residence card renewal status (residence card and other documents if available), My Number card

▶ **Civic Affairs Section My Number Card Call Center**
TEL 042-620-7474/FAX 042-626-2381

My Number Card Application

My Number card contains name, address, date of birth, sex and a facial photo on the face and the Individual Number (My Number) on the back. It also contains IC chip with electronic certificate that allow card holders to use various electronic application services including e-tax and Myna portal.

■ Issuance Fee Free for the first issue and renewal

Replacement Fee 1,000 yen (including electronic certificate replacement fee)

■ Who can apply

All who are on the Basic Resident Registration Network (and legal representatives of U-15 and adult wards)

■ Application methods

Please have your application form ready when applying by following methods.

•By mail

•Online

•At an instant ID photo booths

*Please note that not all the instant ID photo booths offer the My Number card application service.

*The card will not be issued on the very same day in any cases.

*You must provide your facial photo (which is taken within 6 months without a cap/hat in full-face view directly facing the camera in front of a plain background and it should be 3.5 cm width x 4.5 cm height in size).

*If you would like to have your application form re-issued or your facial photo taken, or to receive support on the application process, please visit one of the following section or branch offices.

The Civic Affairs Section of the City Office 1F, Hachioji Station South Exit General/
Asakawa/Yugi/Minamiosawa/Motohachioji/Kitano Branch Office

Tax

Municipal and Metropolitan Inhabitant Tax (Resident Tax)

All official residents as of January 1 of the year are liable to pay Municipal and Metropolitan Inhabitant Tax. Please report your annual financial statement of the previous year regardless of the income amount. You will be asked to provide your My Number and a legal ID when filing a the report.

*if you are qualified for dependent/spouse/disabled/spouse special tax deduction due to your family member who lives abroad, you will be required to provide a document proving the relationship and the money transfer.

No need to make a report if:

-You filed an income tax return (kakutei-shinkoku).

-Your only income source was salary earnings and the figures have been reported to the city by your employer.

-Your only income source was from public pension and the figures have been reported to the city by the Ministry of Health, Labour and Welfare.

If you fail to file the report, your request for Municipal and Metropolitan Inhabitant (Resident) Taxation Certificate, which is necessary when you apply for child allowance, daycare, public housing and visa renewal, will be withheld. Reporting period is from February 1 to March 15 (except for weekends and national holidays) every year. Please contact the Resident Tax Section when leaving your job and leaving Japan for good.

▶ Resident Tax for Individuals Subsection, Resident Tax Section
TEL 042-620-7219・7354/FAX 042-620-7493

Light Motor Vehicle Tax

All who own a registered under 50 cc motorcycle, light motor vehicle (k-car), small-sized special motor vehicle or two-wheeled small-sized motor vehicle on April 1 of the year are liable to pay Light Motor Vehicle Tax.

▶ Light Motor Vehicle Tax Subsection, Resident Tax Section
TEL 042-620-7353/FAX 042-620-7493

Fixed Assets Tax and City Planning Tax

All who own a piece of land and building on January 1 of the year are liable to pay Fixed Assets (Property) Tax and City Planning Tax. The Fixed Assets tax also applies to assets (depreciable assets) for commercial use.

▶ **General Affairs Subsection, Property Tax Section**

TEL 042-620-7251 / FAX 042-627-7493

▶ **Land Subsection, Property Tax Section**

TEL 042-620-7222, 7355 / FAX 042-627-7493

▶ **Buildings Subsection, Property Tax Section**

TEL 042-620-7223, 7356 / FAX 042-627-7493

▶ **Depreciable Assets Subsection, Property Section**

TEL 042-620-7221 / FAX 042-627-7493

Inheritance Registration

Registration of inheritance has become compulsory since April 1, 2024.
Please contact the Tokyo Legal Affairs Bureau for the detail.

▶ **Tokyo Legal Affairs Bureau Helpline TEL 03-5318-0261**

How to Pay Taxes

If you would like to make payment by cash, please visit the City Office, a branch office, bank, post office or convenience store with your payment slip (nofu-sho). Cashless payment methods are available for you to pay your taxes anywhere and anytime with your smartphone or PC. Please visit the city's website for the detail. If you would like to set up an automatic payment with your bank account, please apply at the Insurance Tax Payment Section (City Office 2F), a branch office, bank or post office with your passbook, ATM card and bank seal (inkan). You can also set it up online. Please visit the city's website for the detail. With the automatic payment method, your tax is withdrawn automatically from your bank account on each due date.



▶ **Tax Payment Section TEL 042-620-7224 / FAX 042-626-4640**

Multilingual Information Sheet at the Tax Certificate Service Counter

Multilingual information sheets (English, Chinese, Korean and Spanish) are available at the tax certificate service counter for non-Japanese speakers.

▶ **Tax Certificate Subsection, Resident Tax Section**

TEL 042-620-7218 / FAX 042-620-7493

Requesting a Tax Certificate

You can request various tax certificates at the Resident Tax Section. For the latest Municipal and Metropolitan Inhabitant Taxation (Exemption) Certificate, you can print it out at a convenience store or request a copy online. Please see the page 20 for the detail.

▶ **Tax Certificate Subsection, Resident Tax Section**

TEL 042-620-7218 / FAX 042-620-7493

National Pension

Joining the National Pension System

The National Pension is a public pension system which provides supports for retirement, disabilities due to accident, householder's death and more. All registered residents aged 20 to 59 years are required to join the system.

▶ **National Pension Subsection, Insurance and Pension Section**

TEL 042-620-7238 / FAX 042-626-8421

Premium Exemptions

■ Legal Exemption

Persons who are on basic disability pension or public assistance (excluding international residents) are eligible.

■ Exemption/Payment Postponement

Lower income households may be qualified to be full or partial exempt from the premium payments.

Postponement may be granted for those who are under 50 years old.

■ Special Exemption for Students

Students who are studying at eligible schools and have income lower than the income cap are eligible.

■ Lump-Sum Withdrawal Payment

International residents who have made payment for national or social pension for more than a set period of time and left Japan with losing the qualification of Japanese pension may claim the Lump-Sum Withdrawal Payment up to 2 years after losing Japanese residency.

*Please visit the Japan Pension Service website for the detail.

■ International Social Security Agreement

International Social Security Agreement has been concluded to eliminate dual social security taxation and to avoid wasting paid contribution payments. Under the agreement a period of enrollment in Japanese pension is regarded as that of a country that concludes the agreement with Japan to fill a gap for one's coverage (aggregation of coverage periods).

*Please visit the Japan Pension Service website for the detail.

*Japan Pension Service website

(The website offers National Pension Guidebook in 14 languages including English, Chinese, Korean.)



▶ **National Pension Subsection, Insurance and Pension Section**

TEL 042-620-7238 / FAX 042-626-8421

National Health Insurance

Joining the National Health Insurance System

■ Eligibility

National Health Insurance (NHI) system serves to reduce policyholders' medical expenses in case of an illness or injury. It is operated by tax paid by policyholders and subsidies from national and metropolitan government. All residents are required to be enrolled in NHI except: Policyholders are provided with an insurance card.

- Social health insurance policy holders and their dependents
- Those who are on public assistance
- Foreign nationals staying Japan for less than 3 months or with short-term visas

■ How to join

Visit the Insurance and Pension Section of the City Office 1F (Civic Affairs Section if you are joining/withdrawing due to moving in/out) to register within 14 days of becoming eligible/ineligible.

■ NHI card renewal

If the expiration date of your NHI card is the following day of the expiration date of your residence card, please make sure to apply for renewal of the insurance card when you renew your residence card. You can apply for the NHI renewal from the following day on which your residence card renewal was approved.

▶ **Tax Qualification Subsection, Insurance and Pension Section**

TEL 042-620-7236 / FAX 042-626-8421

■ NHI card renewal

If the expiration date of your NHI card is the following day of the expiration date of your residence card, please make sure to apply for renewal of the insurance card when you renew your residence card. You can apply for the NHI renewal from the following day on which your residence card renewal was approved.

▶ **Tax Qualification Subsection, Insurance and Pension Section**
TEL 042-620-7236 / FAX 042-626-8421

NHI Tax Exemption

You may be eligible for tax exemption when your income decreases substantially due to a disaster (e.g. property damage), job loss, illness, injury and other circumstances.

▶ **Tax Qualification Subsection, Insurance and Pension Section**
TEL 042-620-7236 / FAX 042-626-8421

How to Pay Taxes

If you would like to make payment by cash, please visit the City Office, a branch office, bank, post office or convenience store with your payment slip (nofu-sho). Cashless payment methods are available for you to pay your taxes anywhere and anytime with your smartphone or PC. Please visit the city's website for the detail.



If you would like to set up an automatic payment with your bank account, please apply at the Insurance Tax Payment Section (City Office 2F), a branch office, bank or post office with your ass book, ATM card and bank seal (inkan). You can also set it up online. Please visit the city's website for the detail. With the automatic payment method, your tax is withdrawn automatically from your bank account on each due date.



▶ **Tax Payment Section TEL 042-620-7224 / FAX 042-626-4640**

National Health Insurance Tax Payment Certificate

Tax payers can apply for a National Health Insurance Tax Payment Certificate at the Resident Tax Section.

▶ **Tax Certificate Subsection, Resident Tax Section**
TEL 042-620-7218 / FAX 042-620-7493

When Seeing a Doctor

Provide your NHI card at a medical facility. Please note that you are liable to cover your contribution.

► **Benefits Subsection, Insurance and Pension Section**

TEL 042-620-7235 / FAX 042-626-8421

What NHI Does Not Cover

■ NHI benefits will not be granted in the following cases:

- Self-pay healthcare and private or semi-private room charges during hospitalization
- Health examinations and vaccinations
- Cosmetic surgeries and orthodontic works
- Normal pregnancy checkups and vaginal delivery
- Work-related illness or injury, etc.

■ NHI benefits may be limited in the following cases:

- Injury or illness due to a crime or suicide
- Injury due to a fight or alcohol intake
- Failure to follow doctor's instructions, etc.

► **Benefits Subsection, Insurance and Pension Section**

TEL 042-620-7235 / FAX 042-626-8421

5. Welfare/ Health/ Medical Care/ Childcare

For Your Health

Health Consultation at Public Health Center

In order to ensure healthy lives for all at all ages, Public Health Center conducts following consultations.

- Consultation on early intervention and developmental support for children need professional help
- Consultation on home care for patients of intractable disease and their family
- Mental health consultation with a public health nurse
- Psychiatrist consultation (appointmen required)

▶ **Health Measures Section, Public Health Center**

TEL 042-645-5196/FAX 042-644-9100

Medical Checkups/ Cancer Screening

The city subsidizes various checkups and screenings. Persons who are offered similar medical checkups and screenings at workplace are not eligible for the benefit. Please check the municipal newsletter “Koho Hachioji” or the Medical Screening Guide for details including eligible periods.

▶ **Adult Medical Checkup Section**

TEL 042-620-7428/FAX 042-621-0279

Countermeasures against Infectious Disease/ Tuberculosis

Infectious disease and tuberculosis consultations and recuperation support are available.

▶ **Health Measures Section, Public Health Center**

TEL 042-645-5195/FAX 042-644-9100

Counter Measures against AIDS/STDs

The city offers HIV (Human Immunodeficiency Virus) and syphilis testing. Consultations on HIV and STDs are also available.

■ **HIV/ Syphilis Testing** (confidential/free)

HIV and syphilis testing may be provided at the same time. Testing is available during 1:30PM-3:30PM on Wednesdays (closed on national holidays). (Appointment required.)

The test results will be ready on Wednesday of the following week.

▶ **Health Measures Section, Public Health Center**
TEL 042-645-5195 / FAX 042-644-9100

Medical Helpline

▶ **Medical Safety Support Center (Public Health Center) TEL 042-645-5118**

■ Hours

Monday-Friday (closed on national holidays) : 8:30AM -12PM / 1PM-5PM

*Multilingual helplines are available as follows.

▶ **Tokyo Metropolitan Medical Institution Information Service “Himawari”**

TEL 03-5285-8181

The center provides information on Japanese medical institutions and medical system in foreign languages.

■ Hours Everyday 9AM-8PM

■ Languages English/ Chinese/ Korean/ Thai/ Spanish

▶ **AMDA International Medical Information Center TEL 03-6233-9266**

The center’s medical consultation service in Easy Japanese includes information service to find hospitals and clinics with foreign language speaking staff.

■ Hours Monday-Friday 10AM-4PM

Childbirth/Child-Rearing

Child-Rearing Support Guidebook

This guidebook provides a wide range of information on child-rearing and parenting including support for pregnancy and childbirth, information on daycare centers and kindergartens, consultation services, and child-rearing plazas for parents and children. The guidebook is available in nine languages (English, Korean, Traditional Chinese, Simplified Chinese, Thai, Portuguese, Spanish, Indonesian, and Vietnamese) with the multilingual e-book app "Catalog Pocket." Scan the matrix barcode on the right to read the guidebook with Catalog Pocket.



▶ **Children's Happiness Section TEL 042-620-7391 / FAX 042-627-7776**

Pregnancy Report/ Maternal and Child Health Handbook

When your doctor approves your pregnancy, please submit pregnancy report to Health & Welfare Centers, the Civic Affairs Section of the City Office 1F or branch offices. The Maternal and Child Health Handbook will be issued to you. Pregnancy consultation service is available at the Health & Welfare Centers and a small gift package called “Hachi★Baby

Gift” will be given to all who received a consultation.

Fourteen prenatal checkup tickets, one prenatal cervical cancer screening ticket, four ultrasound test tickets, one newborn hearing screening ticket and two postnatal health checkup tickets will be issued when you submit the report. With those tickets, you can receive subsidies on your checkups, screening, and test fees. The detailed amounts of those subsidies are indicated on each ticket. For those with a multiple-pregnancy will be provided with two additional ultrasound test tickets (total of six tickets) at the pregnancy consultation. Maternal and Child Health Handbook is available in 10 languages (English, Spanish, Portuguese, Chinese, Korean, Thai, Tagalog, Indonesian, Vietnamese and Nepali).

▶ **Oyoko Health & Welfare Center**

TEL 042-625-9200 / FAX 042-627-5887

▶ **Higashi Asakawa Health & Welfare Center**

TEL 042-667-1331 / FAX 042-667-7829

▶ **Minamiosawa Health & Welfare Center**

TEL 042-679-2205 / FAX 042-679-2214

In-Hospital Midwifery Care

For persons who cannot afford childbirth at a clinic or a hospital, the city subsidizes a part of fees at a designated facility. Income must be below certain established limits.

▶ **Single Parent Support Subsection, Child Welfare Service Section**

TEL 042-620-7362 / FAX 042-621-2711

*If you are on a public assistance program, please consult with your case worker of the First or Second Regional Social Welfare Section.

Medical Expense Subsidy for Specific Pediatric Chronic Diseases

Medical Expense Subsidy pays for a part of the medical fees when children with a chronic disease receive medical treatments.

▶ **Public Health Center Health Measures Section**

TEL 042-645-5162 / FAX 042-644-9100

Well-Baby Visit

A home visiting instructor or a public health nurse, to whom you can address your concerns and ask questions, visits all families with new born babies. Please receive an application form to receive a gift package during the visit.

- ▶ **Oyoko Health & Welfare Center**
TEL 042-625-9200 / FAX 042-627-5887
- ▶ **Higashi Asakawa Health & Welfare Center**
TEL 042-667-1331 / FAX 042-667-7829
- ▶ **Minamiosawa Health & Welfare Center**
TEL 042-679-2205 / FAX 042-679-2214

Infant Checkup

List of Checkups

- 3 - 4 Month Checkup
- 6 - 7 Month / 9 - 10 Month Checkup (at designated medical institutions)
- 18 Month Checkup
- 36 Month Checkup

- ▶ **Oyoko Health & Welfare Center**
TEL 042-625-9200 / FAX 042-627-5887
- ▶ **Higashi Asakawa Health & Welfare Center**
TEL 042-667-1331 / FAX 042-667-7829
- ▶ **Minamiosawa Health & Welfare Center**
TEL 042-679-2205 / FAX 042-679-2214

Vaccination for Children

The city sends vaccination reminders to parents and guardians of applicable children. The reminders are mailed out in the month when a child turns two months old for Rotavirus, Hepatitis B, Haemophilus influenza type B, Pediatric pneumococcal, the 4-in-1 (diphtheria/tetanus/pertussis/polio), Tuberculosis (BCG). Reminders are mailed in the applicable year's birth month for MR first term, Varicella, Mumps first term, Japanese encephalitis first and second term and the 2-in-1 (diphtheria/ tetanus) second term and in April of the applicable year for MR second term and Mumps second term. For Human Papillomavirus vaccine, a reminder is sent to girls in grade 6 and 10 in April. Please read each reminder through, make an appointment with a designated medical institution and have your child vaccinated for all vaccines included in the municipal vaccination program. Vaccination screening forms are available at designated medical institutions.

- ▶ **Public Health Center Health Affairs Section**
TEL 042-645-5102 / FAX 042-644-9100

Postpartum Care Program

Midwifery care such as breastfeeding and childcare is available for mothers and newborns. Please contact the Health and Welfare Center to make an appointment.

- ▶ **Oyoko Health & Welfare Center**
TEL 042-625-9200 / FAX 042-627-5887
- ▶ **Higashi Asakawa Health & Welfare Center**
TEL 042-667-1331 / FAX 042-667-7829
- ▶ **Minamiosawa Health & Welfare Center**
TEL 042-679-2205 / FAX 042-679-2214

First-Birthday Support Program

Those who answer a questionnaire on current child-rearing situation for 12 month old children are provided with related information, consultation support and a child-rearing support voucher.

- ▶ **Oyoko Health & Welfare Center**
TEL 042-625-9200 / FAX 042-627-5887
- ▶ **Higashi Asakawa Health & Welfare Center**
TEL 042-667-1331 / FAX 042-667-7829
- ▶ **Minamiosawa Health & Welfare Center**
TEL 042-679-2205 / FAX 042-679-2214

Multiple-Birth Family Support (Transportation Benefit)

A transportation support package is provided to those families with multiple children under the age of three after an interview.

- ▶ **Oyoko Health & Welfare Center**
TEL 042-625-9200 / FAX 042-627-5887
- ▶ **Higashi Asakawa Health & Welfare Center**
TEL 042-667-1331 / FAX 042-667-7829
- ▶ **Minamiosawa Health & Welfare Center**
TEL 042-679-2205 / FAX 042-679-2214

Baby Flat (Baby Nursing Rooms)

Baby Flats with changing tables and nursing areas are open for all parents and babies.

- ▶ **Children's Happiness Section** **TEL 042-620-7391 / FAX 042-627-7776**

Daycare Programs/Early Childhood Education

Daycare Centers

Daycare centers provide daycare services for parents and guardians who are unable to take care of their children due to work, illness, and other reasons.

▶ **Preschool Section TEL 042-620-7369/FAX 042-621-2711**

Kindergarten

Kindergartens are educational institutions that provide early childhood education for children aged three to five. All kindergartens in Hachioji are private. Please contact individual kindergartens for inquiries on enrollment.

▶ **Individual Kindergartens or
Preschool Section TEL 042-620-7248/FAX 042-621-2711**

Certified Children Center (Nintei Kodomoen)

Certified Children Centers, which have both features of kindergarten and daycare center, contribute to local child-rearing by providing early childhood education and daycare services.

▶ **Preschool Section TEL 042-620-7248/FAX 042-621-2711**

Certified Daycare Center (Ninsho Hoikujo)

Certified Daycare Centers are certified by Tokyo Metropolitan Government under qualifications of being accessible for pick-up and drop-off of children and their extended service hours. Subsidies are available for registered Hachioji residents who use their services.

▶ **Preschool Section TEL 042-620-7248/FAX 042-621-2711**

Family Child Care Home

Family Child Care Homes provide care for children of 0-2 years old, with a maximum of five children under a family-like environment.

▶ **Preschool Section TEL 042-620-7248/FAX 042-621-2711**

Small-Scale Child Care

Small-Scale Child Care provides care for small number of children (maximum of 6-19) of 0-2 years old.

▶ **Preschool Section TEL 042-620-7248/FAX 042-621-2711**

On-Site Child Care

Local employers offer child care program for their employees and local children of 0 to 2 years.

▶ **Preschool Section TEL 042-620-7248/FAX 042-621-2711**

Temporary Day Care Service

In case nursery care at home becomes difficult temporarily due to work, injury, nursing care, illness, ceremonial occasions, parental fatigue and other reasons, temporary day care service is available at daycare centers for a fee.

▶ **Preschool Education and Childcare Promotion Section
TEL 042-620-7447/FAX 042-621-2711**

Sick and Convalescent Child Daycare Service

Daycare services for sick and convalescent child are available for a fee for parents and guardians with a child who is older than 57 days and younger than 3rd elementary grade in case nursery care at home becomes difficult temporarily due to work and other reasons. (Users must register with the city in advance and provide medical certificate issued by a physician on the day of use.)

▶ **Preschool Section TEL 042-620-7248/FAX 042-621-2711**

Family Support Center

This municipal mutual support childcare system is functioning by registered members who are willing to help other members who are seeking help. The center manages registrations and matching of members based on their needs. Registration is required.

▶ **Family Support Center Hachioji
(Children and Family Support Center, Create Hall B1F)
TEL 042-648-2157/FAX 042-656-8226**

Short Stay: Twilight Stay

Day care services are provided for parents when they are not available to care for their children at home during and overnight due to their illness, childbirth, work, parenting fatigue and other reasons.

▶ **Children and Family Support Center (Create Hall B1F)**
TEL 042-656-8225/FAX 042-656-8226

Children and Youth Support Center/After-School Daycare Center

Children and Youth Support Center

Children's Halls are for every child aged between 0 and 18.

▶ **Children and Juvenile Section TEL 042-620-7435/FAX 042-627-7776**

After-School Daycare Center "Gakudo-Hoikujo"

After-school daycare centers provide daycare services for elementary school students whose parents are not home due to illness, work and various other reasons after school.

▶ **After School Child Support Section TEL 042-620-7246/FAX 042-649-6094**

Benefits and Allowances for Children

Child Allowance "Jido-Teate"

Child Allowance is paid to parents and guardians who are raising a child below junior high school age (the allowance is paid until March after the child's 15th birthday). Income must be below certain established limits (three categories depending on income: "child allowance granted," "special benefit granted," or "not eligible"). Both parent/guardian and child must have a long-term visa to be qualified.

▶ **Child Welfare Services Section TEL 042-620-7368/FAX 042-621-2711**

Special Child-Rearing Allowance "Tokubetsu-Jido-Fuyo-Teate"

Special Child Rearing Allowance is paid to parents and guardians who take care of a child who is under 20 years old and with disabilities: Physical Disability Certificate (Shintai-Shogaisha-Techo) class 1, 2 or 3 or Intellectual Disability Certificate (Ai-no-Techo) class 1, 2 or 3. Income must be below certain established limits.

▶ **Welfare for Disabled Section TEL 042-620-7245/FAX 042-623-2444**

**Medical Expense Subsidy for Infants, Toddlers and Preschool Children
("Maru-Nyu" Medical Certificate)**

Medical Expense Subsidy pays for medical fees (not including food expense deductible during hospitalization) when infants, toddlers and preschool children receive medical treatments using health insurance. The certificate is valid until March 31 after the sixth birthday. Although there is no certain established limit of income for this program, applicants must provide their income statement.

▶ **Child Welfare Services Section TEL 042-620-7368/FAX 042-621-2711**

**Medical Expense Subsidy for Children Attending Compulsory Education
("Maru-Ko" Medical Certificate)**

Medical Expense Subsidy pays for hospital and pharmacy charges (not including food expense deductible during hospitalization) when elementary and junior high school children receive medical treatments using health insurance. The certificate is valid from April 1 after the sixth birthday until March 31 after the 15th birthday. For hospital visit, certificate holders are liable to pay 200 yen deductible. Although there is no certain established limit of income for this program, applicants must provide their income statement.

▶ **Child Welfare Support Section TEL 042-620-7368/FAX 042-621-2711**

**Medical Expense Subsidy for High School Aged Children
("Maru-AO" Medical Certificate)**

Medical Expense Subsidy pays for hospital and pharmacy charges (not including food expense deductible during hospitalization) when high school aged children (from April 1 after the 15th birthday until March 31 after the 18th birthday) receive medical treatments using health insurance. For hospital visit, certificate holders are liable to pay 200 yen deductible. The same income limit with the child allowance program applies. The income limit will be removed from April, 2024.

▶ **Child Welfare Support Section TEL 042-620-7368/FAX 042-621-2711**

Consultations/Fureai Plaza and Playground for Children & Parents

Children and Family Support Center

Professional consultation services are available for children under 18 years old and the family. Consultation hours are from 9AM to 7PM (to 5PM on Saturdays).

■ Closed on the first Tuesday of the month (the second Tuesday if the first Tuesday falls on a national holiday), Sundays, national holidays and the Year-end and New Year holidays

▶ **The Create Hall, 5-6 Azuma-cho, B1F**
TEL 042-656-8225 / FAX 042-656-8226

Regional Children and Family Support Center

Professional consultation services are available for children under 18 years old and the family. Consultation hours are from 9AM to 5PM.

■ Closed on Sundays, national holidays and the Year-end and New Year holidays

▶ **Regional Children and Family Support Center Ishikawa**

481 Ishikawa-machi (Ishikawa Branch Office 2F)

TEL 042-648-0040 / FAX 042-648-0028

▶ **Regional Children and Family Support Center Minamiosawa**

2-17-15 Minamiosawa TEL 042-678-3100 / FAX 042-678-3102

▶ **Regional Children and Family Support Center Higashiasakawa**

551-1 Higashi Asakawa-machi TEL 042-661-0072 / FAX 042-661-0089

Playground for Children & Parents "Oyako-Tsudoi-no-Hiroba"

Playgrounds for children and parents are open for around 0-3 year old children and parents.

■ Closed on Sundays, national holidays, the Year-end and New Year holidays (Kurichan plaza is open on Sundays and national holidays)

■ Hours Please inquire each facility.

▶ **Playground for Children and Parents Azumacho (Kurichan plaza)**

The Create Hall, 5-6 Asahi-cho, 1F TEL 042-649-5929

▶ **Playground for Children and Parents Tate**

156 Tate-machi (Tate Branch Office 2F) TEL 042-665-5051

▶ **Playground for Children and Parents Ishikawa**

481 Ishikawa-machi (Ishikawa Branch Office 2F) TEL 042-649-5211

▶ **Playground for Children and Parents Minamino**

6-1-1 Minamino TEL 042-683-0078

- ▶ **Playground for Children and Parents Minamiosawa (Ohisama plaza)**
2-16 Minamiosawa TEL 042-670-9299
- ▶ **Playground for Children and Parents Motohachioji (Pokapoka plaza)**
419-1 Dairakuji-machi (Motohachioji Branch Office 2F) TEL 042-649-6332
- ▶ **Playground for Children and Parents Asahicho (Yume Kids)**
The CELEO Hachioji North Wing, 1-1 Asahi-cho, 6F TEL 042-686-3356
- ▶ **Playground for Children and Parents Horinouchi (Cache Cache)**
The Kaneko Sports Horinouchi bldg., 3-29-16 Horinouchi, 1F
TEL 042-670-9190
- ▶ **Playground for Children and Parents Nishi Hachioji (San San plaza)**
The Chatelet Nishi-Hachioji, 3-16-20 Sanda-machi, 1F
TEL 042-673-5688
- ▶ **Playground for Children and Parents Narahara (Pao Pao)**
The Iwasaki bldg., 539-3 Narahara-machi, 1F TEL 042-621-0822
- ▶ **Playground for Children and Parents Owada (Kotokoto plaza)**
The SYOJI bldg., Owada-machi 5-10-2, 2F TEL 042-649-5785

For Single Parent Families

Child Rearing Allowance “Jido-Fuyo-Teate”

Child Rearing Allowance is paid to father, mother or guardian of single parent family (and two-parent families with a severely disabled parent) until the end of March after the child's 18th birthday (until the 20th birthday for children with disabilities.) Income must be below certain established limits.

▶ **Child Welfare Services Section TEL 042-620-7368 / FAX 042-621-2711**

Child Raising Allowance “Jido Ikusei Teate”

Child Raising Allowance is paid to father, mother or guardian of single parent family (and two-parent families with a severely disabled parent) until the end of March after the child's 18th birthday. Income must be below certain established limits.

▶ **Child Welfare Services Section TEL 042-620-7368 / FAX 042-621-2711**

Medical Expense Subsidy for Single-Parent Families ("Maru-Oya" Medical Certificate)

This Medical Expense Subsidy pays for a part of medical fees when a child, father, mother or guardian of single parent families (and two-parent families with a severely disabled parent) receives medical treatments using health insurance. The subsidy supports a single parent family until the end of March after the child's 18th birthday (until the 20th birthday for a child with disabilities.) Income must be below certain established limits.

▶ **Child Welfare Support Section TEL 042-620-7368/FAX 042-621-2711**

Single Parent Employment and Independence Support Center

The center provides support for single parent to become financially independent by assisting them in finding a job and offering upskilling training courses.

▶ **Child Welfare Support Section TEL 042-620-7300/FAX 042-621-2711**

Support for Gaining an Accredited Qualification

In order to improve financial capabilities of single parent households, the city provides support for them to gain an accredited qualification. Income must be below certain established limit.

▶ **Child Welfare Support Section TEL 042-620-7300/FAX 042-621-2711**

Chore Service for Single Parent Families

Chore service is available for single parent who need help with basic everyday housework due to work and other reasons. Those who have been a single parent for 2 years or less with a child who is junior high school age or younger are eligible for the service. Eligibility continues after 2 years of being a single parent as long as the child is elementary school age or younger. The service is provided for free for those who have income below certain established limits.

▶ **Child Welfare Services Section TEL 042-620-7300/FAX 042-621-2711**

Welfare Fund Loan for Mother/Father and Child

A father or mother of single parent families with a child under 20 years old can borrow money for tuition, moving, etc. without interest. A guarantor may be required.

▶ **Child Welfare Services Section Telephone Consultation**

TEL 042-620-7362 / FAX 042-621-2711

Repayment TEL 042-620-7300 / FAX 042-621-2711

Water and Sewerage Bill Waiver

Policyholders who receive Child Rearing Allowance are eligible for water and sewerage basic service fee waiver upon request.

▶ **Bureau of Waterworks Tokyo Metropolitan Government Tama Customer Service Center**

From landline phones, call 0570-091-100 (Navi-dial)

From cell phones, call 042-548-5110 or the above number / FAX 042-548-5115

Transportation Ticket Discount

JR offers discounted commuter pass fares for members of a household that receives Child Rearing Allowance. Toei Transportation offers one free pass for those households.

▶ **Child Welfare Service Section TEL 042-620-7368 / FAX 042-621-2711**

Certificates for People with Disabilities

**Physical Disability Certificate/Intellectual Disability Certificate
(Ai-no-Techo)**

Presentation of the certificate allows persons who have intellectual disability or disabilities in upper and lower limbs, main body, sight, hearing, balance, voice, language and speech, mastication, heart, kidney, respiratory, liver, bladder, rectum, small intestine, immunity function to receive various supports.

▶ **Welfare for Disabled Section TEL 042-620-7245 / FAX 042-623-2444**

Mental Disability Welfare Certificate

This certificate verifies that holders have certain disabilities and allows them to receive various supports as needed.

▶ **Welfare for Disabled Section TEL 042-620-7245 / FAX 042-623-2444**

Medical Expense Subsidies for People with Disabilities

Medical Expense Subsidy for People with Disabilities (“Maru-Sho” Medical Certificate)

Health insurance policyholders who are under 65 years old and provided with Physical Disability Certificate Class 1 or 2 (1, 2 or 3 for internal dysfunctions in heart, kidney, liver, respiratory organs, bladder, rectum, small intestine and immune system); Intellectual Disability Certificate (Ai-no-Techo) class 1 or 2; or Mental Disability Welfare Certificate Class 1 are eligible for this subsidy. The subsidy pays for a part of medical fees when they receive medical treatments using health insurance. Income must be below certain established limits.

▶ **Welfare for Disabled Section TEL 042-620-7245/FAX 042-623-2444**

Independence Support Medical Treatment (Physical Rehabilitation)

When Physical Disability Certificate holders aged 18 years and over seek medical treatment including a surgery for disabilities listed on the certificate and its recovery is prospected, the medical fee is partly subsidized.

▶ **Welfare for Disabled Section TEL 042-620-7366/FAX 042-623-2444**

Independence Support Medical Treatment (Physical Rehabilitation for Children)

Subsidies on medical treatment fees to reverse congenital disabilities of the under 18 year old children are available with an approval of a physician of designated medical facilities.

▶ **Health Measures Section, Public Health Center
TEL 042-645-5162/FAX 042-644-9100**

Independence Support Medical Treatment (Psychiatric Rehabilitation)

The subsidy pays for a part of psychiatric rehabilitation fees at medical institutions.

▶ **Welfare for Disabled Section TEL 042-620-7245/FAX 042-623-2444**

Bronchial Asthma caused by Air Pollution

Non-smokers who have been living in Tokyo for more than one year (6 months for children under 3 years old) and diagnosed with an air pollution related illness (bronchial asthma, chronic bronchitis, asthmatic bronchitis or emphysema) are eligible for the medical subsidy. A new application is only accepted from persons under 18 years old.

Allowances for People with Disabilities

Allowances	
Allowance	For
Special Child Rearing Allowance “Tokubetsu-Jido-Fuyo-Teate”	Parent/guardian of a child who are under 20 years old and applicable to 1, 2 or 3 (income must be below certain established limits) 1. Physical Disability Certificate Class 1, 2 or 3 (Individuals with a class 4 lower limb disability may be eligible in some cases.) 2. Intellectual Disability Certificate (Ai-no-Techo) Class 1, 2 or 3 3. Internal dysfunctions/mental disabilities
Child Raising Allowance (Disability Allowance) “Jido-Ikusei-Teate”	Parent/guardian of a child who are under 20 years old and applicable to either one of the following (income must be below certain established limits) 1. Physical Disability Certificate Class 1 or 2 2. Intellectual Disability Certificate (Ai-no-Techo) Class 1, 2 or 3 3. Cerebral palsy/progressive muscle atrophy 4. Receiving Special Child Rearing Allowance due to intellectual disabilities *Please inquire if receiving Class 1 Special Child Rearing Allowance due to physical disabilities.
Severe Disability Allowance “Judo-Shinshin-Shogaisha-Teate”	Persons who are under 65 years old, need extensive professional care and applicable to 1, 2 or 3 (income must be below certain established limits) 1. Persons who suffer from severe intellectual disabilities and psychological symptoms and need extensive care 2. Suffering from both severe intellectual and physical disabilities 3. Poor sitting posture due to severe upper and lower limb dysfunctions
Disability Welfare Allowance “Shinshin-Shogaisha-Fukushi-Teate”	Persons who are aged between 20 and 64 years and applicable to 1, 2 or 3 (income must be below certain established limits) 1. Physical Disability Certificate Class 1 or 2 2. Intellectual Disability Certificate (Ai-no-Techo) Class 1, 2 or 3 3. Cerebral palsy/progressive muscle atrophy
Special Disability Allowance “Tokubetsu-Shogaisha-Teate”	Persons aged 20 years and over who are applicable to 1 or 2 and need special extensive care for daily activities (income must be below certain established limits) 1. Physical Disability Certificate Class 1 or 2 and Intellectual Disability Certificate (Ai-no-Techo) Class 1 or 2 2. Persons with mental disabilities or diseases equivalent to 1
Disability Welfare Allowance for Children “Shogaiji-Fukushi-Teate”	Persons under 20 years old who are applicable to 1, 2 or 3 and need special extensive care for daily activities (income must be below certain established limits) 1. Physical Disability Certificate Class 1 or 2 2. Intellectual Disability Certificate (Ai-no-Techo) Class 1 or 2 3. Persons with mental disabilities or diseases equivalent to 1 or 2
Welfare Allowance for Patients of Specific Diseases “Tokutei-Shippei-Kanja-Fukushi-Teate”	Medical Certificate for Certain Medical Expense (intractable disease) or “Maru-To” Medical Certificate holders under 65 years old who suffer from certain diseases designated by city (income must be below certain established limits)

- ▶ **Welfare for Disabled Section TEL 042-620-7245/FAX 042-623-2444**
- ▶ **Child Welfare Service Section for Child Raising Allowance (Disability Allowance) TEL 042-620-7368/FAX 042-621-2711**

Other

Contact the Welfare for Disabled Section for other support program, allowances and welfare services for people with disabilities.

- ▶ **Welfare for Disabled Section TEL 042-620-7245/FAX 042-623-2444**

Long-term Care Insurance

All the residents aged 40 years and over are liable to pay the insurance premium. When a policyholder is qualified for care, 70, 80 or 90% of the expense is covered by the insurance.

Insurance Certificate (Insurance Card)

For persons aged 65 years and over (the first degree insured) an insurance card is issued on 65th birthday or on a day when a person becomes newly qualified due to moving in to the city. For persons aged between 40 and 64 years (the second degree insured), an insurance card is issued when a person joins a health insurance system and is qualified for care due to certain diseases (16 kinds).

- ▶ **Long-term Care Insurance Section TEL 042-620-7415/FAX 042-620-7418**

Insurance Premium

The Long-term Care Insurance system is operated by insurance premium paid by policy holders. All residents aged 40 years and over are liable to pay insurance premium determined according to one's income.

- ▶ **Long-term Care Insurance Section TEL 042-620-7415/FAX 042-620-7418**

Long-Term Care Qualification Request

Before policyholders can use services provided by Long-term Care Insurance system, qualification request is required in order to determine classification of care. Request is accepted at the Senior Citizen Welfare Section, branch offices and Senior Consultation Centers (Community Support Centers).

- ▶ **Senior Citizen Welfare Section** TEL 042-620-7420/FAX 042-624-7720
- ▶ **Long-term Care Insurance Section** TEL 042-620-7414/FAX 042-620-7418

Using Services Provided by Long-Term Care Insurance System

Services of the long-term care insurance are given based on an individual “care plan (nursing care service plan)”. Those qualified for “yo-kaigo (requiring nursing care)” has to have a designated home care support service provider while those qualified for “yo-shien (requiring support)” has to have a senior consultation center (koreisha-anshin-sodan center) to create a plan.

- ▶ **Long-term Care Insurance Section** TEL 042-620-7416/FAX 042-620-7418

Partial Exemption from Meal Cost/Residence Fees

Meal cost and residence fees at Long-term Care Insurance facilities and short-term stay services are partially exempted for persons whose household and spouse are both qualified for exemption from paying municipal tax and bank account balance is below certain limit. Application is accepted at the Senior Citizen Welfare Section and Hachioji Station South Exit General Branch Office.

- ▶ **Long-term Care Insurance Section** TEL 042-620-7416/FAX 042-620-7418

Partial Exemption from Fees for Low Income Policyholders

All policyholders have obligations to pay copayment when they use services provided by Long-term Care Insurance system; however, the copayments are reduced for low income policyholders. Income and bank account balance must be below certain established limits. Facilities and services are limited to be qualified for the partial exemption. Applications are accepted at the Senior Citizen Welfare Section and Hachioji Station South Exit General Branch Office.

- ▶ **Long-term Care Insurance Section** TEL 042-620-7416/FAX 042-620-7418

For Seniors

Influenza Vaccination

When persons aged 65 years or older and persons aged between 60 and 64 on the day of the inoculation with heart/ kidney/respiratory/immune system disorder, which is equivalent to Physical Disability Certificate class 1, receive flu vaccine, a part of the fee is subsidized. Visit a local medical institution to receive an inoculation.

▶ **Public Health Center Health Affairs Section**
TEL 042-645-5102/FAX 042-644-9100

Pneumococcal Conjugate Vaccination

The subsidy pays for a partial cost of the first Pneumococcal Conjugate Vaccine inoculation for persons aged 65, 70, 75, 80, 85, 90, 95 and 100 years of age as of the end of the applicable fiscal year and persons aged between 60 and 64 as of the end of the applicable fiscal year, with heart/ kidney/respiratory disorder, which is equivalent to Physical Disability Certificate class 1. Visit a local medical institution for to receive an inoculation.

▶ **Public Health Center Health Affairs Section**
TEL 042-645-5102/FAX 042-644-9100

Shingles (Herpes Zoster) Vaccination

A part of the cost of the vaccination will be subsidized to those who are 50 years of age or older on the day of vaccination and have not been vaccinated with this vaccine at public expense. Visit a local medical institution for to receive an inoculation.

▶ **Public Health Center Health Affairs Section**
TEL 042-645-5102/FAX 042-644-9100

Financial Support on Diaper Purchase for Seniors at Home

Financial support is available on purchase of adult diapers and pads for persons aged 65 years and older living at home and qualified for yo-kaigo (requiring nursing care) level 1 and up and whose entire household is exempted from resident tax (municipal inhabitant tax). The maximum purchase amount is limited to 4,400 yen and service users are liable to pay 20% of the cost. Application is accepted at the Senior Citizen Welfare Section, the Hachioji Station South Exit General/ Asakawa/ Yugi/ Motohachioji/ Kitano/ Minamiosawa Branch Office and the Senior Consultation Centers (Community Support Centers).

▶ **Senior Citizen Welfare Section TEL 042-620-7420/FAX 042-624-7720**

Home Renovation for Senior Independence Support

For those who are 65 plus years old and have qualified for long-term care insurance, the program subsidizes the cost of house renovation, such as replacement of a bathtub with a lower and shallower one. The subsidy covers 90% of the cost if the amount is below certain established limits for each category. Please contact the Senior Consultation Centers (Community Support Centers) or your care manager for the details.

▶ **Long-term Care Insurance Section** TEL 042-620-7416/FAX 042-620-7418

Short-Stay Care Service

When family members are unable to provide at home nursing care for 65+ seniors (except for Long-term Care qualified) temporarily due to illness and ceremonial occasions or wish to have a health control opportunity for them, day care services are available at local welfare-based (yogo) nursing homes. Fees of 2,080 yen apply per day. The service period may be extended up to 7 days in a row at a time. Consultation and application are accepted at the Senior Consultation Centers (Community Support Centers).

▶ **Senior Citizen Welfare Section** TEL 042-620-7420/FAX 042-624-7720

Emergency Reporting System for Senior Citizens

This reporting system is available for persons aged 65 years and over who suffer from a chronic disease that requires extensive attention and whose household members are all 65 years and older. It directly informs Metropolitan Fire Board by pressing the button or pendant at home in case of an emergency. Once a month telephone visit and health consultation is available for service users. The service costs 484 yen (including tax) monthly. Consultation and application are accepted at the Senior Consultation Centers (Community Support Centers).

▶ **Senior Citizen Welfare Section** TEL 042-620-7420/FAX 042-624-7720

Nursing Homes

There are four types of nursing homes: welfare-based (yogo), special welfare-based (tokubetsu-yogo), low-cost (keihi) and fee-based (yuryo). Contact the Senior Citizen Welfare Section for the details about welfare-based nursing homes. Contact individual facilities for the details of other three types of nursing homes.

▶ **Senior Citizen Welfare Section** TEL 042-620-7420/FAX 042-624-7720

Senior Citizen Health Insurance Program

Persons aged 75 years and over and who are 65 years and older with certain disabilities and acknowledged by the integrated administration (except for those who are on a welfare program) may be qualified for this program to receive medical treatments with only paying a part of the medical bill. Policyholders must provide their insurance card at a medical facility in order to use the insurance and are liable to cover copayments and food expenses during hospitalization.

▶ **Insurance Pension Section** TEL 042-620-7364/FAX 042-626-8421

Human Resources for Senior Citizens

Silver Human Resources Center

The center provides seniors with job opportunities by sharing job advertisements listed by families, public organizations and corporations.

▶ **11-35 Oyoko-cho (Oyoko Health and Welfare Center)**

TEL 042-626-1274/FAX 042-626-5159

Senior Consultation Centers (Community Support Centers)

The centers provide consultations on health care, well-being and welfare services in order for senior citizens to be able to live comfortably at their own home. Consultations on preventive care are also available for senior citizens who have likelihood to become qualified for Long-term Care and their family members. The service is available for those who are 65 years and older and their family members. Please inquire your local center for the details.

Center Name	Contact Information
Asahi-cho	The Hiruma bldg., 8-10 Asahi-cho, 3F TEL 042-648-8331 FAX 042-648-5260
Oiwake	The City Court Nishi-Hachioji, 7-17 Oiwake-cho, 1F TEL 042-686-1713 FAX 042-686-1783
Oyoko	Oyoko Health and Welfare Center, 11-35 Oyoko-cho, 4F TEL 042-634-8666 FAX 042-634-8880
Owada	The Growing City Owada, 4-5-4 Owada-machi, J002 TEL 042-649-3280 FAX 042-649-3281
Koyasu	The Nishimura bldg., 4-10-9 Koyasu-machi, 4F TEL 042-649-6020 FAX 042-649-6021
Nakano	The Bonnard HONDA, 4-27-4 Nakanokami-cho, 1F TEL 042-620-0860 FAX 042-620-0861
Ishikawa	Ishikawa Branch Office, 481 Ishikawa-machi TEL 042-631-0071 FAX 042-631-0072
Kasumi	Kasumi Branch Office, 1-170-2 Kasumi-machi TEL 042-692-3211 FAX 042-692-3467
Takao	Higashi-Asakawa Health and Welfare Center 551-1 Higashiasakawa-machi, 2F TEL 042-668-2288 FAX 042-668-2298

Center Name	Contact Information
Tate	Tate Branch Office, 156 Tate-machi TEL 042-673-6425 FAX 042-673-6561
Nagafusa	The Copio Nagafusa, 340-12 Nagabusa-machi, 2F TEL 042-629-2530 FAX 042-629-2577
Mejiro	2-55-5 Mejirodai TEL 042-669-3070 FAX 042-667-1186
Ongata	Ongata Branch Office, 3395 Shimo Ongata-machi TEL 042-659-0314 FAX 042-659-0315
Kawaguchi	Kawaguchi Branch Office, 908-1 Kawaguchi-machi TEL 042-654-5475 FAX 042-654-5476
Motohachioji	Motohachioji Branch Office, 419-1 Dairakuji-machi TEL 042-623-1021 FAX 042-623-1022
Motohachi Minami	The Miyazaki bldg., 2-1964-2 Motohachioji-machi, #101 TEL 042-673-6241 FAX 042-673-6482
Yui	Yui Branch Office, 119-4 Katakura-machi TEL 042-632-6331 FAX 042-632-6352
Naganuma	The 16th Toei Naganuma Daini Apt., 1302-1 Naganuma-machi, 1F TEL 042-648-4340 FAX 042-648-4323
Horinouchi	1206 Horinouchi TEL 042-679-1114 FAX 042-670-2212
Minamiosawa	2-17-5 Minamiosawa TEL 042-678-1880 FAX 042-678-1889
Yugi Higashi	Yugi Higashi Branch Office, 111-1 Kashima TEL 042-689-6070 FAX 042-689-6071

For the Poor

Social Welfare Council Tokyo Loan Program (Living and Welfare Fund)

This program is to provide loans and advisory service for low income households, households that have a member with disabilities and household with seniors who require nursing care. Not all loan applicants will be approved to receive the loan.

- Welfare Fund
- Education Support Fund
- Comprehensive Support Fund
- Real Estate Secured Fund

▶ **Livelihood Support Consultation Subsection, Social Welfare Council**

TEL 042-620-7282 / FAX 042-622-2701

Independence Assistance Consultation Service

The service is for those who suffer from life problems of various circumstances and yet not under a welfare program to create a support plan through consultation sessions and to provide assistance of becoming independent.

▶ **Independence Subsection, Independence Support Section**

TEL 042-620-7462 / FAX 042-627-5956

Welfare Program (Public Assistance)

The welfare program guarantees the minimum standards of wholesome and cultured living for those households in need due to death, illness and injury of a householder and other various reasons. Application is accepted at the Consultation Subsection of the Independence Support Section. Income, assets, visa status, etc. are reviewed for qualification.

▶ **Consultation Subsection, Independence Support Section**

TEL 042-620-7443 / FAX 042-627-5956

6. Environment/ Hygiene/ Roads

Trash/Recyclables

Trash and recyclables have to be sorted and disposed accordingly to the specific rules. Burnable, non-burnable and oversized trash are collected for a fee and recyclables are collected for free.

Designated Trash Bags

Burnable and non-burnable trash has to be put out for collection in a designated trash bag, which is available for purchase at supermarkets and convenience stores.

▶ Refuse Reduction Control Section TEL 042-620-7256/FAX 042-626-4506

【Designated Trash Bag Size and Price (10 bags/a package)】

	Mini (5 liter)	Small (10 liter)	Medium (20 liter)	Large (40 liter)
Burnable (Blue)	90 yen	180 yen	370 yen	750 yen
Non-burnable (Yellow)	90 yen	180 yen	370 yen	750 yen

*Some retailers offer to sell large bags (40 liter) by one for 75 yen.

Trash and Recycling Calendar

Trash and recyclables have to be put out in designated area by 8:30AM of a collection day. Collection schedule differs based on service areas. Please refer to your area's trash and recycling calendar for the annual collection schedule. If you live in an apartment or condominium, ask your landlord or management company where to put out trash. If you live in a house, put out trash on your property facing a street. A multilingual supplementary booklet in 9 languages (English, Chinese, Korean, Tagalog, Spanish, Portuguese, Vietnamese, Nepali and Cambodian) is a useful resource along with the trash and recycling calendar available online at the city's official website. If you would like a printed copy, please visit city office or a branch office.



▶ Refuse Reduction Control Section TEL 042-620-7256/FAX 042-626-4506

Oversized Trash Collection/ Trash and Recycling Helpline

You can call the helpline for an oversized trash pickup appointment and any questions on trash and recycling, including trash disposal.

▶ **Refuse General Consultation Center**

TEL 0570-550-530 (Navi-dial) or 042-696-5377 / FAX 042-692-0900

Water Supplies/Sewers

The sewerage service charge is collected together with the water charge. Application for water service also serves as for sewerage service.

Water/Sewerage Service Application

You need to make an application under following cases by mail, a phone call or visiting the website of the Bureau of Waterworks Tokyo Metropolitan Government.

- When you wish to start the service
- When you wish to stop the service
- When there is any update in your status, etc.

▶ **Bureau of Waterworks Tokyo Metropolitan Government Tama Customer Center**

TEL (From landline phones) 0570-091-100 (Navi-dial)

(From cell phones) 042-548-5110 or the above number / FAX 042-548-5115

Water and Sewerage Bill Waiver

Policyholders who are on a welfare program or receiving Child Rearing Allowance, Special Child Rearing Allowance might be eligible for water and sewerage basic service fee waiver upon request.

▶ **Bureau of Waterworks Tokyo Metropolitan Government Tama Customer Center**

TEL (From landline phones) 0570-091-100 (Navi-dial)

(From cell phones) 042-548-5110 or the above number / FAX 042-548-5115

Pet

When Bringing a New Dog Home

When you bring a new dog home, register the dog (once in a lifetime) within 30 days, vaccinate it against rabies yearly and have it wear dog tag and rabies vaccination certificate.

Please note that a dog tag will not be issued for dogs that have been implanted with a microchip and whose information have been registered with an agency designated by the Minister of the Environment. Make sure to update the owner's information on the registration certificate received from a pet store or breeder and receive a new certificate.

***Dog Microchips**

Currently, all dogs sold at pet stores are microchipped. The microchip contains a 15-digit individual identification number, and the law requires owners to update information of the dog and of its owner with a registration agency designated by the Minister of the Environment. The city doesn't require those microchipped dogs to wear a dog tag.

▶ **Animal Hygiene Subsection, Life Hygiene Section, Public Health Center**
TEL 042-645-5113/FAX 042-644-9100

For Dog Owners

[Rabies Vaccination]

All dog owners must vaccinate their dogs against rabies yearly during April and June and receive rabies vaccination certificate. Vaccines are available at veterinary clinics and group administration venues.

[Dog Tag and Rabies Vaccination Certificate]

Dog owners must have their unmicrochipped dogs wear a dog tag and rabies vaccination certificate. If you lose a dog tag or rabies vaccination certificate, request a replacement. The obligation is waived for those microchipped dogs with the required information registered with a Ministry of the Environment designated agency.

[Report a Change in Registered Information]

Please report any updates on owner's name or address, or when a dog dies to the city. For microchipped registered dogs, report updates and death to a Ministry of the Environment designated agency instead of reporting them to the city.

▶ **Animal Hygiene Subsection, Life Hygiene Section, Public Health Center**
TEL 042-645-5113/FAX 042-644-9100

For Dog Owners Moving into Hachioji

If you newly moved into Hachioji with your dog, visit the Health and Medical Policy Section of the City Office 1F or a branch office (except for the Hachioji Station South Exit Branch Office) with the current dog tag issued by the previous municipal office to register the address change. For microchipped registered dogs, report the address change to a Ministry of the Environment designated agency instead of reporting it to the city.

▶ **Animal Hygiene Subsection, Life Hygiene Section, Public Health Center**
TEL 042-645-5113 / FAX 042-644-9100

When Your Dog or Cat Dies

■ **Collection** (2,500 yen / body)

▶ **North side of Asakawa river and Minami Asakawa river:**

Tobuki Refuse Collection Office TEL 042-691-2891 / FAX 042-691-7678

*Excluding Todorimachi and Nagabusa-machi, except for Nagabusa Housing Complex (Nagabusa Danchi)

*Including Naganuma-machi, Kinugaoka, Kitanodai, Yarimizu and East side of Yarimizu

▶ **South side of Asakawa and Minami Asakawa river:**

Tate Refuse Collection Office TEL 042-665-2531 / FAX 042-662-2926

*Including Todorimachi and Nagabusa-machi, except for Nagabusa Housing Complex (Nagabusa-danchi)

*Excluding Naganuma-machi, Kinugaoka, Kitanodai, Yarimizu and East side of Yarimizu

■ **Drop-off** (1,000 yen / body)

▶ **Tobuki Clean Center TEL 042-673-5632 / FAX 042-673-3926**

Dog/Cat Adoption

▶ **Tokyo Metropolitan Animal Care Consultation Center Tama Branch Office**
TEL 042-581-7435

Hygiene

Prohibition of Street Smoking

Smoking while walking is prohibited in Hachioji in order to prevent unfortunate incidents caused by cigarette fire. Additionally, in the bustling areas around Hachioji, Minamiosawa, Nishi-Hachioji and Takao Station not only smoking while walking but also smoking on streets is prohibited. Smoking areas can be found within those street smoking prohibition areas.

▶ **Environment Policy Section TEL 042-620-7384 / FAX 042-626-4416**

Belt-Line Community Bus Service

Hachi-Bus

Hachi-Bus is a community bus service aiming to help increasing opportunities for seniors and persons with disabilities to go out especially in the areas lacking public transportations.

■ Fares ¥100 (the base fare), ¥170 or ¥200 when distance fare applies. (Discounted half fares are for elementary schoolers and persons with disabilities. Preschool children ride free.) *Silver-pass, IC Card (Suica, PASMO, etc.) are accepted.

■ Routs

- Northbound: Nishi-Hachioji Station, Hachioji City Office, Tama Hospital, Roadside Station Hachioji Takiyama, Kita-Hachioji Station, Tokai University Hachioji Hospital
- Westbound: Kita-no-Ne East (Kawaguchi-machi), Narahara-machi, Tokyo Tenshi Hospital, Motohachi Branch Office, Yokokawa, Nishi-Hachioji Station
- Eastbound: JR Katakura Station, Kitano Station North, Attaka Hall, Naganuma Station, NEC Housing Complex East
- West-Southbound: Takao Station South, Gryo-Sando, Shiroyamate Chuo, Sakuradai Housing Complex, Matsukomai Jichikaikan

▶ **Traffic Affairs Section TEL042-620-7432/FAX 042-626-3137**

Bicycle

Bicycle Parking

Bicycle parking and corrals are available around each train stations. Some offer free parking for a set period of time. When biking to a train station, please use one of those facilities.

▶ **Bicycle Measures Subsection, Transportation Project Section
TEL 042-620-7257/FAX 042-626-3137**

Removal of Illegally Parked Bicycles

The city removes bicycles and motorcycles illegally parked on streets and public spaces. Especially those parked in parking prohibited areas around train stations are removed daily. Removed ones are kept in a storage center for 60 days and in order for a withdrawal, removal fees, bicycle/motorcycle key and document proving your name and address are necessary.

▶ **Bicycle Measures Subsection, Transportation Project Section
TEL 042-620-7257/FAX 042-626-3137**

7. Life/Careers

Consumer Life

Consultation on Consumer Affairs

Professional advisors are available for consultations on consumer affairs, including concerns on quality of products/services and contractual problems.

■ Consultation Hours:

Monday-Saturday 9AM-4:30PM (closed on public and Year-end/ New Year holidays)

■ Telephone Consultation TEL 042-631-5455

▶ The Create Hall, 5-6 Azuma-cho, B1F

TEL 042-631-5456 / FAX 042-643-0025

Traffic Collision

Mutual Aid System for Traffic Collision (Chokotto Kyosai)

You can join this mutual aid system operated by all cities, towns and villages in Tokyo by simply paying 500 yen or 1,000 yen. A solatium is paid under the policy if you get involved in a traffic accident.

▶ Hachioji Station South Exit General Branch Office

TEL 042-620-1164 / FAX 042-620-1151

Municipal Farmland Rental Program

Municipal Farmland Rental Program

Hachioji city rents out a piece of land for its residents to enjoy the joy of touching soil and harvesting. Rental period is about 2 years. Hiyodoriyama Farm is available for Tokyo residents for a period of about 3 years.

▶ Agriculture and Forestry Section TEL 042-620-7250 / FAX 042-627-5951

Career/Labor

Hachioji Public Employment Security Office (Hello Work Hachioji)

The center provides free employment support including job placement, job advertisements and employment training support for persons looking for employment opportunities, employment insurance inspection/provision for employees, employer support for business owners and PC information services. Please present your residence card to register.

▶ **1-13-1 Koyasu-machi TEL 042-648-8609/FAX 042-648-8613**

Hachioji New Graduates Support Hello Work

Employment support service including job placement and consultation, etc. is available for students and new graduates (within three years of graduation) of a graduate school, university, college, technical college and training college.

▶ **The Hachioji TC Bldg., 10-2 Asahi-cho, 6F
TEL 042-631-9505/FAX 042-680-8515**

Hachioji Employment Information Center

General employment support including job placement and consultation services are available for persons who are looking for full-time/part-time jobs from 9AM to 5PM on weekdays.

Paper-based job listings are posted by region on the "Job listings corner".

▶ **The Hachioji TC Bldg., 10-2 Asahi-cho, 3F
TEL 042-656-4788/FAX 042-656-3957**

Labor Consultation Center Tama Office

The Office provides general labor consultations on salary, retiring allowance, labor conditions and industrial relations. English interpretation service is available.

[Region (location of the company)] All municipalities in the Tama area

[Phone Consultation/Appointment] 042-595-8004 (Weekdays 9AM-5PM)

[In-person Consultation] Please call the above phone number to book an appointment.

(Weekdays, the first and third Saturday of the month 9AM-5PM, until 8PM for Mondays and Wednesdays)

[English Labor Consultation] (Thursdays 2PM-4PM accepted over the phone and in-person)

- ▶ **3-9-2 Shibasaki-cho, Tachikawa-shi, 6F**
(4 minutes from JR Tachikawa station/One minute from Tokyo Tama Intercity Monorail Tachikawa Minami Station)

Housing

Construction, Extension and Reconstruction of Residence

All new, extended and reconstructed buildings' height, building coverage ratio and floor area ratio have certain established limits under the Building Standards Act. Owners must register before and after constructions.

- ▶ **Building Guidance Section TEL 042-620-7264/FAX 042-626-3616**

Fixed Assets Tax Reduction for Residence

When house owners undertake barrier-free repair work, insulation work to adapt to current energy saving standard (energy saving repair works), or seismic retrofitting work, the fixed assets tax (property tax) will be reduced for the house.

- ▶ **Building Subsection, Property Tax Section**
TEL 042-620-7356/FAX 042-620-7493

Subsidy for Seismic Capacity Evaluation/Repair Work of Wooden Residence and Block Wall Removal

The subsidy pays for a part of seismic capacity evaluation and anti-earthquake repair work costs for wooden residence as well as removals or replacement of block walls. Please confer with the Housing Policy Section in advance.

- ▶ **Housing Policy Section TEL 042-620-7260/FAX 042-626-3616**

Funeral Halls

When a Hachioji resident unfortunately passed away, Hachioji Funeral Hall and Minamitama Funeral Hall provide crematory services for free. Family members can host a wake and funeral at the two halls and the Narahara Funeral Hall.

Contact each hall for a reservation.

Name	Address	TEL	FAX
Hachioji Funeral Hall	1681-2 Yamata-machi	042-664-5707	042-662-9672
Minamitama Funeral Hall	2147 Kamioyamada-machi, Machida-shi	042-797-7641	042-797-3421
Narahara Funeral Hall	1578-5, Narahara-machi	042-620-3101	042-620-3102

8. Civic Partnership/Multicultural Society Development/ Gender Equality

Residents Activity/ Civic Partnership

Residents Project Support Grant

Hachioji city provides grants for local NPOs aiming to solve local issues and to improve local environment. Grant winning projects are chosen from public entries.

▶ **Partnership Promotion Section TEL 042-620-7401/FAX 042-626-0253**

Civic Activity Support Center

The center supports public benefit civil activities concerning city development, environment, education, information, welfare, international relations, culture, sports, etc. Conference rooms, folding machines, projectors, and information, consultation and instruction services are available for free and printers and copy machines are available for a fee.

■ Closed

Mondays (Tuesday if Monday falls on a national holiday) and Year-end/ New Year Holidays

■ Hours

10AM-9PM (close early at 5PM on Sundays and national holidays)

▶ **The Pharma 802 Bldg., 12-1 Asahi-cho, 5F**

TEL 042-646-1577/FAX 042-646-1587

Community Participation Support Desk

The desk serves as a general information window for retirees aiming to make their local life fulfilling. A variety of regional information including town assembly/resident's association, NPOs, volunteering, health, employment, lifelong learning, hobby, sightseeing, etc. is available.

▶ **Hachioji City Office 7F TEL 042-627-0802/FAX 042-626-0253**

Multicultural Society Development

International Resident Support Desk (NPO Hachioji International Association)

The desk provides consultations on daily life problems for international residents. Information and professional referral service are available for matters such as law, labor and employment.

■ Closed

Sundays, National Holidays, Year-end/New Year Holiday and building closure days

■ Hours

10AM-5PM

▶ **The Hachioji Square Bldg., 9-1 Asahi-cho, College Community Center 11F**

TEL·FAX 042-642-7091

International Exchange Support Desk

The desk intermediates exchanges with friendship cities (Tai'an City/China, Kaoshiung City/Taiwan, Siheung City/Korea, Wriezen City/Germany). It also provides friendship cities' event information and consultation regarding to international exchange grant.

▶ **Multicultural Society Promotion Section**

TEL 042-620-7437 / FAX 042-626-0253

Gender Equality

Gender Equality Center

Gender Equality Center has been established aiming to realize an equal society for both genders where everyone respects each other's ability and individuality regardless of gender. It hosts workshops, provide consultations for women and also serves as an information exchange hub.

▶ **The Create Hall, 5-6 Azuma-cho, 8F TEL 042-648-2230 / FAX 042-644-3910**

Town Assembly/Resident's Association

Joining Town Assembly/Resident's Association

Town assembly and resident's association are organized voluntarily by local residents. Their aims are to improve living environments, prevent crimes and disasters and cultivate friendship of residents. Please contact the president or representatives of your local town assembly or resident's association to join. Contact the Partnership Promotion Section of the City Office if you would like to know the town assembly/resident's association of your region.

▶ **Partnership Promotion Section TEL 042-620-7401 / FAX 042-626-0253**

9. Education

Municipal Elementary/ Junior High School

All Children Regardless of Nationalities Are Welcomed to Join Municipal Elementary/Junior High/Compulsory Education School

Foreign national children are welcome to join Hachioji municipal elementary and junior high schools and applications are accepted at any time. Please contact the School Management Section for the details including application procedure.

▶ **School Management Section TEL 042-620-7339/FAX 042-627-8813**

Entering Elementary, Junior High and Compulsory Education School

Admission letter will be mailed to applicable children by the end of January before the school year. Please contact the School Management Section if you do not receive the letter.

▶ **School Management Section TEL 042-620-7339/FAX 042-627-8813**

Transferring from Out-of-City

After filing a moving-in notification with the city, make sure to receive an admission notice at the School Management Section or a branch office. Submit the admission notice and a certificate of enrolment issued by the previous school to the school designated by the city.

▶ **School Management Section TEL 042-620-7339/FAX 042-627-8813**

Transferring to Out-of-City

Submit a School Transfer/Withdrawal Notice to the current school and receive a registration certificate and a certificate of receiving textbooks. Then submit them to the Board of Education of the new school.

▶ **School Management Section TEL 042-620-7339/FAX 042-627-8813**

Change of Designated School / School Choice Program (Junior High School)

Students who wish to attend a school other than the designated one in the district need to follow the procedures for the change of designated school or the school choice program (Junior High School). For new students, the city sends out documents explaining the program details by postal mail prior to enrollment. If you are moving and wish to transfer to a new school, please contact us in advance.

▶ **School Management Section TEL 042-620-7339/FAX 042-627-8813**

Financial Assistance

This financial assistance pays a part of school supplies and lunch for low income households with elementary/junior high school students. Income must be below certain established limits.

▶ **School Management Section TEL 042-620-7339/FAX 042-627-8813**

Takaosan Gakuen

Takaosan Gakuen provides integrated elementary and junior high school curriculum for students who are unable to attend school due to various reasons. School curriculum including experience-based learning are designed to fit individual learning level.

▶ **Takaosan Gakuen TEL 042-666-9325/FAX 042-664-9600**

▶ **Attendance Support Subsection, Educational Guidance Section
TEL 042-663-3216/FAX 042-663-3218**

Junior High School Night Course

The city provides night class at Dai-Go Junior High School for those who did not finish junior high school due to health, family and other problems. Applications are welcomed at any time.

▶ **Dai-Go Junior High School Night Course**

TEL 042-642-1635/FAX 042-646-6473

▶ **School Management Section TEL 042-620-7339/FAX 042-627-8813**

Japanese Class for Municipal School Students

The classes at Yui Dai-ichi Elementary School, Minamiosawa Elementary School and Uchikoshi Junior High School are available for international and returnee students, who have difficulty communicating in Japanese.

▶ **School Management Section TEL 042-620-7339/FAX 042-627-8813**

Education for Children with Disabilities

The kotei-gakkyu (fixed class) and the tokubetsu-shien-kyoshitsu (special support class) for students with intellectual disabilities provide individualized support, modified learning environment and accommodations and more that are appropriate to the needs of each

student. Tokyo Metropolitan Special Support School provides education for blind and deaf students as well as students with limb and intellectual disabilities.

▶ **Admission Consultation Subsection, Educational Guidance Section**
(Education Center) TEL 042-664-7524 / FAX 042-662-2988

General Education Consultation Service (Psychological and Educational consultation)

Consultation service with a professional counselor is available for elementary and junior high school students and their parents and guardians who have concerns on their school life and individual lifestyle including school refusal, bullies and developmental delays.

▶ **General Education Consultation Office, Educational Guidance Section**
(Education Center) TEL 042-664-6949 / FAX 042-662-2988

10. City Assembly/ Public Relations

City Assembly

Hachioji City Assembly

Hachioji City Assembly, which consists of elected 40 citizens (the fixed number), serves as a legislative organ to decide the course of municipal administration with fully reflecting the voice of citizens. Its plenary session meets four times a year for regular meeting (February/June/September/November) and special meetings are held as needed.

▶ **Proceedings Section, Assembly Secretariat**
TEL 042-620-7312/FAX 042-626-2458

City Assembly Information

Plenary, standing committee and special committee sessions are open to public. Before attending a session, register yourself at the Assembly Secretariat of the assembly building 3F on the day of the session which you wish to attend.



▶ **General Affairs and Inquiry Section, Assembly Secretariat**
TEL 042-620-7311/FAX 042-626-2458

Attending City Assembly Sessions

Plenary, standing committee and special committee sessions are open to public. Before attending a session, register yourself at the Assembly Secretariat of the assembly building 3F on the day of the session which you wish to attend.

▶ **Proceeding Section, Assembly Secretariat**
TEL 042-620-7312/FAX 042-626-2458

Entreaty and Petition

Any opinions and requests in Japanese on municipal administration are welcomed at any time. The city assembly calls opinions and requests through assembly members as "entreaty" and others as "petition".

▶ **Proceeding Section, Assembly Secretariat**
TEL 042-620-7312/FAX 042-626-2458

Administrative Information of the City

The Municipal Newsletter “Koho Hachioji”

The municipal newsletter “Koho Hachioji” is issued on 1st and 15th every month and is delivered to all individual residences in the city. It is also available at the City Office, the branch offices, the community centers, train stations, and some other places.

▶ **Public Relations Promotion Section TEL 042-620-7228/FAX 042-626-3858**

Multilingual E-book App “Catalog Pocket”

Electric versions of “Koho Hachioji” and many other city’s publications are available for download to your smartphone, tablet and other devices with Catalog Pocket app. The following nine languages are supported: English, Chinese (simplified and traditional), Korean, Spanish, Portuguese, Vietnamese, Thai and Indonesian.

▶ **Public Relations Promotion Section TEL 042-620-7228/FAX 042-626-3858**

Hachioji City Official Website

The website is fully updated with the city’s news, facility guide, information on tourism, events and holiday medical treatments and more. Online reservation system for facilities, lectures and medical check-ups are also available. All pages can be machine translated into English, Chinese (traditional, simplified), and Korean.



▶ **Digital Promotion Office TEL 042-620-7444/FAX 042-627-5939**

E-mail Newsletter

Japanese newsletters deliver information on crime/suspicious individual, disaster prevention, and single parent family support and those of English and Chinese deliver holiday medical treatment and event information. Please scan the matrix barcode and visit the website to subscribe with your smartphone or cell phone. For a subscription with a PC, visit the city’s official website.



▶ **Multicultural Society Promotion Section
TEL 042-620-7437/FAX 042-626-0253**

City’s Official SNS Accounts

The city has official X (Twitter) and Facebook accounts to offer various everyday life information. Please follow our English and Chinese Facebook page.



▶ **Multicultural Society Promotion Section**

TEL 042-620-7437 / FAX 042-626-0253

Suggestion and Proposal E-mail/Letter for Municipal Administration

Your suggestions and proposals for municipal administration are welcomed at any time. "Proposal Postcard" is available at municipal facilities including the branch offices and the community centers and train stations. Proposals are also accepted on Hachioji City Official Website, at individual sections and by mail and fax.

▶ **Public Hearing Section TEL 042-620-7411 / FAX 042-620-7322**

11. Consultation Services/Facilities

Consultation Services

From legal affairs to healthcare, we are here to help you.

(※) mark means the consultation is not available on national holidays.

Schedules are subject to change. Please check the municipal newsletter "Koho Hachioji" issued on the 1st every month for details.

About	Schedule	Inquiries
Human Rights	10th of the month (the next business day if the 10th falls on weekend or a national holiday)	General Administration Section (TEL 042-620-7201)
Independence Support for the Poor	※Monday-Friday	Independence Support Section (TEL 042-620-7462)
Women's Welfare	※Monday-Friday	Independence Support Section (TEL 042-620-7443)
Telephone Consultation for Women	Everyday	Gender Equality Center (TEL 042-648-2234)
Consultation for Women	※Thursdays	
Counseling for Women	※Wednesdays/Saturdays	
	※4th Monday of the month	
	※2nd / 3rd Friday of the month	
Lawyer Consultation for Women	※4th Saturday of the month	
LGBT Helpline	※4th Wednesday of the odd numbered month	Gender Equality Center (TEL 042-648-2238)
Law	※Monday-Friday	Hachioji Station South Exit General Branch Office (TEL 042-620-1164)
Traffic Collision	※3rd Wednesday of the month	
Tax	※1st Wednesday of the month	
Real Estate	※2nd / 4th Tuesday of the month	
Judicial Scrivener's Consultation on Law	※3rd Tuesday / 4th Wednesday of the month	
Real Estate Registration	※1st Tuesday of the month	

About	Schedule	Inquiries
Inheritance/Wills and Daily Life Formalities	※Thursdays	Hachioji Station South Exit General Branch Office (TEL 042-620-1164)
Pension/Employment Insurance/ Employment Conditions	※2nd Wednesday of the month	
National Administrative Services	10th of the month (except Saturdays, Sundays and national holidays)	
Consumer Affairs	※Monday-Saturday	Consumer Center (TEL 042-631-5455)
Lawyer Consultation on Consumer Affairs	※2nd Tuesday/ 4th Friday of the month	
Daily Life Consultation for International Residents	※Monday-Saturday (except holidays , New Year/ Year-End holidays and building closure days)	International Resident Support Desk (NPO Hachioji International Association TEL 042-642-7091)
Administrative Scrivener Consultation for International Residents	※1st Saturday of the month	
Lawyer Consultation for International Residents	4 times a year (3rd Saturday of March, June, September and December)	
Community Participation	※Monday-Friday	Partnership Promotion Section (Support Desk TEL 042-627-0802)
Entrepreneurship	※2nd / 3rd / 4th Tuesday of the month	Cyber Silk Road Hachioji (TEL042-686-1922)
Employment	※Monday-Friday	Hachioji Employment Information Center (TEL 042-656-4788)
Residence and Block Walls	※Monday-Friday	Housing Policy Section (TEL 042-620-7260)
Welfare and Nursing Care for Seniors	※Monday-Friday	Senior Citizen Welfare Section (TEL 042-620-7420)
Senior	※Monday-Saturday (Senior Consultation Center Takao closed on 2nd Monday and opens on the previous Sunday)	Senior Consultation Centers (Community Support Centers)
Conservatorship/Advocacy	※Monday-Friday	Conservatorship Support Center Hachioji (TEL 042-620-7365)

About	Schedule	Inquiries
Single Parent Family	※Monday-Friday	Child Welfare Services Section (TEL 042-620-7362)
Children and Family	Monday-Saturday (except 1st Tuesday of the month)	Children and Family Support Center (TEL 042-656-8225)
	※Monday-Saturday	Each of the three Regional Children and Family Support Centers
Education	※Monday-Friday	Educational Instruction Section (Education Center) (TEL 042-664-6949)
Telephone Consultation for Children	※Monday-Friday	Educational Instruction Section (Education Center) (Children Helpline TEL 042-664-3665)
Mental Health Counseling	※Monday-Friday (Appointment required for in-person counseling)	Public Health Center Health Measures Section (Regional Health Subsection TEL 042-645-5196)
HIV Consultation and Testing	※Consultation: Monday-Friday ※Testing: 1st Wednesday of the month (Appointment is required.)	Public Health Center Health Measures Section (Consultation: TEL 042-645-5195, if you wish to receive a testing, please visit the city's website to book an appointment.)
Telephone Consultation on Medical Issues	※Monday-Friday	Medical Safety Support Center (Public Health Center TEL 042-645-5118)
Health & Welfare/ Nutrition/ Dental Care	※Monday-Friday	Oyoko Health and Welfare Center (TEL 042-625-9200)
	※Monday-Saturday (except 2nd Monday of the month)	Higashi Askawa Health and Welfare Center (TEL 042-667-1331)
	※Monday-Saturday (except national holidays)	Minamiosawa Health and Welfare Center (TEL 042-679-2205)

Facilities

Healthcare/Medical Care

Name	Address	TEL	FAX
Public Health Center	Tama Mirai Messe, 3-19-2 Myojin-cho, Public Office and Conference Room Wing 4F, 5F	042-645-5111	042-644-9100
After-Hour Treatment Center	3-10-1 Sanda-machi (Minamitama Hospital 1F)	042-663-9911	—
Holiday Dental Treatment Center	4-33-13 Dai-machi	042-622-7026	—
Dental Clinic for People with Disabilities	(Pediatrics and Disability Medical Center 2F)	042-620-7292 (Health and Medical Policy Section)	042-621-0279 (Health and Medical Policy Section)
Municipal Nursing School	1163 Tate-machi	042-663-7170	042-662-9691

Trash/Sewerage/Road Maintenance

Name	Address	TEL	FAX
Refuse General Consultation Center	1916 Tobuki-machi	0570-550-530	042-692-0900
Tobuki Refuse Collection Center (Refuse and Recyclable Collection)	1916 Tobuki-machi	042-691-2891	042-691-7678
Minamiosawa Refuse Collection Office (Refuse and Recyclable Collection)	3-20 Minamiosawa	042-674-0551	042-677-5971
Tate Refuse Collection Office (Refuse and Recyclable Collection)	2700 Tate-machi	042-665-2531	042-662-2926
Tate Clean Center (Incineration plant)	2700 Tate-machi	042-673-5632	042-673-3926
Maintenance Center (Road Maintenance)	4-10-15 Nakanokami-cho	042-625-3526	042-625-7193

Water Recycling Facility Section		596-3 Kitano-machi	042-656-2282 (septic tank) 042-642-8427 (sewerage)	042-644-2411
Tobuki Clean Center	Tobuki Disposal Center (Burnable Items)	1916 Tobuki-machi	042-692-5389	042-691-8678
	Tobuki Non-burnables Disposal Center (Non-burnable Items)			
	Plastic Recycling Center	1920 Tobuki-machi		

Welfare/Life

Name	Address	TEL	FAX
Children and Family Support Center	The Create Hall, 5-6 Azuma-cho, B1F	042-656-8225	042-656-8226
Regional Children and Family Support Center Ishikawa	481 Ishikawa-machi (Ishikawa Branch Office 2F)	042-648-0040	042-648-0028
Regional Children and Family Support Center Minamiosawa	2-17-5 Minamiosawa	042-678-3100	042-678-3102
Regional Children and Family Support Center Higashiasakawa	551-1 Higashi Asakawa	042-661-0072	042-661-0089
Playground for Children and Parents Azumacho (Kurichan plaza)	The Create Hall, 5-6 Azuma-cho, 1F	042-649-5929	—
Playground for Children and Parents Tate	156 Tate-machi (Tate Branch Office 2F)	042-665-5051	—
Playground for Children and Parents Ishikawa	481 Ishikawa-machi (Ishikawa Branch Office 2F)	042-649-5211	
Playground for Children and Parents Minamino	6-1-1 Minamino	042-683-0078	—
Playground for Children and Parents Minamiosawa (Ohisama plaza)	2-16 Minamiosawa	042-670-9299	—

Name	Address	TEL	FAX
Playground for Children and Parents Motohachioji (Pokapoka plaza)	419-1 Dairakuji-machi (Motohachioji Branch Office 2F)	042-649-6332	—
Playground for Children and Parents Asahicho (Yume Kids)	The CELEO Hachioji, 1-1 Asahi-cho, North Wing 7F	042-686-3356	—
Playground for Children and Parents Horinouchi (Cache Cache))The Kaneko Sports bldg., 3-29-16 Horinouchi, 1F	042-670-9190	—
Playground for Children and Parents Nishihachioji (Sansan plaza)	The Chatelet Nishi-Hachioji, 3-16-20 Sanda-machi, 1F	042-673-5688	—
Playground for Children and Parents Narahara (Pao Pao)	The Iwasaki bldg., 539-3 Narahara- machi, 1F	042-621-0822	—
Playground for Children and Parents Owada (Kotokoto plaza)	The SYOJI bldg., 5-10-2 Owada- machi, 2F	042-649-5785	—
Oyoko Health and Welfare Center	11-35 Oyoko-cho	042-625-6501	042-627-5887
Higashi Asakawa Health and Welfare Center	551-1 Higashi Asakawa-machi	042-667-1331	042-667-7829
Minamiosawa Health and Welfare Center	The Fresco Minamiosawa Public Facility Wing, 2-27 Minamiosawa, 1F	042-679-2205	042-679-2214
Nagafusa Fureai Center	The 1st Toei Nagafusa Apt. West, 588 Nagabusa-machi, 1F	042-669-1433	042-669-1434
Ongata Senior Relaxation Center	3395 Shimo Ongata-machi (Ongata Branch Office 2F)	042-651-3961	042-651-3961
Welfare Center for People with Mental and Physical Disabilities	2-7-22 Dai-machi	042-624-5850	042-624-5954
Social Welfare Council	3-24-1 Motohongo-cho (City Office)	042-620-7338	042-623-6421
Volunteer Center	The Kaneko bldg., 11-2 Yokoyama-cho, 4F	042-648-5776	042-648-6332

Name	Address	TEL	FAX
Volunteer Center Minamiosawa Branch	2-17-5 Minamiosawa (Regional Children and Family Support Center Minamiosawa)	042-679-2445	042-682-5540
Hachimaru Comprehensive Support Center Ishikawa	481 Ishikawa-machi (Ishikawa Branch Office)	042-649-3390	042-649-2850
Hachimaru Comprehensive Support Center Kawaguchi	908-1 Kawaguchi-machi (Kawaguchi Branch Office)	042-652-9116	042-652-9226
Hachimaru Comprehensive Support Center Asakawa	1652-1 Takao-machi (Asakawa Community Center)	042-629-9444	042-629-9445
Hachimaru Comprehensive Support Center Owada	5-9-1 Owada-machi (Owada Community Center)	042-649-3228	042-649-3229
Hachimaru Comprehensive Support Center Yui	119-4 Katakura-machi (Yui Branch Office)	042-683-2111	042-683-2112
Hachimaru Comprehensive Support Center Yugi	2-10-6 Shimo Yugi (Yugi Chuo Community Center)	042-670-9885	042-670-9886
Hachimaru Comprehensive Support Center Yugi Higashi	111-1 Kashima (Yugi Higashi Branch Office)	042-682-4885	042-682-4886
Hachimaru Comprehensive Support Center Daimachi	3-20-1 Dai-machi (Daimachi Community Center 1F)	042-649-6955	042-649-6951
Hachimaru Comprehensive Support Center Ongata	3395 Shimo Ongata- machi (Ongata Branch Office)	042-659-1107	042-659-1108
Hachimaru Comprehensive Support Center Nagafusa	The 1st Toei Nagafusa Apt. West, 588 Nagabusa-machi, 1F (Nagafusa Fureai Center)	042-629-9511	042-629-9512
Hachimaru Comprehensive Support Center Motohachioji	419-1 Dairakuji-machi (Motohachioji Branch Office)	042-686-2280	042-686-2281

Name	Address	TEL	FAX
Hachimaru Comprehensive Support Center Tate	156 Tate-machi (Tate Branch Office)	042-673-5540	042-673-5541
Hachimaru Comprehensive Support Center Kasumi	1-170-2 Kasumi-machi (Kasumi Branch Office)	042-696-3085	042-696-3086
Asakawa Regional Social Welfare Council	1652-1 Takao-machi (Asakawa Branch Office)	042-667-5669	042-667-5669
Consumer Center	The Create Hall, 5-6 Azuma-cho, B1F	Consultation 042-631-5455 Office 042-631-5456	042-643-0025

Culture

Name	Address	TEL	FAX
Resident Activity Promotion Center	The Pharma 802 bldg., 12-1 Asahi-cho, 5F	042-646-1577	042-646-1587
Icho Hall (Art and Cultural Hall)	24-1 Hon-cho (Under renovation until June, 2025. During the renovation, Koyasu Community Center, 2-6-1 Koyasu-machi, will serve as temporary premises.)	042-621-3001	042-621-3007
J:COM Hall Hachioji (Civic Hall)	The Southern Sky Tower Hachioji, 4-7-1 Koyasu-machi, 4F	042-655-0802	042-655-0807
Minamiosawa Cultural Hall	The Fresco Minamiosawa Public Facility Wing, 2-27 Minamiosawa	042-679-2202	042-679-2212
College Community Center	The Hachioji Square bldg., 9-1 Asahi-cho, 11F/12F	042-646-5611	042-646-2663
Yume Art Museum	The View Tower Hachioji, 8-1 Yoka-machi, 2F	042-621-6777	042-621-6776
Hachioji International Association	The Hachioji Square bldg., 9-1 Asahi-cho, 11F	042-642-7091	042-642-7091
Gender Equality Center (Gender Equality Section)	The Create Hall, 5-6 Azuma-cho, 8F	042-648-2230	042-644-3910
Lifelong Learning Center (Study Support Section)	The Create Hall, 5-6 Azuma-cho, 4-11F	042-648-2231	042-648-2151

Name	Address	TEL	FAX
Lifelong Learning Center Minamiosawa Branch	The Fresco Minamiosawa Public Facility Wing, 2-27 Minamiosawa, 2F	042-679-2208	042-679-2218
Lifelong Learning Center Kawaguchi Branch	3838 Kawaguchi-machi (Kawaguchi Yamayuri Center 2F)	042-654-8450	042-654-8452
Soto Japan Heritage Center Hachioji Museum "Hachihaku"	The Southern Sky Tower Hachioji, 4-7-1 Koyasu-machi, 3F	042-622-8939	042-627-5919
Historical Museum (Office and reference room)	Archaeological and cultural property management office, 2-37-1 Sanda-machi (Hachioji City Education Center)	042-629-9896	042-629-9897
Silk Road Museum	989-2 Yarimizu	042-676-4064	—
Ruins of Hachioji Castle Guidance Center	3-2664-2 Motohachioji-machi	042-663-2800	042-663-2800
Central Library	3-3-6 Sennin-cho	042-664-4321	042-662-2789
Lifelong Learning Center Library	The Create Hall, 5-6 Azuma-cho, 2F/3F	042-648-2233	042-648-2155
Minamiosawa Library	The Fresco Minamiosawa Public Facility Wing, 2-27 Minamiosawa, B1F	042-679-2201	042-679-2211
Kawaguchi Library	3838 Kawaguchi-machi (The Kawaguchi Yamayuri Center)	042-654-8448	042-654-8449
Yugi Chuo Community Center Library	2-10-6 Shimo Yugi	042-676-1880	042-676-1880
Ongata Community Center Library	260-4 Nishiterakata-machi	042-651-6211	042-651-6211
Yui Community Center Minamino Library	The Katayanagi Gakuen the 3rd Gakusei Kaikan, 1-7-1 Minamino, 2F	042-637-3150	042-637-3150
Kitano Community Center Library	The Kitano Town bldg., 545-3 Kitano-machi, 7F	042-642-1350	042-642-1350
Ishikawa Community Center Library	438 Ishikawa-machi	042-656-0666	042-656-0666
Konica Minolta Science Dome (Hachioji City	9-13 Oyoko-cho	042-624-3311	042-627-5899

Name	Address	TEL	FAX
Children's Museum of Science)			
Nagaike Park Nature Museum	2-58 Bessho	042-678-4616	042-678-4647
Takao Komagino Garden	268-1 Uratakao-machi	042-663-3611	042-663-3621
Education Center	2-37-1 Sanda-machi	042-664-1135	042-662-2988
Himekidaira Nature Lodge	3515-29 Daimon, Nagawa-machi, Chiisagata-gun, Nagano	0268-69-2417	0268-69-2424
Yuyake Koyake Fureai Village	2030 Kami Ongata-machi	042-652-3072	042-652-4155
Takao 599 Museum	2435-3 Takao-machi	042-665-6688	042-668-8631
Kitano Environmental Education Center Attaka Hall	596-3 Kitano-machi	042-645-0025	042-645-0133
Ecology Center (Environment Learning Center)	596-3 Kitano-machi (Attaka Hall 1F)	042-656-3054	042-631-9422
Cool Center Hachioji (Global Warming Conservation Center)	596-3 Kitano-machi (Attaka Hall 2F)	042-656-3103	042-649-2118
Ongata Agricultural Community Center	3247-2 Shimo Ongata-machi	042-651-8496	—
Kamikawa Agricultural Community Center	925-1 Kamikawa-machi	042-654-6561	—

Community Center

Name	Address	TEL	FAX
Koyasu Community Center	2-6-1 Koyasu-machi	042-646-1220	042-649-4321
Daimachi Community Center	3-20-1 Dai-machi	042-627-3808	042-686-3150
Nakano Community Center	2726-7 Nakano-machi	042-627-6221	042-686-2810

Name	Address	TEL	FAX
Owada Community Center	5-9-1 Owada-machi	042-645-8980	042-649-2900
Asakawa Community Center	1652-1 Takao-machi (Asakawa Branch Office)	042-666-4700	042-673-3881
Yugi Chuo Community Center	2-10-6 Shimo Yugi (Yugi Branch Office)	042-676-8123	042-682-3108
Minamiosawa Community Center	The Fresco Minamiosawa Public Facility Wing, 2-27 Minamiosawa, 3F	042-679-2209	042-679-2209
Yugi Higashi Community Center	111-1 Kashima (The Yugi Higashi Branch Office)	042-675-5911	042-682-2553
Nagafusa Community Center	506-2 Nagabusa-machi	042-664-4774	042-673-7555
Yokoyama Minami Community Center	137-3 Kunugida-machi	042-666-0031	042-673-5651
Motohachioji Community Center	747-1 Kamiichibukata- machi	042-651-3960	042-659-0331
Ongata Community Center	260-4 Nishiterakata-machi	042-652-3333	042-659-2776
Kawaguchi Community Center	3838 Kawaguchi-machi (The Kawaguchi Yamayuri Center)	042-654-0722	042-654-1410
Kasumi Community Center	1-338 Kasumi-machi	042-691-5215	042-696-3203
Yui Community Center	702-1 Katakura-machi	042-635-8028	042-638-8308
Yui Community Center Minamino Branch	Katayanagi Gakuen the 3rd Gakusei Kaikan, 1-7-1 Minamino, 2F	042-637-4122	042-638-8033
Kitano Community Center	The Kitano Town bldg., 545-3 Kitano- machi, 7F/8F	042-643-0440	042-649-1088
Ishikawa Community Center	438 Ishikawa-machi	042-642-0220	042-649-5611

Recreation/Sports

Name	Address	TEL	FAX
Esforta Arena Hachioji (General Gymnasium)	1453-1 Hazama-machi	042-662-4880	042-664-1501
Fujimori Gymnasium	2-3-7 Dai-machi	042-625-2305	042-627-5935
Konohora Gymnasium	2726-8 Nakano-machi	042-627-3300	042-627-1568
Takigahara Sports Field	2401 Takatsuki-machi	042-691-2432	—
Kunugida Sports Field	517-1 Kunugida-machi	042-666-6398	—
Kami Yugi Park Athletic Field	2-40-1 Kami Yugi	042-675-0227	042-675-0228
Kawamachi Sports Field	128 Kawa-machi	042-651-9488	—
Nishiterakata Ground	713 Nishiterakata-machi	042-652-0464	—
Tobuki Sports Park Soccer and Rugby Field	1746-1 Tobuki-machi	042-691-2288	—
Tobuki Sports Park Skate Park	1746-1 Tobuki-machi	042-691-2288	—
ThreeBond Stadium Hachioji (Fujimori Park Baseball Field) (Outdoor Facilities Subsection, Sports Facility Management Section)	2-2 Dai-machi	042-622-6720	042-627-5935
ThreeBond Baseball Park Kamiyugi (Kami Yugi Park Baseball Field)	2-51-1 Kami Yugi	042-675-0227	042-675-0228
Kitano Park Baseball Field	585-1 Kitano-machi	042-646-4194	—
Takakura Park Baseball Field (Outdoor Facilities Subsection, Sports Facility Management Section)	10 Takakura-machi	042-622-6720	042-627-5935
Otsuka Park Baseball Field	66 Matsugaya	042-675-5001	—
Kami Yugi Park Softball Field	2-19-1 Kami Yugi	042-675-0227	042-675-0228
Fujimori Park Tennis Court	2-2 Dai-machi	042-622-8709	—

Name	Address	TEL	FAX
Otsuka Park Tennis Court	66 Matsugaya	042-675-5001	—
Tonoiri Chuo Park Tennis Court	2428 Tate-machi	042-662-8034	—
Matsuki Park Tennis Court	1-56-2 Bessho	042-674-0676	—
Bessho Park Tennis Court	2-33-2 Bessho	042-676-5974	—
Kuboyama Park Tennis Court	2-48 Kuboyama-cho	042-691-7107	—
Ohira Park Tennis Court	3-11 Minamiosawa	042-675-5002	—
Dairiyato Park Tennis Court	5-24 Minamiosawa	042-674-6878	—
Kami Yugi Park Tennis Court	2-51-1 Kami Yugi	042-675-0227	042-675-0228
Tobuki Sports Park Tennis Court	1746-1 Tobuki-machi	042-691-2288	—
Ryonan Swimming Pool (outdoor) (Outdoor Facilities Subsection, Sports Facility Management Section)	31 Higashi Asakawa-machi	042-664-5808 (call 042-622-6720 during the time when it's closed)	042-627-5935
Otsuka Park Swimming Pool (outdoor) (Outdoor Facilities Subsection, Sports Facility Management Section)	66 Matsugaya	042-676-4540 (call 042-622-6720 during the time when it's closed)	042-627-5935
Konohara Gymnasium Swimming Pool (indoor)	2726-8 Nakano-machi	042-627-3300	042-627-1568
Kitano Environmental Education Center Attaka Hall Swimming Pool (indoor)	596-3 Kitano-machi	042-645-0025	042-645-0133
Oyoko Health & Welfare Center Swimming Pool for Walking (indoor)	11-35 Oyoko-cho	042-625-6501	042-627-5887
Higashi Asakawa Health & Welfare Center Swimming Pool (indoor)	551-1 Higashi Asakawa-machi	042-667-1331	042-667-7829

Other

Name	Address	TEL	FAX
Hachioji Information Center	JR Hachioji Station North Taxi Stand West	042-622-1900	042-622-1900
Takaosanguchi Information Center (Musasabi House)	Keio Takaosanguchi Station	042-673-3461	042-673-3462
Public Interest Incorporated Association Hachioji Visitors & Convention Association	The Celeo Hachioji North Wing, 1-1 Asahi-cho, 9F	042-643-3115	042-643-3110
General Incorporated Foundation Hachioji City Urban Development Public Corporation	13-17 Asahi-cho, 3F	042-644-7611	042-644-7614
Public Interest Incorporated Foundation Hachioji College Community and Culture Fureai Foundation	The Hachioji Square bldg., 9-1 Asahi-cho, 11F (until June, 2025)	042-621-3004	042-621-3011
Consortium of Universities in Hachioji	The Hachioji Square bldg., 9-1 Asahi-cho, 11F	042-646-5740	042-646-2663
Gakuentoshi Daigaku (lifelong Learning Center) Office	The Hachioji Square bldg., 9-1 Asahi-cho, 11F	042-646-5621	042-646-2663
Roadside Station Hachioji Takiyama	1-592-2 Takiyama-machi	042-696-1201	042-696-1207
Higashi Asakawa Traffic Park	559 Higashi Asakawa-machi	042-661-1085	042-661-1085
Kiyokawa Traffic Park (Closed for the time being)	43-1 Kiyokawa-cho	042-625-8744	042-625-8744
Hachioji City Funeral Hall	1681-2 Yamata-machi	042-664-5707	042-662-9672
Minamitama Funeral Hall	2147 Kamioyamada-machi, Machida-shi	042-797-7641	042-797-3421
Narahara Funeral Hall	1578-5 Narahara-machi	042-620-3101	042-620-3102
Midoricho Cemetery	222 Midori-cho	042-621-1359	—
Konohara Cemetery	2647-8 Nakano-machi	042-627-1199	—
Minamitama Urban Cemetery	3-1999-2 Minamiosawa	042-676-1981	—



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